



# Innovative Technology Solutions to Taxing Problems

Increased real-time compliance requirements, reduced resources, demands for enhanced data security and reliability, compressed tax reporting calendars, and an unrelenting requirement for accuracy have led many tax professionals to consider more flexible, robust, and appropriate technology solutions. The right technology platforms can ease the costs of compliance and data collection, improve process and data control, enable better planning and strategy development, and enhance visibility through access to analytical tools.

Implementing a technology platform is only part of the solution. Ryan conducts critical evaluations of client processes to identify opportunities for workflow improvement and automation that enhance the tax department's ability to effectively manage the increased requirements of global transaction taxes, become more strategic in their approach to tax, and deliver greater value to the organisation. By combining this evaluation with the integration of the right technology solutions, Ryan delivers significant savings in tax liability and overall administration costs.

## Technology Services

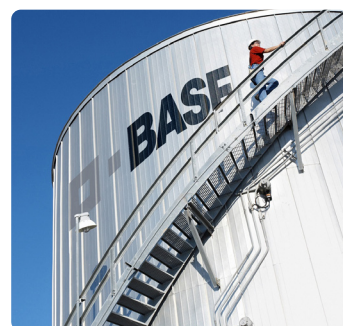
Technology creates no value unless it is thoughtfully and strategically deployed to maximise the efficiency and profitability of your business and tax operations. Whether it's the automation of tax return preparation or the full-scale implementation of a tax decision-making software application, we ensure that our clients realise the full potential of their tax technology solutions. Our comprehensive service portfolio includes:

### Implementation Services

We ensure the success of each project with proven service and implementation methodologies that are tailored to meet our clients' needs at each stage of the process. Our clients receive advisory services, which can include requirements gathering, vendor selection, and the design of the solution itself. By deploying a holistic approach to software implementation, Ryan helps clients define and develop optimum processes, build business-relevant tax research, assist with interface design and development, configure and implement the tax technology solution, integrate tax returns, train system users, and manage the post-implementation process.

### Automation Services

Ryan's Tax Technology professionals have provided technology solutions to a premier group of global organisations across all industries and sectors, leveraging vast experience and knowledge of the corporate tax function to automate and improve processes—on time and on budget. We assist clients in applying defined tax rules to all transactions to empower the tax organisation to make more strategic decisions and ensure our clients' systems and processes are automated to the greatest extent possible and robust enough to help their tax department meet its obligations to its internal partners and stakeholders.



“ Ryan has provided BASF outstanding value by recovering overpaid taxes while identifying and implementing tax automation solutions, streamlining tax decision processes, and integrating industry-leading tax software to improve our tax performance.

Frederick W. Jenkin  
Manager, Sales and Use Tax  
Audits and Special Projects



## Feasibility Studies and Evaluation Services

Our team of professionals performs comprehensive evaluations of existing tax automation systems to enhance and optimise the performance of existing technology and apply the most advanced quantitative and qualitative review techniques, including statistical sampling methodologies. We review tax decision procedures, analyse current system processes, and test system output for accuracy. After the results have been analysed and statistically evaluated, recommendations are made for improving tax automation systems and methods, allowing our clients to make the most out of their existing technology licences.

## Training

To ensure clients take full advantage of their technology solutions, Ryan provides detailed documentation of the system's requirements, how it has been implemented, and how to use and maintain the system to leverage its full potential. Our experts provide assistance with the development of training materials and conduct hands-on educational sessions with our clients' employees. Training topics can include how to process sales and purchases with tax calculations, accounting and reconciliation issues, and sales and use tax reporting.

## Ongoing Support and Maintenance

Ryan's dedication to client service means that we stay involved even after the technology solution has been implemented by maintaining an open line of communication and supplementing our clients' tax and technology departments with custom support services, including onsite troubleshooting, problem solving, and issue resolution. Whether it is providing monthly updates that our clients can apply to their system, or handling the complete update and maintenance of the system on their behalf, we ensure that our clients realise the maximum benefit of their technology investment.

## Our Approach

From strategy to risk management to delivery, our experts provide a comprehensive approach to help our clients plan, select, and implement sophisticated tax technology solutions that deliver significant value to the global compliance process. We support the strategic selection, implementation, and maintenance of technology solutions that optimise our clients' tax functions, reducing the risk of tax overpayment and sharing industry knowledge and best practices. Strategic partnerships with all of the industry's leading tax technology software providers, combined with our custom solutions and expertise in all the major enterprise resource planning (ERP), domestic, and international tax systems, make Ryan's service offerings second to none. Unlike many of our competitors, we are not restricted by auditor independence concerns and can provide honest and unbiased feedback and recommendations on the right third-party tax technology solution to meet our clients' unique requirements.



### Award-Winning Tax Services

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