



# International SAP Conference on **Internal Controls, Compliance and Risk Management** Strengthening Risk, Control and Audit

8 – 9 June, 2022  
Dublin, Ireland

**TAC**  
Events  
A TAC Insights brand



# Welcome

Strengthening risk management, internal controls, compliance and internal audit was a line item on many business agendas long before the pandemic. But in the blink of an eye, disruptive and overnight changes put these practices under the spotlight. Tightening and adapting the way organizations manage controls, audits, and risks is no longer a matter of choice, it is core to survival.

T|A|C Events and SAP are delighted to welcome you back onsite to join us in person for the only business-centric community event designed for the full SAP GRC ecosystem. This unique community event focuses on exclusive, independent and business-centric customer presentations, highlighting use cases, business benefits, quick wins and lessons learned.

Don't miss this opportunity to learn how you too can achieve unprecedented levels of insight, preserve value and create new business opportunities with SAP GRC.

Get your passports ready and your flights booked! We are thrilled to meet you in person again at the International SAP Conference on Internal Controls, Compliance and Risk Management.

Best regards,

**Thomas Frénéhard**

VP, Global Finance  
and Risk CoE  
SAP Australia Pty Ltd

**Michael Heckner**

Senior Director, Center  
of Excellence for GRC  
SAP EMEA North

**Karolina Heyne**

Senior Manager, Content  
& Community  
T|A|C Events



# Pre-conference Workshops

## Wednesday 8 June 2022

Make the most of your time onsite by joining our pre-conference workshops

During the pre-conference workshops you will have an opportunity to review functionalities, dive deeper into topics, get practical examples, take part in discussions, get real, hands-on experience, and determine the business benefits available from SAP. Each workshop provides you with a unique opportunity to address challenges, discuss them with your peers, and gain valuable guidance from some of the most knowledgeable SAP GRC experts.

The pre-conference workshops take place on Wednesday 8 June. This year for the first time we are offering the option to mix and match between two workshop streams and choose the three sessions most relevant to you.

|               | Stream One: Automation, Reporting and the Business Case   | Stream Two: Features and Functionalities   |
|---------------|---|--|
| 09:00 – 10:00 | <p><b>How to Create a Relevant SAP GRC Business Case for Your Organization</b></p> <p>Attend this session to get actionable advice when creating a business case to make it relevant for your current and future business requirements.</p> <p>Key highlights of this session include:</p> <ul style="list-style-type: none"> <li>• Variables and costs to consider when creating a GRC business case</li> <li>• Key benefits you can expect from an integrated controls and risks approach</li> <li>• A discussion around unique industry requirements</li> <li>• An overview of SAP GRC solutions and how they support the three lines model</li> <li>• How to assess and calculate if the return justifies the investment</li> </ul> <p>Michael Heckner &amp; Bo Baade-Pedersen, SAP</p> | <p><b>Discover SAP Financial Compliance Management. Part 1: Positioning</b></p> <p>Join this session to gain exclusive insight and hands-on experience with SAP Financial Compliance Management (FCM).</p> <p>Key highlights of this session include:</p> <ul style="list-style-type: none"> <li>• How does SAP see FCM being used by customers?</li> <li>• FCM integrations e.g. Signavio</li> <li>• How to highlight the key features</li> <li>• Learn about Business Content Hub</li> <li>• FCM vs SAP Process Control, SAP Business Integrity Screening and SAP Tax Compliance</li> <li>• FCM Roadmap topics &amp; resources</li> </ul> <p>Neil Patrick &amp; Paul Petraschk, SAP</p>                  |
| 10:00 – 10:15 | <b>Networking Coffee Break</b>  |  |
| 10:15 – 11:15 | <p><b>How to Design and Implement Smart Automated Controls with SAP GRC Process Control</b></p> <p>Join this session to learn how to design and implement smart automated controls with SAP Process Control.</p> <p>Key highlights of this session include:</p> <ul style="list-style-type: none"> <li>• Understand the business process and inherent risks that require active mitigations</li> <li>• Control design from data source to business rule for automation</li> <li>• Ensure effective exception handling to stabilize your business processes</li> </ul> <p>Marie-Luise Wagener-Kirchner &amp; Paul Petraschk, SAP</p>   | <p><b>Discover SAP Financial Compliance Management. Part 2: Hands-On</b></p> <p>Join the second part of this exclusive session on SAP Financial Compliance Management (FCM) to get unique insight and hands-on experience with SAP FCM.</p> <p>Key highlights of this session include:</p> <ul style="list-style-type: none"> <li>• Creating and configuring an Automated Procedure</li> <li>• How to create a Manual Procedure (quick look)</li> <li>• Creating and performing an automated control</li> <li>• Reviewing outputs</li> <li>• New issue and remediation features</li> <li>• Explore SAC dashboards, and custom configuration options</li> </ul> <p>Neil Patrick &amp; Vincent Doux, SAP</p> |
| 11:15 – 11:30 | <b>Networking Coffee Break</b>  |  |

