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Border Control & Schengen Entry-Exit System - What Next?

Panel Discussion

April 2025

Systemic Impacts – From an Airport Lens



Border Police

A full biometric system replacing stamps for non-EU short-stay travelers



Our Operations

- Are under pressure to adapt space, staffing, and passenger routing to absorb longer processing times.
- Operational pressure concentrated at the border — but consequences hit the terminal



Passengers

Unprepared travelers = longer dwell times, frustration, increased reputational risk



Airlines

Rely on us to explain the rules and absorb the impact at boarding and arrival

A Game-Changer for Border Control and Passenger Experience

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First Impressions Will Matter

A poor biometric process could turn border control into a bottleneck, especially for vulnerable groups like families and the elderly.

2

Education is important — Not Just After the Fact

Too many passengers — and even staff — still don't know what EES means. This is a fundamental gap.

3

We Must Be Ready to Adapt — Fast

EES assumptions will be stress-tested by real passengers; the key is how quickly we can identify and resolve issues.

In practice...at Charleroi's airport

**Despite continued coordination with our
partners and thorough staff preparation...**

**.... we are still awaiting a definitive decision
and a clear implementation plan — both of
which remain critical bottlenecks.**