

ISE Student Recruitment Conference 2025 Face to Face Event Terms and Conditions

These Terms set out the terms agreed between You (“the Delegate”) and the Institute of Student Employers (ISE) upon which a Delegate may attend the Event (defined below). Please read these Terms carefully as they contain important information.

1) Definitions

1.1 “Booking” means a booking made for You to attend the Event made by You to ISE by agreeing to purchasing a ticket to the Event via the ISE Conference website.

1.2 “Event” means the ISE Conference to be held on 23 and 24 June 2025.

1.3 “Fee” means the total sum payable by You to ISE for the ticket to attend the Event.

1.4 “Gala Awards Dinner” means the evening dinner on the 24 June 2025.

1.5 “ISE conference website” means the website via which Bookings and payment for tickets for the Event can be made

1.6 “Payee” means the individual paying for the ticket to the Event.

1.8 “VAT” means value added tax now chargeable for this Event under English Law pursuant to HMRC VAT Notice 741A Place of Supply of Services dated 31 December 2020. [You may be entitled to claim the VAT back on the conference cost and we suggest you discuss this with your accountant or tax adviser.]

2) Ticket Types

In addition to the above definitions, the following ticket types are available for the Event and shall have the following meanings and characteristics:

2.1 “Super early bird in-person ticket” means a ticket which includes the Monday networking evening/Gala Awards Dinner and is available until 28 February 2025.

2.2 “Early bird in-person ticket” means a ticket which includes the Monday networking evening/Gala Awards Dinner that is available from 1 March 2025 – 30 May 2025.

2.5 “Standard in-person ticket” means a ticket which includes the Monday networking evening/Gala Awards Dinner that is available from 31 May 2025 – 20 June 2025.

2.7 “Gala Awards Dinner ticket (“Gala Awards Dinner”) means a ticket for the Gala Awards Dinner that can be purchased by Conference attendees for themselves and guests until booking closes at midnight on 20 June 2025.

3) Tickets and Booking

3.1 Bookings for this event are permitted up to and including 20 June 2025.

3.2 By purchasing a ticket to the Event, you acknowledge the acceptance of these Terms.

3.3 Bookings for all ticket types for the Event can only be made via the ISE weblink.

3.4 ISE will try to assist with any special requests for a facility or service made by You in relation to the Event which is not advertised, however we shall not accept any Booking that is conditional upon such special requests being met.

3.5 Once purchased, tickets for the Event cannot be transferred to another attendee without the approval by ISE.

3.6 Tickets that include entrance to the Gala Awards Dinner will not be eligible for refunds, partial or otherwise, in the event that the Delegate is unable to attend the Gala Awards Dinner. In the event of cancellation of the face-to-face element of the conference by ISE, delegates will be given a virtual ticket and the balance will be refunded.

3.7 All ticket types are offered strictly as outlined. No discounts or refunds will be available where delegates choose not to take advantage of all package inclusions.

4) Payment and VAT

4.1 Payment for all ticket types can only be made via the ISE conference booking site run by our booking agents Conference Care using a credit or debit card. Delegates who prefer to be invoiced should confirm this at the point of registration (and note the invoice payment terms only available up to 20 June 2025). All payments must be made to ISE in Sterling via the ISE booking site and bank charges shall be covered by the Payee.

4.2 Without exception, all bookings **must** be paid in advance prior to delegates attending the conference.

4.3 The payment terms of ISE invoices is 30 days, or by 20 June 2025, whichever is sooner. If payment has not been received by this time, then payment must be made by credit or debit card.

4.4 Without exception, all Conference fees including any sponsorship or membership arrangements which form part of your conference package must be paid in advance of the event

4.5 For bookings made by organisations based overseas, we will require payment by credit card. Please contact the registrations team on +44 2476 369 727 who will be happy to assist.

4.6 All prices quoted are exclusive of VAT charged at 20%.

5) Cancellations

5.1 If You wish to cancel the Booking You shall notify ISE in writing prior to the Event date. The following cancellation fees are payable in relation to all ticket types, dependent on when the written notification of cancellation is received:

- Cancellation before/during March 2025: Refund of Fee less 25%.
 - Cancellation during April 2025: Refund of Fee less 50%.
- Cancellation during May 2025: Refund of Fee less 75%.
- Cancellation on or after 1st June 2025: No refund.

5.2 In the event of non-attendance at the Event no refunds will be given.

5.3 ISE may (at its sole discretion) suspend the Event, change the date and/or venue for the Event for any reason and if You are able to attend the revised Event, these Terms shall continue to apply. If You promptly notify ISE in writing before the date of the Event that You do not wish to attend the re-arranged Event ISE shall reimburse the Fee to You. In the event of cancellation of the face-to-face element of the conference by ISE, delegates will be given a virtual ticket and the balance will be refunded. ISE shall have no other liability to You in respect of the Event.

5.4 ISE may (at its sole discretion) cancel an Event at any time for any reason and shall in such event reimburse the Fee to You. ISE shall have no other liability to You in respect of the Event.

