



LUCID 2023 - Terms and Conditions updated 9 November 2022.

1. Registration fees include VAT at the prevailing rate, complimentary refreshments, lunch and conference materials. Full registrations include 1 ticket to the conference dinner on Tuesday 6 June 2023. Registration fees do not include accommodation.

2. In order for your booking to be processed you must agree to the terms and conditions. Your place is not guaranteed until you have received email confirmation. If you do not receive confirmation within 24 hours of your booking being made, you should contact the conference organisers by email at lucid@thecavalrycollective.com

3. Without exception, all fees must be paid in full prior to the conference. Any delegates arriving at the conference with their payment outstanding will be asked to provide their credit card details as a guarantee.

4. If you are no longer able to attend the conference, please email the Organisers lucid@thecavalrycollective.com as soon as possible. Any registration fees and/or social event tickets will only be refunded, less a £40.00 administration fee, for written cancellations received prior to Monday 3 April 2023. Refunds will not be made for cancellations received after this date but named substitutions will be allowed up to and including Thursday 1 June 2023. Please note that any refunds due will be paid after the conference has taken place. Refunds will only be made via the original payment method used, to the original paying party. LUCID will not be responsible for any other charges you incur in connection with your cancellation (e.g., transportation, airfares or accommodation).

5. COVID-19 - If you have been diagnosed with COVID-19, or if you have COVID-19 symptoms, please do not attend the event. You will be able defer your place to a colleague. If you meet these criteria, please contact lucid@thecavalrycollective.com within 72 hours of the Event, or as soon as possible once aware.

6. Non-attendance will not be refunded.

7. Changes to any aspect of the conference (including speakers) may be necessary due to events outside the control of The Cavalry Collective Ltd and the LUCID Organising Committee. The organisers therefore reserve the right to make any necessary amendments to the programme or timings of the event.

8. Cancellation or postponement - LUCID will not be liable for any losses or damages associated with and including, but not limited to, registration fees, where cancellation is due to causes beyond LUCID's reasonable control, natural disaster; an act of terrorism; epidemic, pandemic, quarantine, including quarantine associated with COVID-19, or associated governmental or other applicable restriction, rule, or order; riot, strike or industrial dispute.

If LUCID is forced to move the Event for any reason, your registration will be transferred to the new date, selected by LUCID. If a cancellation of the Event occurs as a result of matters solely within the control of LUCID, as determined by LUCID, LUCID will offer a full refund of paid event registration including processing fees. Any such refund will be made via the original payment method used, to the original paying party. Except as expressly stated in this Cancellation Policy, and as otherwise required under applicable law, any and all amounts paid by, or on behalf of, Event attendees to LUCID or any of its affiliates in connection with the Event are non-refundable.

9. Neither The Cavalry Collective Ltd nor the LUCID Organising Committee are responsible for travel, accommodation or other costs and expenses incurred in light of postponement or cancellation of the conference.

10. The details of registered delegates (name, place of work) will be placed on the attendee list which will be given to sponsoring companies and exhibitors and made available to delegates. Delegates who do not wish to be included on this list should advise at the time of booking.

11. GDPR: The Cavalry Collective Ltd, the organiser of this conference, complies with the General Data Protection regulations of 2018. On the lawful basis of having received your consent, as indicated by your ticking the box/es, the company will hold the personal data, on behalf of LUCID, and said personal data shall be kept for no longer than is necessary for the purposes for which it is being processed.

12. There may be photography and/or video production taking place during the conference and the resulting images may be used for promotional purposes on-line and/or in printed materials. Delegates who do not wish their images to be included in this material should contact the organisers by email at lucid@thecavalrycollective.com prior to the event.