

UK Stroke Forum 2026 Terms and Conditions

1. Registration fees and payment

- 1.1. All delegate fees include access to the training and main conference sessions, all materials, lunch and refreshments.
- 1.2. Conference registration is mandatory to attend the UK Stroke Forum event.
- 1.3. Conference passes cannot be transferred without the permission of the UK Stroke Forum; **under no circumstances** can passes be shared with another colleague.
- 1.4. Accommodation is **not** included in the conference registration fee and needs to be booked and paid for separately. Delegates may choose to make their own arrangements or book via our accommodation partners Reservation Highway:
<http://www.reservation-highway.co.uk/stroke26>
- 1.5. Conference tickets can be purchased at our early bird or standard pricing bands until **5pm on Tuesday 17th November**.
- 1.6. After this date ticket sales will be subject to availability and at a premium price of **£695**. This premium rate applies to **all delegates** who register for the conference **after 5pm on 17 November**, regardless of which price category they would previously fit into.
- 1.7. Delegates can register and pay on arrival by credit or debit card at the conference venue, subject to availability.
- 1.8. All individual bookings must be paid in full and made using a credit or debit card.
- 1.9. Group bookings of 3 or more delegates may request to pay by invoice if preferred. Terms of payment for invoices are 30 days.
- 1.10. The option to pay by invoice will not be available for group bookings made after **30th September 2026**.
- 1.11. The organisers reserve the right to refuse admission to the conference or withhold CPD certificates if payment has not been received prior to the event.
- 1.12. If you are arranging booking on behalf of another individual/ group, you confirm that you are authorised by that person/s to place the booking, and that the individual has agreed to be bound by these Terms and Conditions.

2. Data and Privacy Policy Understanding

- 2.1 This year we will be using an event app platform hosted by EventsAir. By registering for the event you are consenting for your contact details (name and email) to be uploaded to the platform to provide you access to the app.
- 2.2 In order to facilitate the event we may need to share some attendee personal data where necessary with other third parties working for us, such as the conference venue, caterers, or security providers.
- 2.3 **I understand and provide consent to my data being added to the UKSF app.** I understand my information can be accessible and available to other delegates and sponsors via the app. I know that I can control access and visibility of this information by updating the privacy settings in the app.
- 2.4 **I consent to my data being shared with those I allow to scan my badge.** I understand that if I choose to have **my badge scanned** by an exhibitor or sponsor at the event, my personal data (**title, name, email, job title and organisation**) will be shared with that sponsor or exhibitor. I understand this personal data may be used to contact me about their products or service and

that this exhibitor or sponsor may transfer this data outside of the European Economic Area for these reasons.

- 2.5 **Pharmaceutical Marketing Compliance Statement.** As part of our commitment to responsible and ethical pharmaceuticals, Stroke Association trading ensures that all promotional activities adhere to applicable regulatory standards and adhere to ensure transparency, accuracy, and fairness in all materials. We affirm that any third-party material is not joint to Stroke Association unless stated. Marketing material posted is purely through marketing sponsorship. By registering for UKSF 2026, you agree to receive promotional/product information from external companies, including pharmaceutical companies. Please note non-UK HCPs are excluded from promotional marketing.
- 2.6 The Stroke Association may film the in-person parts of the event for the purpose of viewing on demand at a later stage. By registering to attend the conference you understand and accept that this may result in you being featured on the recording.
- 2.7 Photos, screenshots or video footage of the event may be used by the Stroke Association for the purposes of post-event publicity or future marketing materials. By registering for the event, attendees give permission for this usage. Any delegates wishing to be excluded from photos, screenshots or video footage must notify the UK Stroke Forum team prior to the commencement of the event, by emailing ukstrokeforum@stroke.org.uk and visit the registration team onsite to collect a no photography lanyard.
- 2.8 We will take great care to hold your personal information securely. For more details on how we look after your personal information, read our privacy policy at stroke.org.uk/privacy.
- 2.9 If you change your mind at any time about the use of your personal data or images, as outlined above, please phone our supporter care team on 0300 330 0740 or email supporter.relations@stroke.org.uk.