6) Data protection

All information that ISE and Conference Care hold regarding your conference booking will be held and processed strictly in accordance with the provisions of the General Data Protection Regulations. As part of the registration process, you will be asked if you agree to share your contact details including email with other delegates, speakers, sponsors and exhibitors. You can find ISE's [privacy policy here](#) and Conference Care's [privacy policy here](#).

7) Recorded material

Any and all photographs, videos, or other recorded media captured at the Conference may be used by ISE for the purposes of marketing and advertising without any payment or compensation being offered and without any ISE Conference 2025 request being made to the featured parties.

Recordings may be reproduced and sold as part of the overall conference materials. ISE shall retain the copyright in all photographs, screenshots, speaker session chat, video footage and sound recordings produced at or in connection with the Event.

The unauthorised use of photographic, sound or film equipment at an ISE event is strictly prohibited. If you wish to use this equipment, please contact the Events Team prior to the start of the event. The copyright is assigned to the ISE for any recordings of events produced by the ISE. Unauthorised recording may result in content being destroyed, and your removal from the event without a ticket refund.

8) Exclusion of Liability

8.1 To the fullest extent permitted by the applicable law, ISE excludes: (a) all liability for loss, injury or damage to persons or property at the Event; (b) all indemnities, warranties, representations, terms and conditions (whether express or implied); and (c) any actual or alleged indirect loss or consequential loss howsoever arising suffered by You, or any loss of profits, anticipated profits, savings, loss of business revenue, loss of business, loss of opportunity, loss of goodwill, or any other type of economic loss (whether direct or indirect).

If ISE is liable to You for any reason, ISE's total liability under these Terms or otherwise in relation to the Event is limited to the amount of the Fee received by ISE.

8.2 Nothing in these Terms shall exclude or restrict either party's liability for death or personal injury resulting from the negligence of that party or its employees while acting in the course of their employment.

8.3 Any views expressed during the sessions by the speakers, moderators or participants are solely based upon personal opinion and should not be taken as professional advice. Furthermore, any opinions are expressly those of the participants and not necessarily the views of the ISE. The ISE takes all possible measures to advise participants beforehand, that they behave in a professional manner, and do not encourage or incite any prejudicial behaviour against individuals, communities, nations, governments, religions or cultures that may cause offence and hurt to others or encouraging actions that break any laws. However, if this does occur, the ISE will intervene to prevent further occurrences, which could result in participants being restricted from further sessions. In serious cases, offending participants may be banned from all future online events.

8.4 Any person wishing to share content should ensure that they are not violating copyright. The ISE will not be held liable for any such breach. However, if copyright infringement occurs, the ISE will intervene to prevent further occurrences, which could result in participants being restricted from further sessions.

9 Indemnity

9.1 You shall defend, indemnify and hold ISE harmless from and against all costs, claims, demands, proceedings, liability, losses and expenses (including reasonable legal fees) whatsoever made against or incurred by ISE as a result of, related to or arising in connection with (i) a breach of these Terms by You, and/or (ii) any acts or defaults of You in connection with the Event.

10) Accuracy of information

All information given in any literature produced by or on behalf of ISE is given in good faith and is intended as a guide to services /events available only and is subject to change without notice.

11) Lost property

Any non-perishable lost property found at the event will only be kept by ISE for up to 1 month before disposal.

12) Additional Events Any additional events will be priced separately and will not be included in the Event ticket (unless specifically stated in the ticket type – see clause 2).

13) Accommodation

ISE accepts no responsibility for the actual provision of any accommodation sourced via Conference Care booking website link.

14) COVID-19 Clause

Both parties acknowledge the ongoing COVID-19 situation in the UK and accept their obligation to comply with any official guidance from UK Government. The parties agree to communicate without delay any issues they may have in performing their obligations under this agreement. The delegate acknowledges that COVID-19 may require us to take one or more of the following measures for the safety of the venue staff and the safety of delegates attending the event to which this booking relates:

1. impose maximum delegate numbers at the event
1. (ii) limit food or drink availability
1. (iii) impose specific requirements regarding personal protective equipment such as the wearing of masks
1. (iv) restrict the numbers of overnight stays if applicable; and/or
1. (v) limit any planned entertainment for your event
1. (vi) designate alternative entrance and exit routes.

Attendees should ensure that their travel policy covers them as ISE does not take responsibility for refunds of travel costs imposed.

ISE recommends that hotel stays booked allow you to cancel up until the day of the event without charge.

ISE monitors government guidelines continuously through this period and will update the delegate regularly. ISE will be following the guidelines set out by UK Government.

15) Jurisdiction

The construction validity and performance of this Agreement shall be governed by the laws of England and Wales and the Parties hereby submit to the exclusive jurisdiction of the English Courts.

16) Queries

If you have any questions regarding these terms and conditions or issues with your booking, please contact events@ISE.org.uk. ISE reserves the right to vary these Terms from time to time.

No notification will be sent in the event of such variations unless such variations shall be fundamental to the performance of the contract.