



### Registration Terms and Conditions

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1. The BMLA 2023 Annual Conference and Educational Courses is an event administered by The British Medical Laser Association (BMLA).
2. For the purposes of these Terms and Conditions:
  - (a) the "Conference" means the conference section of the Event;
  - (b) the "Event" means the Conference and Educational Courses;
  - (c) "Organiser" means BMLA, a charity registered in England, charity number 800062 and registered address is 179 Park Lane, Poynton, Stockport, Greater Manchester, SK12 1RH;
  - (d) "Delegate" means an individual, whether part of a group or otherwise, by whom (or on behalf of whom) a booking of a place to attend (attendance at) the Event has been made which has been confirmed by the Organiser; some bookings are free but where a Registration Fee is required it must be paid in full (including VAT if applicable) to the Organiser;
  - (e) "Registration Fee" means all monies owing to the BMLA for attendance at the Conference;
  - (f) "Delegate fee" is non-refundable;
  - (g) "Substitution" means any circumstance where a Delegate who has paid in full is unable to attend the Conference and arranges for another individual to attend the Conference in their place, in agreement with the Organiser; and
  - (h) "Transfer" means any circumstance where a Delegate who has paid in full is unable to attend the Conference in person and arranges for their registration to be transferred to virtual live streaming, if this is available as an option, in agreement with the Organiser.
  - (i) "Force Majeure Event" means any event which the Organiser or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include, but are not limited to, war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, strike, natural or nuclear disaster, adverse weather conditions, power or internet outage, fire, enforced period of national mourning, government declaration of national emergency, epidemic or pandemic and all similar events outside the Organiser's control or the control of the supplier concerned.
3. By registering for and/or attending the Event, all Delegates agree to be bound by, and comply with, these Terms and Conditions. It is the Delegate's responsibility to read and understand these Terms and Conditions.
4. In order to attend the Event as a Delegate, participants who are required to pay in full or have paid in full on their behalf the relevant Registration Fee, must do so immediately on booking or prior to the Event if arranged with the Organiser.
5. The Registration Fee does not include any costs in relation to equipment required for attendance (including but not limited to: computer, microphone, camera, internet connection, insurance etc.) nor does it include any accommodation or travel costs. Attendance at networking



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social events, including conference dinner, is purchased at an additional cost to the Registration fee.

6. If an invoice is requested, payment will be required by return and prior to the Event. In all cases, if payment is not received within these required time limits, the Organiser reserves the right to cancel the booking without notice. Payment may be made by credit card, invoice or bank transfer. When paying by bank transfer, all bank fees and money transfer costs must be prepaid by the transmitter. Please indicate your Booking Reference and surname as a reference on all bank transfers and communications.
7. Details of the Delegate place at the Event will be confirmed by the Organiser once the completed booking is received by the Organiser. Confirmation by the Organiser of the delegate place at the Event forms a binding commitment for payment if required of the full relevant Registration Fee(s) by the Delegate.
8. Delegate places at the Event are limited. Places are subject to availability.
9. Delegate fees are non-refundable; the Organisers will not refund full Registration Fees following Cancellation request by the Delegate as a result of the Delegate's change in personal circumstances (including but not limited to Covid-19 related reasons). The Organisers strongly recommend that the Delegate purchases personal insurance cover for such scenarios. For any valid exclusions please refer to clauses 10 and 11.
10. In the event that the Delegate is no longer able to attend in person, there may be an opportunity for virtual attendance if live streaming of any sections of the Event is made available by the Organisers. A transfer to a virtual ticket will be accepted and must be made in writing by the Delegate and sent via email to the Organisers. A refund of the Registration Fee difference, minus an administration fee of £20, will be made. In such cases, the Organisers will not be held liable for any costs incurred by the Delegate outside of their Registration Fee (including but not limited to travel or accommodation). Requests for Transfers to virtual tickets in the 2 weeks prior to the event will be considered on a one-by-one basis.
11. Delegate Substitutions are acceptable until 17 April 2023. All delegate Substitution requests must be made in writing by the Delegate and sent via email to the Organisers. The relevant registration type will be reviewed, and payment of Registration Fee differences will be required if the substituting Delegate falls under a different registration category. The Organiser reserves the right to accept or deny a request for Substitution. In such cases, the Organisers will not be held liable for any costs incurred by the original Delegate outside of their Registration Fee (including but not limited to travel or accommodation).



