

ISE Student Recruitment Conference 2025 Online Event Payment Terms and Conditions

These Terms set out the terms agreed between You (“the Delegate”) and the Institute of Translation and Interpreting (ISE) upon which a Delegate may attend the online Event (defined below).

Please read these Terms carefully as they contain important information.

1) Definitions

1.1 "Booking" means a booking made for You to attend the Event made by You to ISE by agreeing to purchasing a ticket to the online Event only via the ISE website.

1.2 "Event" means the ISE Conference to be held on 23-24 June 2025.

1.3 "Fee" means the total sum payable by You to ISE for the ticket to attend the Event.

1.4 "ISE conference website" means the website via which Bookings and payment for tickets for the Event can be made

1.5 "Payee" means the individual paying for the ticket to the Event.

1.7 "VAT" means value added tax now chargeable for this Event under English Law pursuant to HMRC VAT Notice 741A Place of Supply of Services dated 31 December 2020. [You may be entitled to claim the VAT back on the conference cost and we suggest you discuss this with your accountant or tax adviser.]

2) Ticket Types

In addition to the above definitions, the following ticket types are available for the Event and shall have the following meanings and characteristics:

2.1 "Online ticket" means a ticket which excludes the Monday networking evening the Gala Awards Dinner and accommodation that is available from 23 June 2025 – 24 June 2025.

3) Tickets and Booking

3.1 Bookings for this event are permitted up to and including 20 June 2025.

3.2 By purchasing a ticket to the Event you acknowledge the acceptance of these Terms.

3.3 Bookings for all ticket types for the Event can only be made via the ISE Website.

3.4 ISE will try to assist with any special requests for a service made by You in relation to the Event which is not advertised, however we shall not accept any Booking that is conditional upon such special requests being met.

3.5 Once purchased, tickets for the Event cannot be transferred to another attendee without the written permission of ISE.

4) Payment and VAT

4.1 Payment for all ticket types can only be made via the ISE conference website using a credit or debit card. All payments must be made to ISE in Sterling via the ISE conference website and bank charges shall be covered by the Payee.

4.2 Full payment for all ticket types are payable immediately in order to complete the Booking online.

4.3 All prices quoted are inclusive of VAT charged at 20%.

5) Cancellations

5.1 If You wish to cancel the Booking You shall notify ISE in writing prior to the Event date. The following cancellation fees are payable in relation to all ticket types, dependent on when the written notification of cancellation is received:

- Cancellation before/during March 2025: Refund of Fee less 25%.
- Cancellation during April 2025: Refund of Fee less 50%.
- Cancellation during May 2025: Refund of Fee less 75%.
- Cancellation on or after 1st June 2025: No refund.

5.2 In the event of non-attendance at the Event no refunds will be given.

5.3 ISE may (at its sole discretion) suspend the Event, change the date and/or viewing platform for the Event for any reason and if You are able to attend the revised Event, these Terms shall continue to apply. If You promptly notify ISE in writing before the date of the Event that You do not wish to attend the re-arranged Event, ISE shall reimburse the Fee to You. ISE shall have no other liability to You in respect of the Event. ISE Conference 2025

5.4 ISE may (at its sole discretion) cancel an Event at any time for any reason and shall in such event reimburse the Fee to You. ISE shall have no other liability to You in respect of the Event.

6) Data protection

All information that ISE and Conference Care hold regarding your conference booking will be held and processed strictly in accordance with the provisions of the General Data Protection Regulations. As part of the registration process, you will be asked if you agree to share your contact details including email with other delegates, speakers, sponsors and exhibitors. You can find ISE's [privacy policy here](#).

7) Recorded material

Any and all Online photographs, videos, or other recorded media captured at the Conference may be used by ISE for the purposes of marketing and advertising without any payment or compensation being offered and without any request being made to the featured parties.

Recordings may be reproduced and sold as part of the overall conference materials. ISE shall retain the copyright in all photographs, screenshots, speaker session chat, video footage and sound recordings produced at or in connection with the Event.

The online aspect of the conference is delivered as live video conferencing sessions, using Zoom. The content is LIVE, and hence is unmoderated, unfiltered, and unedited. It is conducted on the basis of trust and professionalism. The ISE cannot accept any responsibility for the performance of 3rd party platforms, and the internet links on which they depend. Online delivery may be vulnerable to hacking and abuse from outside parties. The ISE cannot accept any responsibility for any damage or injury resulting from participating in the events, neither for and not limited to, exposure to indecent, inflammatory, offensive or racist content.

8) Exclusion of Liability

8.1 To the fullest extent permitted by the applicable law, ISE excludes: (a) all liability for loss, injury or damage to persons or property at the Event; (b) all indemnities, warranties, representations, terms

and conditions (whether express or implied); and (c) any actual or alleged indirect loss or consequential loss howsoever arising suffered by You, or any loss of profits, anticipated profits, savings, loss of business revenue, loss of business, loss of opportunity, loss of goodwill, or any other type of economic loss (whether direct or indirect). If ISE is liable to You for any reason, ISE's total liability under these Terms or otherwise in relation to the Event is limited to the amount of the Fee received by ISE.

8.2 Nothing in these Terms shall exclude or restrict either party's liability for death or personal injury resulting from the negligence of that party or its employees while acting in the course of their employment.

8.3 Any views expressed during the sessions by the speakers, moderators or participants are solely based upon personal opinion and should not be taken as professional advice. Furthermore, any opinions are expressly those of the participants and not necessarily the views of the ISE. The ISE takes all possible measures to advise participants beforehand, that they behave in a professional manner, and do not encourage or incite any prejudicial behaviour against individuals, communities, nations, governments, religions or cultures that may cause offence and hurt to others or encouraging actions that break any laws. However, if this does occur, the ISE will intervene to prevent further occurrences, which could result in participants being restricted from further sessions. In serious cases, offending participants may be banned from all future online events.

8.4 Any person wishing to share content should ensure that they are not violating copyright. The ISE will not be held liable for any such breach. However, if copyright infringement occurs, the ISE will intervene to prevent further occurrences, which could result in participants being restricted from further sessions.

9) Indemnity

9.1 You shall defend, indemnify and hold ISE harmless from and against all costs, claims, demands, proceedings, liability, losses and expenses (including reasonable legal fees) whatsoever made against or incurred by ISE as a result of, related to or arising in connection with (i) a breach of these Terms by You, and/or (ii) any acts or defaults of You in connection with the Event.

10) Accuracy of information

All information given in any literature produced by or on behalf of ISE is given in good faith and is intended as a guide to services /events available only and is subject to change without notice. ISE Conference 2025.

11) Jurisdiction

The construction validity and performance of this Agreement shall be governed by the laws of England and Wales and the Parties hereby submit to the exclusive jurisdiction of the English Courts.

12) Queries

If you have any questions regarding these terms and conditions or issues with your booking, please contact events@ISE.org.uk. ISE reserves the right to vary these Terms from time to time.

No notification will be sent in the event of such variations unless such variations shall be fundamental to the performance of the contract.