3. Changes to the conference

- 3.1 It may be necessary for reasons beyond our reasonable control to ***alter, postpone, reformat or cancel (in whole or in part)*** the advertised content, timing, location and/or format of the conference or the advertised speakers ***including the duration, location, format and/or advertised speakers***. We reserve the right to do this at any time.
- 3.2 If we alter the time, location and/or format of the conference ***make any material change to, postpone or cancel the conference***, we will provide you with notice of the changes by email ***as soon as reasonably practicable***.
- 3.3 If the conference is **reformatted from an in-person event to a virtual event**, delegates will be issued with access to the virtual conference via our nominated platform and will be entitled to a **partial refund of the registration fee**. The refund amount will be determined by us acting reasonably and in good faith and will be up to a **maximum of 50% of the original registration fee**.
- 3.4 Where reasonably practicable, we will endeavour to give delegates as much notice as possible of any reformatting, postponement or cancellation of the conference.
- 3.5 Where the conference is **postponed**, delegate registrations **will automatically be transferred to the rescheduled date** unless a delegate notifies us in writing that they are unable to attend. In such circumstances **clause 4.10** will apply.
- 3.6 **Where the conference is cancelled entirely for reasons beyond our reasonable control and does not proceed in any format, clause 4.11 will apply.**

4. Cancellation and refunds policy

- 4.1 Refunds are available on bookings of a minimum value of £100 and are subject to a **£45.00 administration charge per person**.
- 4.2 Delegates will receive:

- a **full refund (minus admin fee of £45.00) up to 12 weeks** prior to the event
- a **50% refund (minus admin fee of £45.00) between 12 and 4 weeks** prior
- **No refunds** will be issued **less than 4 weeks** prior to the event. Please refer to clause 4.8 for substitutions.

4.3 **All cancellations by delegates must be made in writing by email to ukstrokeforum@stroke.org.uk before the above deadlines.**

4.4 UK Stroke Forum will confirm receipt of the request to cancel by email within 5 working days.

4.5 Please note that a confirmation email **must** be received from the UKSF team before your refund will be processed. **If you do not receive a confirmation email within 5 days please contact us.**

4.6 Should you cancel your booking we will not compensate you for expenses incurred by you or inconvenience caused to you as a result of your cancellation.

4.7 Where delegates are eligible for a refund, this will be made via the original payment method within 30 days of acceptance of your cancellation.

4.8 If you are unable to attend the conference we will accept substitute delegates attending in your place at no extra cost. Full details of the substitute must be provided by email prior to 25 November . Please notify us of any substitutions by email at: ukstrokeforum@stroke.org.uk

4.9 Substitutes cannot be accepted if payment has not been received in full.

4.10 Where the conference is **postponed by UK Stroke Forum** due to reasons beyond our reasonable control, delegates who are unable to attend the rescheduled event may request a full refund of the registration fee paid, less the £45.00 administration charge.

4.11 Where the conference is **cancelled entirely by UK Stroke Forum** due to reasons beyond our reasonable control and does not proceed in any alternative format, we will refund the registration fee paid, less any reasonable and irrecoverable costs already incurred in connection with the conference, at our discretion.

4.12 **We shall not be liable for any travel, accommodation or other costs or expenses (including wasted costs) incurred by delegates arising from any alteration, postponement, reformatting or cancellation of the conference due to events beyond our reasonable control. Such events include, without limitation: acts of God, flood, storm, fire, explosion, war, military operations, acts or threats of terrorism, civil unrest, national or regional emergencies, fuel shortages, failure of transport or utilities infrastructure, breakdown of systems or network access, industrial action, epidemic, pandemic or other widespread illness.**

4.13 We strongly recommend delegates put in place appropriate insurance (for example travel insurance) to cover any costs, liabilities or losses that they may suffer or incur arising out of these terms and conditions including cancellation of the event for any reason.

5. Accessing the content digitally

5.1 A number of plenary and parallel sessions will be recorded and the video will be made available to registered attendees via the Conference App/ platform.