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12. By registering to attend the event in person, Delegates are required to abide by the local Government's and the venue's Covid-19 policies in place at the time of the conference.
13. The Organiser reserves the right to cancel your Delegate place at any time and for whatever reason (including without limitation cancellation of the Event).
14. By registering to become a member and submitting a password/registering for the event, Delegates/Members are also agreeing for BMLA to create member/delegate profile and match Delegate interests to alert Delegates to conference related promotional materials, sponsor offers and presentations that Organisers deem are relevant to the Delegate.
15. Delegates agree that any information provided to the Organiser at registration or at any other time will be true, accurate and complete, and that Delegates will ensure that this information is kept up to date at all times.
16. In the event that the BMLA 2023 Annual Conference and Educational Courses cannot be held or is postponed due to a Force Majeure Event, or such other event beyond the control of the Organiser, the Organiser accepts no liability to any Participants for any damages, costs, or losses incurred, such as financial losses or any other consequential losses, including any pre-booked accommodation and travel.
17. In the event of a Force Majeure Event occurring, the BMLA may choose to cancel the BMLA 2023 Annual Conference and Educational Courses, and in such instances will reimburse any Registration Fees paid by Participants in full.
18. Notwithstanding clauses 16 and 17, the BMLA reserve the right if a Force Majeure Event occurs to change the format, location and/or dates for the BMLA 2023 Annual Conference and Educational Courses, and to hold the event in a different format, location and/or on other dates (Replacement Event) without any liability to the Participants. The Replacement Event shall take place within 12 months of the original dates for the BMLA 2023 Annual Conference and Educational Courses, and the Participant will be able to carry over any Registration Fees paid in relation to the BMLA 2023 Annual Conference and Educational Courses to the Replacement Event or request a full refund. Any increases to the Registration Fee of the replacement event due to inflation will be charged back to the Delegate.
19. These Terms and Conditions may be amended at any time.
20. To the full extent allowed by law and insofar as it is reasonable to do so, the Delegate agrees not to hold the Organiser liable for any damage or loss suffered incurred by the Delegate during the course of the Event, including consequential (i.e. losses which are not incurred as a direct consequence of the event leading to any claim) or indirect losses or loss of profit, through



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registering for the Event, attending the Event, alteration of the Event schedule, cancellation of the Event, or any error or omission on the part of the Organiser. This provision does not reduce or restrict the Organiser's liability for death or personal injury caused by the Organiser's negligence or liability for fraud on the part of the Organiser.

21. The Delegate, by accepting these Terms and Conditions, hereby warrants that they are attending the Event in the course of his or her business and indemnifies the Organiser and its servants and agents against and hold it harmless from all or any loss or damage, injury, actions, proceedings or claims arising from any act or omission of the Delegate during the course of the Event.
22. In the event of inappropriate behaviour by any Delegate in the view of the Organiser, the Delegate may be refused access and excluded from the Event without refund or compensation.
23. Photos, videos and screen shots may be taken during the Event by Organisers; such photos and screen shots may be used in post-Event publicity and on future marketing materials. By completing and submitting the Booking Form, the Delegate consents to the official organiser taking such photos and screen shots, which may feature the Delegate.
24. BMLA may use written quotations submitted by you on the event Feedback forms in future marketing/promotional material. We will not identify you by name unless you provide your permission.
25. These Terms and Conditions shall be governed by and construed in accordance with English law and each party irrevocably agrees to submit to the exclusive jurisdiction of the English courts.
26. These Terms and Conditions, together with the registration form, constitute the entire agreement of the parties. In entering into this agreement, the parties have not relied on, and shall have no remedy in respect of, any statement, representation, warranty, understanding, promise or assurance (whether negligently or innocently made) of any person other than as expressly set out in this agreement. Each Delegate shall be deemed to have full knowledge of the Terms and Conditions and shall be bound by them in all respects.