# Pre-conference Workshops

## Wednesday 8 June 2022

### Stream One: Automation, Reporting and the Business Case

### Stream Two: Features and Functionalities

11:30 – 12:30

#### Create Your Own GRC Reports

Join this session to come away with a better understanding of how to create your own GRC reports.

Key highlights of this session include:

- Learn how to adapt reporting to your needs
- An overview of general features and functionalities
- How to master personalization options
- How to use walking strategy and the ABAP List Viewer (ALV)
- Get to know the dashboard functionalities, including SAP Core Data Services (SAP CDS)

The workshop leaders have based this workshop around use case scenarios with corresponding realization options.

Marie-Luise Wagener-Kirchner & Paul Petraschk, SAP

#### Your Journey to SAP S/4HANA – What are the Implications for GRC?

Attend this session to get an overview of your responsibilities, but also the benefits you can gain with SAP GRC solutions when moving to SAP S/4HANA.

Key highlights of this session include:

- What stays the same – secure your SAP GRC investment
- New GRC challenges that come along with SAP S/4HANA
- New GRC opportunities and benefits within SAP S/4HANA
- How to handle hybrid landscapes (ERP and SAP S/4HANA, on-prem and cloud)

Axel Egger & Steffen Trumpp, SAP



# Agenda

## Wednesday 8 June 2022

|       |  |
|-------|--|
| 12:30 | <b>Networking Lunch Break</b>  |
| 13:30 | <b>SAP and T A C Events Welcome and Opening Remarks</b><br>Michael Heckner & Marie-Luise Wagener-Kirchner, SAP<br>Karolina Heyne, T A C Events   |
| 13:55 | <b>Strengthening Risk, Control and Audit: What Does it Mean for SAP GRC Today and in the Future?</b><br><br>In this joint keynote session Vishal Verma (Vice President, Head of Solution Management, Risk, Compliance & Tax) and Jochen Thierer (Vice President Development, Governance, Risk & Compliance) will provide the audience with an overview of the latest trends in Governance, Risk, and Compliance including exclusive insight into SAP's future plans for GRC in the Cloud.<br><br><ul style="list-style-type: none"><li>• What are the pressing business challenges that Governance, Risk, and Compliance addresses?</li><li>• What has changed in the GRC landscape?</li><li>• How have SAP solutions for GRC evolved over time to support customer requirements?</li><li>• What's new with SAP GRC solutions and what can you expect in the future?</li></ul><br>Jochen Thierer & Vishal Verma, SAP |
| 14:30 | <b>Integrated Control Performance and Testing with SAP GRC Process Control</b><br><br>Hapag-Lloyd started their SAP GRC Process Control journey to better integrate the parts and processes of their Internal Control System (ICS). In order to achieve this, they established an RPA solution to connect their existing system-supported manual controls with their SAP GRC system. With the embedding of the control performance in SAP GRC, an efficient test of effectiveness and deficiency follow-up was facilitated.<br><br><ul style="list-style-type: none"><li>• Hapag-Lloyd AG environment for SAP GRC</li><li>• Use of SAP GRC Process Controls</li><li>• RPA-supported implementation of the Manual Control Performance workflow</li><li>• Distributed use of the Test of Controls workflow</li></ul><br>André Breuß & Jonas Stockhecke, Hapag-Lloyd AG   |
| 15:05 | <b>Internal Controls with Merck: the Journey and Highlights</b><br><br>In this session, you will learn about Merck's SAP GRC Process Control journey. Merck will share a high level overview about the systematic setup and how they achieved good user acceptance. You will also learn how the maximum efficiency and usability in SAP GRC were achieved and what next steps are planned to further optimize the current SAP GRC platform.<br><br><ul style="list-style-type: none"><li>• Annual Internal Control Systems (ICS) Cycle at Merck</li><li>• Factors to achieve high acceptance of ICS program</li><li>• Usability and efficiency drivers, use case</li><li>• Best-in-class Master Data management in SAP GRC</li><li>• SAP GRC consolidation and migration, strategy and next steps</li></ul><br>Mark van der Beek & Kai Ramge, Merck Group  |
| 15:40 | <b>Afternoon Refreshment Break</b>   |

# Agenda

## Wednesday 8 June 2022

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### 16:20 **Implementing SAP Process Control at Nexperia**

After a successful carve out from NXP, Nexperia was born in February 2017 and there was a need for a system with the capabilities and tools to obtain insight into the business and IT risks as well as to hold/maintain Nexperia's RCM. SAP Process Control was selected to cover these processes.

