



**Specialists in
Diagnostic services**

About Diagnostic Healthcare

Diagnostic Healthcare was established in 2004 and is now one of the UK's largest independent providers of imaging services. We are a key partner to the NHS with substantial experience of working across both primary and secondary care sectors.

We have developed innovative service models to provide value for money services. With an exceptional level of care and attention to detail, the patient experience is at the forefront of our service provision. We deliver services with full IT integration and our rigorous clinical governance processes enable the highest standards of quality and safety.

 **0161 672 5404**

 **enquiries@dhc.uk.com**

 **www.diagnostichealthcareltd.com**

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Mission, vision and values

Our vision

To deliver outstanding healthcare services as a technology focused leading provider.

Our mission

To provide first class patient care on every occasion with a world class workforce.

Our values



Respect



Care



Professional



Safe



Excellence

What we do

Our modalities



MRI



CT



X-Ray



Ultrasound



DEXA



CBCT



Echo

Procurement

We are an approved supplier on all major NHS Procurement Frameworks.

Commitment to key NHS procurement criteria:

- Social value
- Quality and Innovation
- Integration, collaboration and service sustainability
- Value
- Improving access, reducing health inequalities and facilitating choice

Our solutions

- Fully managed service
- Clinical pathway management
- Mobile, modular and static
- CDC management
- Staffing
- Unit Rental
- Booking and administrative support
- Reporting
- National network of community clinics

Solutions can be provided on an interim, medium or long term basis.



Our unique approach



Flexible approach

We can deliver bespoke service models to meet your individual requirements

- Ability to review imaging department productivity and processes and provide guidance to extend, streamline and implement new techniques and protocols
- Ability to integrate fully as an extension of your department
- Capital investment programmes that reduce the burden on NHS finances and create greater infrastructure for your services
- Long term partnerships that create value through year on year savings for the NHS

Technology

The most advanced scanners in the market, ensuring the highest image quality and an ability to maximise the number of scans per day



- ✓ Vendor neutral, ensuring the ability to provide your preferred scanners, in line with your clinical team's requirements
- ✓ Helium free scanners, which ensure minimal environmental impact
- ✓ Wide-Bore scanners to aid patients of all body types and those with claustrophobia
- ✓ Advanced PACS technology, able to integrate fully with NHS systems
- ✓ Adoption of latest AI technology to ensure we are at the forefront of sector developments

Giving you peace of mind

Our People



High quality team of experienced, directly employed Radiographers located throughout the UK

Services overseen by a leadership team with extensive experience of working with and for the NHS across the UK

High levels of staff retention and satisfaction to ensure a continuous workforce

Operational excellence



Operational and maintenance support available 24/7 via our in house engineering team

Gold standard OEM support wherever required

Robust rota management and planning foresight to guarantee service levels

Quality



- ✓ Rigorous Quality and Compliance processes, enabling the highest standards of quality and safety
- ✓ Comprehensive clinical audit programme to ensure quality, consistency and the best patient care is delivered
- ✓ Robust governance framework to ensure seamless communication from Board members to frontline staff



For the Environment



Members of the Independent Healthcare Providers Network (IHPN), with a shared commitment to achieve net zero emissions by 2035 and a net zero supply chain by 2045

We source supplies and services locally wherever possible, to reduce transportation distances

Staff are recruited from the local area and encouraged to adapt to the greener travel programme, to reduce the number of car miles driven

Our Carbon Reduction Plan ensures we reduce waste and energy consumption year-on-year and continually implement eco-friendly practices

We have a dedicated 'ESG focus group' that monitor the progress of our commitments



Outcomes

Long and lasting customer relationships that offer a personalised, friendly service from mobilisation to aftercare and beyond

- ✓ Reduced cost and complexity of managing your own radiology service
- ✓ Increased patient throughput and reduced scan times
- ✓ Improved patient outcomes



**Guaranteed
uptime of
99%**



**Friends and Family
Recommendation scores of
>99%**



**Overall Patient
Satisfaction of
>97%**

Contact us

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 **www.diagnostichealthcareltd.com**

Diagnostic Healthcare Limited
The Royals, 353 Altrincham Road
Manchester, M22 4BJ

 **Diagnostic**
HEALTHCARE
Part of **DHC GROUP**

DHC GROUP

Diagnostic Healthcare is part of DHC Group, a portfolio of Healthcare companies based in the United Kingdom, which are all connected by a common purpose – to supply specialist outpatient pathways and diagnostic imaging services.

 **Diagnostic**
HEALTHCARE
Part of **DHC GROUP**

 **CAVENDISH**
IMAGING
Part of **DHC GROUP**

 **CTdent**
DENTAL IMAGING CENTRE
Part of **DHC GROUP**

 **ECG On-Demand**
Part of **DHC GROUP**

 **VENTURI**
CARDIOLOGY
Your Heart. Your Health.
Part of **DHC GROUP**

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