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For over a decade, Modality has been the go-to for repair, system sales and service – we deliver high-quality, cost-effective imaging equipment solutions, with typical savings of up to 25% compared to OEM contracts and service uptimes in excess of 98%.

WHY CHOOSE MODALITY?

TRUSTED

Modality is an approved supplier to the NHS across the UK. We work with NHS Framework providers to make our multi-vendor service, managed maintenance service and managed equipment service easy to buy.

QUALITY

Modality is certified to ISO13485:2016, ISO10993 and ISO14001:2015, highlighting our commitment to meeting international quality and safety standards.

RESPONSIVE

Modality maintains an extensive inventory of systems, parts, tubes, coils and probes ready for immediate shipping. Our customer base covers over 30 countries.

OUR PEOPLE

The Modality team is led by chartered engineers, medical physicists and clinical scientists who bring a wealth of knowledge and experience.

MODALITY

By choosing Modality you will secure a reliable partner that values quality, innovation and patient safety – the trusted choice for multi-modality imaging equipment sales, service and repair.

OUR SERVICES

- Servicing & Maintenance
- **+** System Repair
- System Rentals
 Sales
- Probe Sales
- Probe Repair
- Quality Assurance
- Parts Sales

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SUSTAINABILITY, CARBON NEUTRALITY, AND ENVIRONMENTAL

Our innovative repair and testing processes have, to date, prevented 11,000 probes from going to landfill, demonstrating our continued commitment to CO2 reduction and sustainability.

OUR ROAD TO NET ZERO

- + Transitioning to Greener Transportation
- Implementing 100% Recyclable Packaging
- Setting and Reporting on Emission Reduction Targets
- Using Renewable Energy and Enhancing Energy Efficiency
- Engaging Employees in Sustainable Practices
- + Continuous Monitoring and Improvement





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DIAGNOSTIC IMAGING SERVICES

THEREIS ANOTHER WAY



MULTI-VENDOR SERVICE CONTRACTS

Modality provides affordable, high quality multi-vendor services with typical savings of up to 25% against equivalent OEM contracts.

Modality offers multi-vendor service contracts for all x-ray, ultrasound, CT and MRI across a large range of manufacturers.

WHY CHOOSE MODALITY?

- + Highly experienced engineers
- Increased equipment uptime
- +One easy to manage contract
- + Flexible range of contract type



MANAGED MAINTENANCE SERVICES

Modality managed maintenance service gives you the flexibility to pick and mix maintenance providers across your equipment install base but all within a single, easy to use contract.

Modality performance manages suppliers and uptime on your behalf, freeing you up for more important tasks.

RENTAL

Modality offers a tailored rental option at a fixed monthly cost. Our rental team will advise on the best type and specification of equipment to suit your requirements.

You can return, upgrade or replace your equipment easily.

WHY CHOOSE MODALITY?

- Management of multiple contracts
- + One easy to manage contract
- + Choice of service provider
- Frees up valuable clinical, procurement and finance resource

WHY CHOOSE MODALITY?

- + No capital requirement
- + Fixed cash flow
- + Guaranteed Uptime
- + Wide choice



EQUIPMENT AND PARTS SALES

Modality offers a range of equipment and parts for sale across all diagnostic imaging modalities.

Our experienced team can help you choose a system that meets your specific requirements and advise on compatibility with regards to replacement parts.

WHY CHOOSE MODALITY?

- + Over 2000 probes in stock
- Large range of spare parts available across multiple manufacturers
- X-ray and Ultrasound systems always in stock
- Extended warranty and maintenance options available



PROBE REPAIR AND TESTING

Modality pioneered probe repair in the UK. Safe and effective probe repair is possible only with advanced testing. Our scientist-led electronic probe testing capability is at the heart of our repair capability.

For your reassurance our repairs are accredited to ISO 13485:2016 and the materials used are certified as biocompatible to ISO 10993. High quality repair safely extends a probe's life, reduces operating costs and is a useful contribution to achieving NetZero.

WHY CHOOSE MODALITY?

- Experienced probe lab with over 11,000 probes repaired to date
- +ISO13485-2016 compliant repair lab
- +UK based-quick turnaround times
- +Loan probes
- +12 month warranty on repairs



QUALITY ASSURANCE

Modality Quality Assurance services ensure image quality, patient safety and compliance.

All imaging systems require regular quality assurance. Modality's solution is designed to meet the needs of busy departments and maximise imaging time. Our QA services are IPEM compliant and BMUS compliant (Ultrasound).

WHY CHOOSE MODALITY?

- Lead by scientists
- Inspection and test of each probe and system
- +Detailed report
- +Ongoing QA support
- +Compliance