- The carve out of Nexperia from NXP
- How Nexperia has implemented SAP Process Control
- Nexperia's defence model
- Next steps to be taken

Raymond de Ruiter, Nexperia

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### 16:55 **Transforming Controls Monitoring with User Intelligence**

Typically an SAP customer manages the risks to its business processes by operating and monitoring a portfolio of controls. These controls are designed to prevent or mitigate undesired outcomes and so validating that the controls are working should usually be sufficient. But how confident can we really be that those or other undesirable outcomes are not occurring or have not occurred? In this session, we learn how Serco has developed a context-generating methodology, coined "user intelligence" to create radical insight across a range of controls areas.

- Explore the three key questions at the heart of user intelligence and how these have been used to drive one key data and analytics strategy around controls
- Discover some of the use cases in which user intelligence amplifies the value of the existing controls as well as identifying new controls
- Learn how to start and drive your user intelligence journey

Gerald West, Serco Business Services

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### 17:30 **Internal Controls Beyond Ticking-the-Box; True Competitive Advantage**

Implementation of controls over financial reporting is a requirement of SOX, GAAP and IFRS. Neste Corporation has been there and done that for many years now and will continue to follow the requirements for the transparency and accuracy of financial statements in the many years to come. Join this session to hear more about how they address the "sometimes tedious control topics" in a positive and collaborative way.

- The positive impact of effective internal controls on performance and competitiveness of an organization
- The Neste journey in implementation of access and process control platforms based on SAP
- A future perspective of controls in consideration of the risk landscape

Laura Sata-Leinonen, Neste Corporation

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### 18:05 **Day One Wrap-Up**

### 18:20 - 19:20 **Onsite Evening Networking Reception**

Following the last session of the conference, join us at our onsite networking reception to absorb the day's learnings and connect with other attendees over a wind-down drink, and delicious canapes.

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# Agenda

## Thursday 9 June 2022

|       |   |
|-------|---|
| 08:30 | <b>Registration and Welcome Refreshments</b>  |
| 09:15 | <b>Welcome Back from the Chairpersons</b><br>Michael Heckner & Marie-Luise Wagener-Kirchner, SAP  |
| 09:30 | <b>SAP GRC at Zalando Payments: Turn Risks into Results</b><br><br>In this session you will learn about Zalando's vision of data driven risk management in a financial institution and steps they took towards realizing it. First came the SAP GRC project and a source data system which included the enablement of data, reliability of processes, stringent execution of the risk assessments, and enablement/self-service for risk owners. The next evolutionary stage was to bring SAP GRC into SAP Analytics Cloud (SAC) to allow the management of an interactive boardroom, but also enable deep analytics for risk owners and business unit leaders. The session will also provide an outlook on the future implementation and integration of SAC into the Risk cycle of Zalando Payments.<br><br>Martin Lemberg & Robby Finke, Zalando Payments GmbH |
| 10:05 | <b>Business Integrity Screening: an ASML Use Case Indicating the Added Value</b><br><br>ASML implemented SAP Business Integrity Screening at the end of 2018. The main objective of this functionality was to drive better responsiveness, drive improvements and reduce waste in the organization. Now in 2022, three years after go live, join us to look back at a successful initiative where the company is reaping the benefits of this investment. <ul style="list-style-type: none"><li>• ASML's business case for SAP Business Integrity Screening</li><li>• Driving the return on investment: the use cases that provided value over three years of use</li><li>• The return on investment after three years of use</li><li>• Lessons learned and good practices in implementing SAP Business Integrity Screening</li></ul><br>Hanco Sinke, ASML      |
| 10:40 | <b>Morning Refreshment Break</b>  |

