DATAXSTREAM OMS+

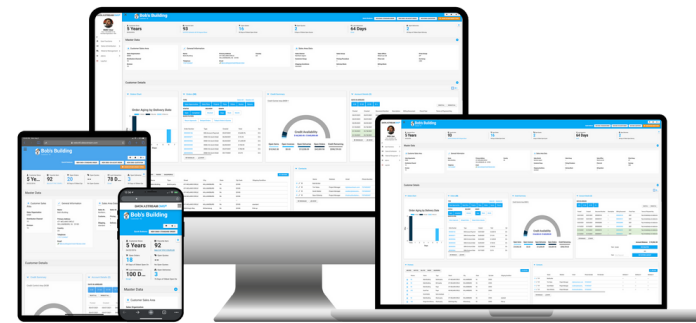## Cross-Channel Order Management & Point of Sale for SAP

DataXstream is a Global SAP focused organization that delivers streamlined industry specific solutions for complex sales order processes. Our flagship product, OMS+ is an order management hub ideally suited for high volume, high-touch complex sales scenarios, delivering real-time visibility into product information, pricing, customer relationships, sales order histories, and more.

Leveraging SAP's Business Technology Platform, OMS+ is an industry cloud solution that provides cohesive real-time data communication within SAP's ERP, providing a unified, consistent experience for customers.

By eliminating gaps within siloed systems, all of your data is in one place - accessible from any channel. Sales associates and customer service reps gain increased visibility into customer activity and receive the tools they need to deliver exceptional customer service.

Value Drivers

- **Consolidate order details** in one view regardless of sales channel

- **Configurable** to your business process

- **Simplify migration** from ECC to S/4 HANA

- Automatic **cross selling capabilities**

- Comprehensive **customer** and **inventory visibility**

- **Device agnostic**

- **Improve** customer and employee experience

OMS+ ROI

- **40% reduction** in order inaccuracies

- **7-day** ROI after implementation

- **95% reduction** in training time (from months to days)

- **30% reduction** in order processing time
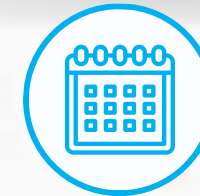
- **60% reduction** in RFQ processing

OMS+ Use Cases
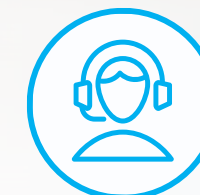
Mobile

Counter

Rental Management

Document Automation

Web and EDI Order Maintenance

Customer Self Service Portal

Call Center

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