



Action Duchenne International Conference 11-12 November 2022

TERMS & CONDITIONS

An online registration constitutes a legally binding agreement with Action Duchenne and so we recommend that you only register once you are sure of your attendance. If you wish to cancel your attendance at the conference you must do so by putting this in writing to the conference support team at adconference@conferencecare.com

1. Conference Packages

- A. All conference packages are offered strictly as outlined. No discounts or refunds will be available where delegates choose not to take advantage of all package inclusions.
- B. No package can be split and each package must be attended by the same person for the duration of the event, including the dinner.
- C. Without exception, all bookings **must** be paid in advance prior to delegates attending the conference
- D. All delegates must be registered via the online booking system or have your booking confirmed by email from the conference support team.
- E. Action Duchenne have implemented an online payment system to allow payment by credit/debit card. Guests who prefer to be invoiced should confirm this at the point of registration (and note the invoice payment terms only available up to Friday 11 October 2022). Membership 2-4-1 tickets only apply to Individuals who are registered members with Action Duchenne and have a unique membership number.
- F. The payment terms of Action Duchenne invoices is 30 days, and all invoices must be paid before Thursday 10 November 2022**
- G. From 11.59pm on Wednesday 12 October, the option to pay by invoice will be removed. Only immediate payment by credit card will be accepted.
- H. Action Duchenne reserves the right to cancel any conference places, where payment has not been received.

2. Payment Process

Without exception, all Conference fees must be paid in advance of the event.

3. Cancellations & Amendments

Action Duchenne is only able to accept cancellations from the following ticket types: Action Duchenne Member; Action Duchenne Family Non-Member; and Living with Duchenne. Full ticket price refund will be offered. This is in recognition of the greater uncertainty and higher risk of our Duchenne families being affected by ill health which will impact on their

ability to attend the Conference. All cancellations and amendments must be made in writing via the conference support team adconference@conferencecare.com

All other ticket types (Pharmaceutical Company; Other Professional; Postgraduate Student; Exhibitor; Voluntary Sector Organisation) are non-refundable. This is due to the fact that Action Duchenne will have incurred costs to the Conference which cannot be reimbursed.

In the unlikely event that Action Duchenne has to cancel the conference our liability shall be restricted to repayment of ticket costs.

(Action Duchenne fully expects that the conference goes ahead, but we reserve the right to cancel at any time. If we do so (other than for reasons outside of our control), we will refund your conference fee in full but will have no further liabilities to you. In particular, we will not meet the costs of any pre-booked accommodation or travel. If we are forced to cancel the conference as a result of events arising which are outside of our control, we will have no obligation to offer a refund of your conference fee. Action Duchenne recommends that all attendees take out appropriate insurance.

4. Non-Arrivals

Although substitutions may be accepted if notified in writing prior to the event (as set out above), non-arrivals will be liable for the full fee of the relevant conference package that the delegate was booked to attend.

5. Liability

Action Duchenne accepts no liability to conference attendees, except as set out in these Terms and Conditions, and in particular, we are unable to accept liability for the loss of your personal property while at the conference.

6. International Bookings

All international bookings must be paid full by the end of the invoice due date. If a payment is not received by this date, your conference place will automatically be cancelled.

Action Duchenne is unable to provide any international delegates with visa information and can only provide a letter of invitation to assist this process. It will be the delegates own responsibility for arranging their own visa.

Action Duchenne is unable to assist with booking any travel arrangements for international delegates.

7. Individual Accountability

By choosing to attend the in-person Action Duchenne International Conference 2022, you agree to comply with all safety protocols that Action Duchenne or the venues may have in place. This is to ensure everyone is cared for and met in a way that respects their health needs to the extent possible.

To preserve a safe environment, should any participant fail to comply with such protocols, Action Duchenne may take immediate steps including, but not limited to, denial of entrance to the event or removal of the non-compliant participant from the event space. Unless

otherwise determined by Action Duchenne in its sole discretion, any participant who is denied access/entrance to or removed from an event based on this policy will not be eligible for a refund of any registration fees paid for access/entrance to or participation in the event.

8. COVID-19

If you are displaying signs of COVID-19, you must follow your local government guidelines and not attend the event. Should you suddenly feel unwell during the event, please inform a member of staff who will be able to advise. We are unable to offer a refund if you are unable to attend the event if you have the Coronavirus. Any refunds are to be honoured at the discretion of Action Duchenne.