# Agenda

## Thursday 9 June 2022

|       | Partner Track 1   | SAP Track 2  |
|-------|---|--|
| 11:30 | <p><b>Case Study of a Major Utilities Company: Bringing IT General Controls to the Next Level</b></p> <p>In this session, you will learn how to enhance IT General Controls (ITGC) within your Internal Controls framework both conceptually and technically. Based on a real-life example, you will see how SAP GRC integration capabilities were used to the fullest extent to implement an ongoing prevention and detection of critical IT risks in a heterogenous SAP landscape of a large utilities company.</p> <ul style="list-style-type: none"><li>• Enhancing, automating and embedding ITGC into the overall Internal Control System (ICS) framework</li><li>• Establishing compliance process for privileged users in SAP GRC</li><li>• Overcoming GRC limitations while monitoring over 60 SAP landscapes</li><li>• Ensure compliance with SAP security baseline for more than 120 profile parameters</li><li>• Boosting usability and reducing complexity of Continuous Controls Monitoring maintenance</li></ul> <p>Maxim Chuprunov, Riscomp</p> | <p><b>Everything you Always Wanted to ask About Enterprise Risk and Compliance but Never Have!</b></p> <p>Attend this live interactive discussion with SAP's business experts on Governance, Risk and Compliance topics and ask your burning questions directly.</p> <p>While this format will not allow for individual customer-specific technical advice, it is intended to be an open mic to share questions and ideas on industry benchmarks, lessons learned, business benefits, quick wins, best practices... as well as getting insights on how companies are planning to strengthen risk, control and audit in 2022 and beyond.</p> <p>Learn, get inspired, and craft a successful GRC practice within your organization.</p> <p>Panel: Vincent Doux, Axel Egger, Thomas Frénéhard, Michael Heckner, Neil Patrick, Bo Baade-Pedersen and Steffen Trumpp, SAP</p> |
| 12:00 | <p><b>Control Transformation from SAP R/3 to SAP S/4 HANA using Signavio</b></p> <p>With the introduction of SAP S/4HANA, customers need to adapt their Internal Control System (ICS) to the new functionalities and possibilities (especially when using the greenfield approach). While some controls become obsolete in SAP S/4HANA, new ones must be defined and implemented.</p> <p>Signavio can help companies on their journey to create effective and efficient internal controls. In this presentation, Deloitte presents selected use cases to explain innovations in the control environment in SAP S/4HANA and demonstrates how Signavio can be used for the process and control visualization.</p> <p>Jan Grüne, Heiko Jacob &amp; Hassan Javed, Deloitte</p>  | <p><b>What's New? Interactive Session on New Features Introduced in Recent Service Packs</b></p> <p>Attend this interactive session to get a quick orientation about recent enhancements delivered in Service Packs to the SAP solutions for Three Lines: SAP Process Control, SAP Risk Management, SAP Audit Management, SAP Business Integrity Screening and SAP Financial Compliance Management.</p> <p>Organized as an open format, this is your chance to interact directly with the leaders of the GRC solutions at SAP.</p> <p>Panel: Vishal Verma &amp; Jochen Thierer, SAP</p>  |
| 12:30 | <b>Networking Lunch Break</b>   |  |

# Agenda

## Thursday 9 June 2022

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14:00

### **Gate Boosted Project : SAP GRC Enhancements and SAP Process Control Roll Out**

Join this session to learn how L'Oréal's experience with SAP Access Control and their subsequent Fiori UI project influenced their decision to address other overall internal control requirements with SAP Process Control.

- Introducing L'Oréal and SAP GRC landscape
- Example of business processes that will be safeguarded with internal controls
- Using SAP Process Control to monitor SoD via Access Control
- How L'Oréal has aligned SAP Process Control with their GRC roadmap

Camilo Charry-Gonzalez, L'Oréal

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14:35

### **Where We're Going, We Don't Need Roads!**

The world continues to see incredible, hyper-disruptive business changes all around us. How can SAP solutions help you protect your crown jewels in today's and tomorrow's world?

- "What we've got here is a failure to communicate" - Cool Hand Luke
- "There's a benefit to losing... you get to learn from your mistakes" - Megamind
- "Life moves pretty fast. If you don't stop and look around once in a while, you could miss it."  
- Ferris Bueller
- "Where we're going we don't need roads!" - Doc Brown
- "Just keep swimming" - Dory

Chris Johnston, SAP

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15:10

### **Close of Day Two, End of Conference**

# Platinum Sponsor

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For more information, please contact: [SAP@deloitte.com](mailto:SAP@deloitte.com)

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### Riscomp

GRC automation is our passion. Riscomp is a certified SAP partner specialized in the implementation of innovative solutions for GRC, Security, and Data Protection in SAP Environments.

