



TERMS & CONDITIONS

The terms below relate to the Annual National Conference of Visitor Attractions 2020 (VAC 2020)

PAYMENT AND GENERAL CONDITIONS

Registrations are not valid until full payment of the fee is received. Full payment of the fees will be required before entry to the meeting is granted unless a valid proof of payment is provided.

All registration fees are quoted in GBP.

Registration fee rates are based on the date of receipt, unless full payment is received before the stated deadlines, rates cannot not be honoured.

Those who have registered for the meeting, have not formally cancelled and do not attend will be charged the full fee.

To be eligible for the unwaged/student registration rate, you must provide a written verification letter from Gov.uk or an educational department/institution at the time of registration and you must be unemployed or a full-time student at the time the conference takes place.

To be eligible for the Group registration discount, five or more people from the same organisation must be registered together at one time.

Early Bird payments that are outstanding more than 14 days from the Early Bird Deadline date (7 September 2020) will be amended to, and be liable for, the Standard Rate.

Refunds will be given at the discretion of the organising committee and will be processed after the meeting.

PAYMENT OF FEES

Payment of fees may be made in GBP by credit card or bank transfer (transfers accepted up to 15 days ahead of the meeting).

We do not store credit card details, nor do we share financial details with any 3rd parties

CANCELLATION OR ALTERATION

Any cancellation or alteration of a registration must be notified in writing by the registrant to the Secretariat and will be subject to the following conditions:

- On or before 7 September 2020: refund of fee minus £15 administrative charge.
- After 7 September 2020: no refund.

The above terms apply to all registration cancellations.

Contact Details

VAC 2020
c/o BCD Meetings & Events Ltd
2 Dial House, Burston Road, London SW15 6AR

t: +44 (0) 203 238 8683
E: vac@bcdme.com
w: vacevents.com



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LIABILITY DISCLAIMER

Should a delegate not attend the meeting, for whatever reasons, any further claims for reimbursement or waiving of fees cannot be guaranteed. Similarly, no right to further claims or waiving of fees will arise should VAC 2020 be obliged to alter the programming of meeting proceedings.

In the event of serious, special or unforeseen circumstances beyond its control, VAC 2020 shall be entitled to cancel or modify the dates of the event. Registrants shall not be entitled to compensation for any costs or damages incurred as a consequence of such a cancellation or change.

DATA PRIVACY STATEMENT

Personal data, which is, according to the Law on data processing and the Data Protection Act 1998 modified, registered with VAC 2020 and, where the meeting is organised jointly with other organisations, may also be transferred to the meeting co-organisers. The information supplied on this form is required for processing purposes and it will be held in the customer data files of the organiser(s). It may be used for marketing and communication purposes by the organisers and their contractors only. Registrants have the absolute right to access, amend and oppose any use of this personal data by writing to VAC 2020 at the address below or by using the email contact details at the bottom of the page.

Please be aware that registrant details, name and organisation will be published in the 'VAC 2020 Meeting APP', available to all attendees at the Conference. If you do not wish your details to be included in the meeting APP, please indicate this to the Secretariat.

During the meeting, attendees, exhibitors, guests and others may be screenshotted or video-recorded by VAC Events Ltd or its partners capturing the event highlights. Some of these images or videos may be displayed by VAC Events Ltd or its partners in future publications or materials connected with the meeting. Should you not wish your image to be displayed by VAC Events Ltd, please contact the Secretariat in writing in advance of VAC 2020. Without contradictory instructions received in advance, you hereby grant VAC Events Ltd the irrevocable right to use your image, voice, name, photographs, and video for purposes related to scientific, educational and promotional purposes.

You hereby release, waive and discharge VAC Events Ltd, its employees and independent contractors from any and all demands, claims, causes of action, damages and liabilities directly or indirectly arising out of any use of your image, voice or name pursuant to the foregoing rights grant.

MISCELLANEOUS

By registering, there is agreement to abide by the following instructions in the virtual meeting:

- When people stand behind their opinions and actions, our Virtual Meeting Platform is safer and more accountable. For this reason, you must:
 - Use the same name that you use in everyday life;
 - Provide accurate information about yourself; and
 - Not share your password, give access to your account to others or transfer your account to anyone else (without the organiser's permission)

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- We want delegates to use the Virtual Meeting Platform to express themselves on the various topics and to share related content that is important to them, but not at the expense of the safety and well-being of others or the integrity of our community. Accordingly, VAC Events Ltd is committed to providing a safe, productive, and welcoming environment to all participants, including staff and vendors, at VAC Events Ltd conferences.

You therefore agree not to engage in the conduct described below (or to facilitate or support others in doing so):

- You may not discriminate, harass, or bully in any form at VAC Events Ltd conferences; and
- You may not upload viruses or malicious code, or do anything that could disable, overburden or impair the proper working or appearance of our Virtual Meeting Platform.

All participants have the right to pursue shared interests without harassment or discrimination in an environment that supports diversity and inclusion. Participants are expected to adhere to these principles and respect the rights of others. VAC Events Ltd seeks to provide a secure environment at its events. Participants should report any behaviour inconsistent with the principles outlined here, to the Meeting Secretariat at vac@bcdme.com.

We can restrict or revoke your access to the meeting if it is in violation of these provisions.

If your account has been suspended due to the above-mentioned reasons, you will not be granted a refund of your registration fee.

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