5.2 Delegates are responsible for ensuring that they have the correct equipment (mobile device, tablet etc), internet access and firewall provisions if they wish to access the digital elements of the event.

6. Code of Conduct for All Delegates

6.1 Delegates shall keep their passwords to the event platform/ app secure and confidential, and not share them with any other person. Delegates shall notify UK Stroke Forum of any possible breach to their login so we can minimise risk of unauthorised access.

6.2 Only registered delegates may access the event platform/ app.

6.3 Delegates may not attempt to copy, duplicate, modify, republish or distribute any elements of the event or the event platform.

- 6.4 Delegates must not copy, modify or share any event material or other content with any other persons.
- 6.5 Delegates must not introduce or permit the introduction of a virus or other malware into the event app or event network.
- 6.6 To ensure the UK Stroke Forum is a safe environment for all, we expect attendees to abide by our [Code of Conduct](https://www.stroke.org.uk/uksf-code-of-conduct.pdf) throughout. <https://www.stroke.org.uk/uksf-code-of-conduct.pdf>
- 6.7 Unlawful, offensive, discriminatory, defamatory, threatening or otherwise inappropriate language or behaviour will not be tolerated either on the virtual platform or at the in-person event. The UK Stroke Forum reserves the right, at its sole discretion and without any liability, to remove from the event platform or in-person event any delegates who demonstrate unacceptable behaviour. The delegate's fees will not be refunded in such circumstances.

7. **Terms**

- 7.1 UK Stroke Forum reserves the right to modify these terms and conditions at any time.

8. **Current UK Stroke Forum Member Organisations**

1. ARNI Institute (www.arni.uk.com)
2. Association of Chartered Physiotherapists Interested in Neurology (www.acpin.net)
3. British and Irish Association of Stroke Physicians (www.biasp.org)
4. British and Irish Orthoptic Society (www.orthoptics.org.uk)
5. British Aphasiology Society (www.bas.org.uk)
6. British Dietetic Association (www.bda.uk.com)
7. British Psychological Society (www.bps.org.uk)
8. Chest Heart and Stroke Scotland (www.chss.org.uk)
9. College of Paramedics (www.collegeofparamedics.co.uk)
10. Different Strokes (www.differentstrokes.co.uk)
11. Joint Stroke Medicine Committee (JSMC) (www.jrcptb.org.uk)
12. Later Life Training (www.laterlifetraining.co.uk)
13. National Stroke Nursing Forum (www.nsnf.org.uk)
14. NIHR CRN: Stroke (www.strokeresearch.nihr.ac.uk)
15. Northern Ireland Chest Heart and Stroke (www.nichs.org.uk)
16. Northern Ireland Multidisciplinary Association of Stroke Teams (www.nimast.org.uk)
17. Royal College of General Practitioners (www.rcgp.org.uk)
18. Royal College of Occupational Therapists (www.rcot.co.uk)
19. Royal College of Physicians (www.rcplondon.ac.uk)
20. Royal College of Speech and Language Therapists (www.rcslt.org)
21. SameYou for brain injury recovery (www.sameyou.org)
22. Scottish National Advisory Committee for Stroke (www.gov.scot)
23. Scottish Stroke Allied Health Professionals Forum (SSAHPF) (www.ssahpf.org.uk)
24. Scottish Stroke Nurses Forum (nsnf.org.uk/regions/scotland)
25. Sentinel Stroke National Audit Programme (ICSWP/SSNAP) (www.strokeaudit.org)
26. Society for Research in Rehabilitation (www.srr.org.uk)
27. The Stroke Association (www.stroke.org.uk)
28. Stroke Implementation Network, NHS Wales Executive (www.executive.nhs.wales/functions/networks-andplanning/stroke).
29. Stroke Specific Education Framework (SSEF) (stroke-education.org.uk)
30. The Tavistock Trust for Aphasia (aphasiatavistocktrust.org)
31. UK Swallowing Research Group (www.uksg.org.uk)
32. Welsh Association of Stroke Physicians (WASP) (<http://www.welshstrokeconference.co.uk>)
33. Welsh Stroke Nursing Forum (URL- TBC)