- We offer products and services that will cover your needs: from tailored road maps to full integration and reliable support.
- We do it while taking into consideration the main value drivers: process, content, and technology.

With recognized expertise in the integration of SAP Governance, Risk, and Compliance solutions, Riscomp can help you to stay safe and compliant, ensuring a high level of user acceptance and efficiency. Our main priority is delivering top-quality services, earning the satisfaction of our customers and becoming your trusted partner.

For more information, please visit: [www.Riscomp.ch](http://www.Riscomp.ch)

# In Partnership With



# Registration Form

## International SAP Conference on Internal Controls, Compliance and Risk Management

I would like to register for the International SAP Conference on Internal Controls, Compliance and Risk Management  
8 – 9 June 2022, Dublin, Ireland

(Please complete clearly in BLOCK CAPITALS)

|                 |                       |
|-----------------|-----------------------|
| First Name      | Last Name             |
| Company         | Job Title             |
| Department      | Street                |
| City, State     | Zip Code, Postal Code |
| Country         | Phone                 |
| Industry Sector | E-mail                |
| Date            | Signature             |

### Attendance format:

Digital  In-Person

### I wish to attend the following:

#### Conference (8 – 9 June)

- Two Day Conference (8 – 9 June)  
 Evening Event (8 June – Open to in-person conference registrants only)

#### Pre-Conference Workshops (8 June) (In-Person Only)

Half Day Workshop (please select which three sessions)

| Stream One: Automation, Reporting and the Business Case                       | Stream Two: Features and Functionalities                      |
|---|---|
| <input type="checkbox"/> How to Create a Relevant SAP GRC Business Case       | <input type="checkbox"/> Discover SAP FCM Part 1: Positioning |
| <input type="checkbox"/> How to Design and Implement Smart Automated Controls | <input type="checkbox"/> Discover SAP FCM Part 2: Hands-On    |
| <input type="checkbox"/> Create Your Own GRC Reports                          | <input type="checkbox"/> Your Journey to SAP S/4HANA          |

### Payment Method

Credit Card  Invoice

I have read and agreed to these [terms and conditions](#) plus the [privacy & cookie policy](#)

Fax to +44 (0)121 212 1623  
or [register online](#)

### Conference Venue

The Gibson Hotel  
Point Square  
North Dock  
Dublin, D01 X2P2, Ireland  
+353 (0)1 681 5000  
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[Website](#)

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### Event Fees

| Type                            | SAP Customers, Prospects and Employees | SAP Partners, Analysts, and Others |
|---------------------------------|--|------------------------------------|
| Attend the Conference Digitally | 299 €                                  | 399 €                              |
| Attend the Conference In-Person | 1150 €                                 | 1350 €                             |
| Workshops (In-Person Only)      | 400 €                                  | 400 €                              |

\* All in-person fees are subject to 23% VAT

\* All digital tickets are subject to a 20% VAT charge for companies based in the UK. A reverse VAT charge applies (at a rate of 0%) to organizations based in the EU. No VAT will be levied to organizations based outside of the EU and UK.

### Further Information

I am happy for TAC Insights Ltd to share my contact information with SAP for post-event communication regarding their products and services

- Yes, I am happy to share my details with SAP  
 No, please do not share my details with SAP

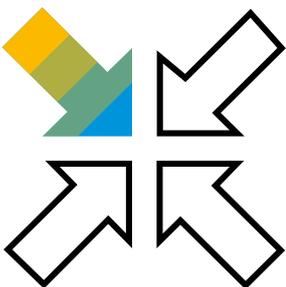
I am happy for TAC Insights Ltd to share my contact information with the event's sponsors and exhibitors for post-event communication regarding their products and services

- Yes, I am happy to share my details with the event sponsors  
 No, please do not share my details with the event sponsors

TAC Insights Ltd would like to keep you informed of future events and content within your field of interest.

Yes, I would like to opt-in

## How to register



### Contact for Inquiries

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E: [info@tac-insights.com](mailto:info@tac-insights.com)

To register online for this event, please visit [our website](#).

This event is organized by:  
T|A|C Events in collaboration with SAP.

In-person registration fee includes full access to the two main conference days (workshops to be booked separately), an evening drinks reception, access to the event app and the post-event on-demand recordings of the plenary sessions. Please note that accommodation and travel are not included in the registration fees.

Digital registration fee includes live streaming of SAP keynote presentations and selected customer case studies, on-demand recordings of all presentations, and access to the event app (connect with other in-person or digital participants).