

RACE – Dalaman - April 29th 2025

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Entry – Exit System in Iceland

Status and challenges



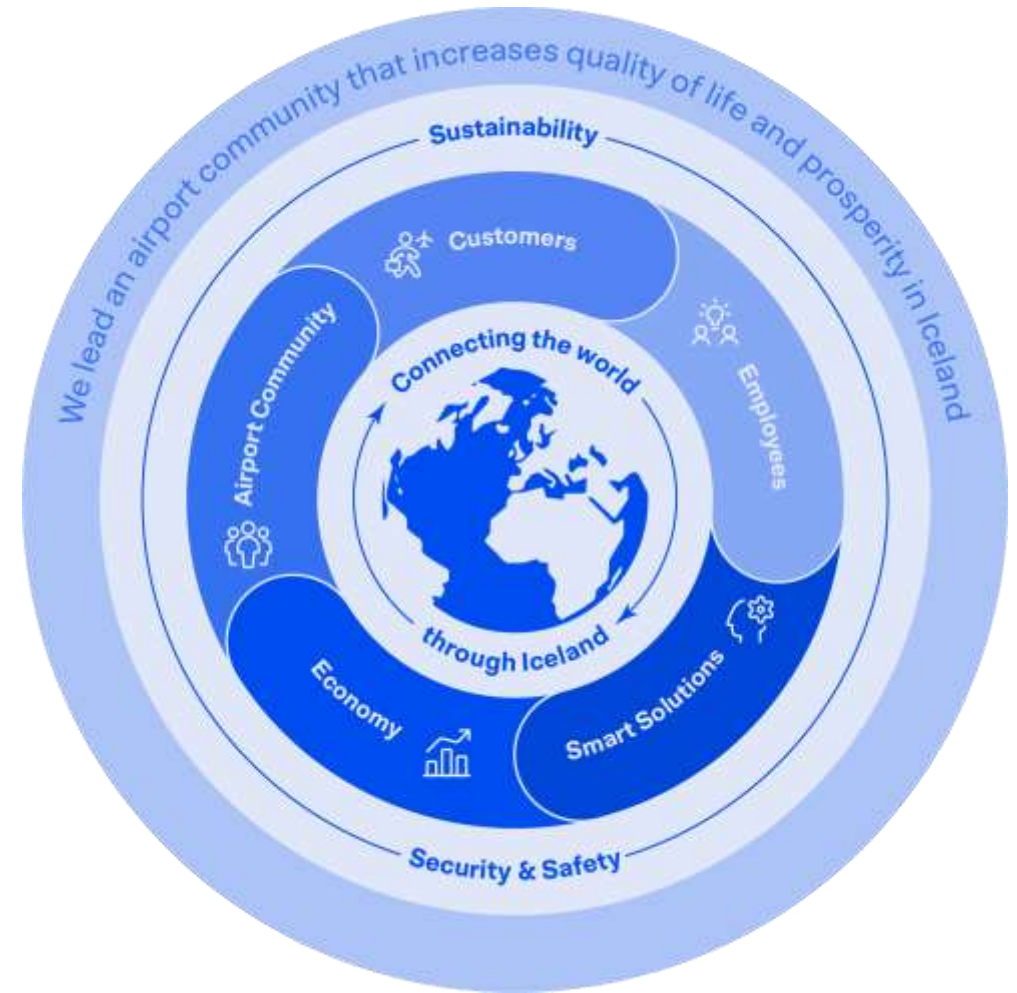
isavia

KEF

KEFLAVÍK
AIRPORT

Our strategy

- The vision is to connect the world through Iceland
- Represents an ambitious vision to lead the airport ecosystem to grow sustainably and support the nation's prosperity
- The strategy circle is a compass for the company's priorities for the future. The aim of the circle is to connect different priorities together to lead us towards the vision for the future.



Keflavík Airport continues to grow

2023
78,000 m²

+ 11,000 m²

2024
89,000 m²



2,888,611 passengers

went through security gates with an average queue time of 3,1 min.



From where did the majority of passengers arrive?

1. United States
2. Britain
3. Germany
4. Poland
5. Italy



Why were guests travelling?



10%
Business



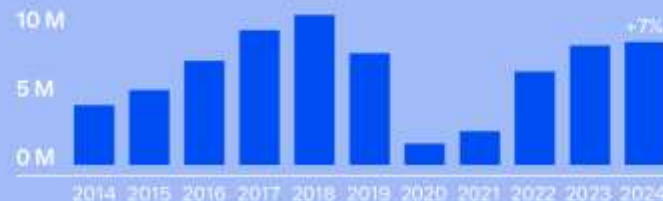
90%
Leisure/other



78% of guests were satisfied with the airport in 2024

Guests who rated their overall satisfaction at the airport as 'very good' or 'outstanding'.
Source: Airport Service Quality

8,295,925 passengers



Age

16-24	14%
25-34	36%
35-44	20%
45-54	15%
55-64	10%
65-74	5%
75+	1%

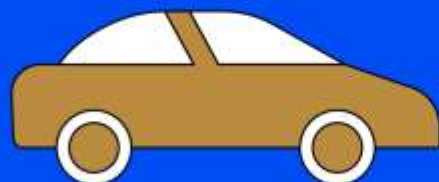


233,000 tons

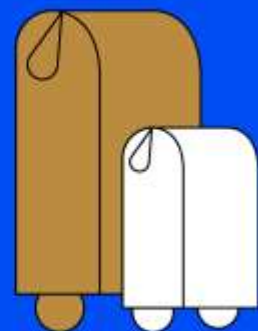
of snow were cleared at Keflavík Airport

304,387 cars

in Keflavík Airport's parking spots



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5,183,014 bags

Of these, 2,068,168 were checked bags, 882,217 bags were for connecting flights and 2,189,581 were arrival bags

28 airlines



55,376 passenger flights



Iceland State Police and Isavia in close collaboration

- First focus on Keflavík Airport
 - 95% of all entries to Iceland go through KEF
 - Able to handle majority of implementation at one border station
 - Border system without EES from same supplier
 - Able to switch-back if issues arise: allows gradual implementation
 - Border staff trained in the same environment
 - New (moveable) immigration hall especially built for EES in Q2 2023
 - 66 kiosks implemented Q2-23, have been continually updated and tested
 - Extremely close and continuous collaboration btw. Isavia and State Police

Challenges and concerns

- Main challenges
 - Technical Challenges
 - ACD Connection Point: Frequent bugs and multiple adjustments required
 - Central System Functionality: Not fully operational for real functionality testing
 - European Regulation pending issuance, could affect timeline
 - Limited acknowledgement by state and justice department on magnitude of operations and maintenance after implementation
 - Annual cost estimated a minimum of 1 billion ISK
 - Arrival/Departure sync:
 - Managing passengers who enter during transition period
 - Departures potentially pose more challenges than arrivals
 - Infrastructure upgrade:
 - 12 automated non-Schengen departure gates
 - Accommodate third-country nationals
 - Uncertainty over pressure on secondary inspection due to low-quality passports

The background of the image is a gradient of blue and yellow, resembling a sunset or sunrise over a horizon. The letters 'KEF' are large, white, and bold, positioned in the upper half of the image.

KEF

Connecting the world through Iceland