



Browser Settings Guide

OnAIR is compatible with most browsers, however; if you have not yet connected to a virtual event in your default web browser, your audio and video settings may not be set up correctly. Below are steps on how to configure your browser settings.

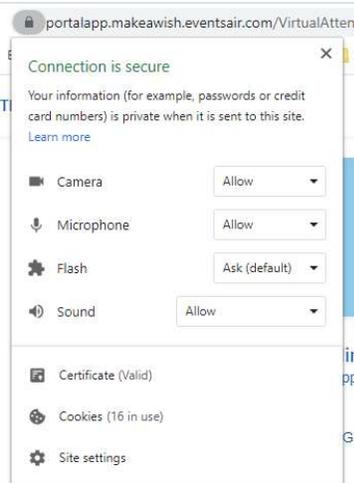


Google Chrome

- Ensure you are using the latest version: <https://www.google.com/chrome/update/>
- Log in to the virtual platform
- Check your audio and video settings by clicking on the small lock icon located on the left side of the web address field:



- On the drop-down menu, the camera and microphone should say “Allow”
- You can click on “Site Settings” to see all permissions



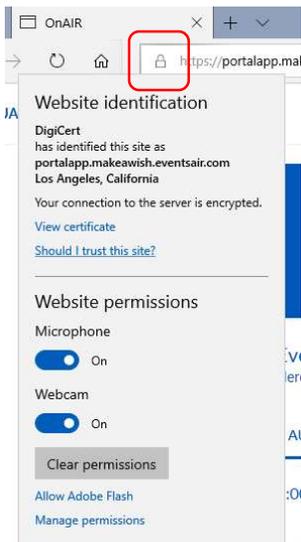


Microsoft Edge

- Ensure you are using the latest version: <https://www.whatismybrowser.com/detect/what-version-of-edge-do-i-have>
- Log in to the virtual platform
- You may be prompted to grant permission to use your microphone and webcam, click “yes” for both



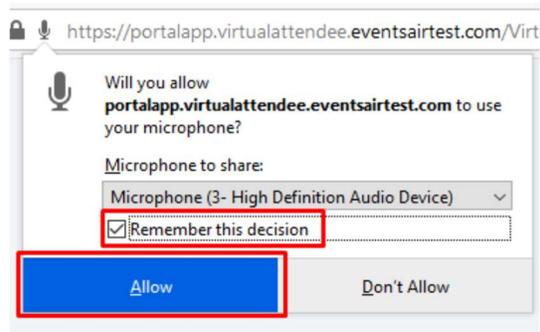
- Check your audio and video settings by clicking on the small lock icon located on the left side of the web address field; the camera and microphone should say “Allow” or “On”
- You can click on “Site Settings” to see all permissions





Firefox

- Ensure you are using the latest version: <https://support.mozilla.org/en-US/kb/update-firefox-latest-release>
- Log in to the virtual platform
- When first visiting the OnAIR site via the Firefox browser, you may be prompted to enable the camera and microphone -- should this occur select your microphone input and camera respectively, and check the “Remember this decision” checkbox to save your choices for future use in OnAIR.



- Check your audio and video settings by clicking on the small lock icon located on the left side of the web address field; the camera and microphone should say “Allow” or “On”
- You can click on “Site Settings” to see all permissions

