



## **TERMS & CONDITIONS**

The terms below relate to the Visitor Attractions Conference 2025 (VAC 2025)

### **PAYMENT & GENERAL CONDITIONS**

Registrations are not valid until full payment of the fee is received. Full payment of the fees will be required before entry to the conference is granted unless a valid proof of payment is provided.

All registration fees are quoted in GBP.

Registration fee rates are based on the date of receipt, unless full payment is received before the stated deadlines, rates cannot be honoured.

Those who have registered for the conference, have not formally cancelled and do not attend will be charged the full fee.

Refunds will be given at the discretion of the organising committee and will be processed after the conference.

### **PAYMENT OF FEES**

Payment of fees may be made in GBP by credit card or bank transfer (transfers accepted up to 15 days ahead of the conference). Payment by credit card will be accepted onsite in London at the Registration desk.

We do not store credit card details, nor do we share financial details with any third parties.

### **CANCELLATION OR ALTERATION**

Any cancellation or alteration of a registration must be notified in writing by the registrant to the Secretariat and will be subject to the following conditions:

- On or before 29 August 2025: refund of fee minus £50 administrative charge.
- From 29 August 2025 onwards: no refund.

### **LIABILITY DISCLAIMER**

The above terms apply to all registration cancellations.

Should a delegate not attend the conference, for whatever reasons, any further claims for reimbursement or waiving of fees cannot be guaranteed.

Similarly, no right to further claims or waiving of fees will arise should VAC 2025 be obliged to alter the programming of conference proceedings.

All delegates are urged to take personal travel insurance.

In the event of serious, special or unforeseen circumstances beyond its control, VAC 2025 shall be entitled to cancel, switch to virtual or modify the dates of the event. Registrants shall not be entitled to compensation for any costs or damages incurred as a consequence of such a cancellation or change.

### **Contact Details**

VAC 2025  
c/o Association Services Ltd  
33 St. James's Square  
London SW1Y 4JS

t: +44(0) 207 129 1261  
e: [vac@associationsltd.co.uk](mailto:vac@associationsltd.co.uk)  
w: [www.vacevents.com](http://www.vacevents.com)



VAC 2025 will not be liable for any theft or damage to property and/or persons caused on site during the conference, by any factor whatsoever, unless there has been a fault, intent or deliberate recklessness on the part of VAC 2025.

#### **DATA PRIVACY STATEMENT**

Personal data, which is according to the Law on data processing and Civil Liberties 78-17 of 6 January 1978 modified, registered with VAC 2025 and, where the conference is organised jointly with other organisations, may also be transferred to the conference co-organisers. The information supplied on this form is required for processing purposes and it will be held in the customer data files of the organiser(s). It may be used for marketing and communication purposes by the organisers and their contractors only. Registrants have the absolute right to access, amend and oppose any use of this personal data by writing to VAC 2025 at the address below or by using the email contact details at the bottom of the page.

VAC 2025 is committed to complying with GDPR, treating your data with respect and transparency. VAC 2025 will use the information you have provided to administer your participation in this event and will not share this information with any outside organisations except the event partners.

During the conference, attendees, exhibitors, guests and others may be photographed or videotaped by VAC 2025 or its partners capturing the event highlights. Some of these photographs or videos may be displayed by VAC 2025 or its partners in future publications or materials connected with the conference. Should you not wish your image to be displayed by VAC 2025, please contact the Secretariat in writing in advance of the VAC 2025. Without contradictory instructions received in advance, you hereby grant VAC 2025, the irrevocable right to use your image, voice, name, photographs, and video for purposes related to conference. You hereby release, waive and discharge VAC 2025, its employees and independent contractors from any and all demands, claims, causes of action, damages and liabilities directly or indirectly arising out of any use of your image, voice or name pursuant to the foregoing rights grant.

#### **MISCELLANEOUS**

By registering, there is agreement to abide by the following instructions:

- Smoking will not be permitted in the conference venue. Any fines for infringement of this ban shall be borne by the registrant.
- The registrant will not bring inside the conference venue or its surroundings any easily flammable or explosive substances, gases or hazardous substances (including chemical pesticides and insecticides) or foul-smelling substances or radioactive sources.
- The registrant will comply with the safety and security measures put in place within the conference venue and surroundings.
- The registrant commits to not causing any nuisance or inconvenience during the conference.

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