

# Spring Harvest Home 2025 Terms and Conditions

### **Your Contract**

1. Spring Harvest Home is an activity of Essential Christian. By completing a booking you are entering into contract with Essential Christian.

2. The sale of your ticket is subject to terms and conditions set forth by Spring Harvest.

# Your Ticket

#### Access to Spring Harvest Home will be via a unique URL referred to as a login.

3. Your login remains the property of Spring Harvest. Spring Harvest reserves the right to withdraw participation at any time if they deem your participation is inappropriate or in any way breaks these terms and conditions.

4. When you place your order, you agree that your login is for the personal use of you and your party only and will not be resold or transferred. Any attempt to resell logins will result in the order being cancelled without further notice.

5. To prevent fraud and to protect both parties, you may be asked to provide additional information after your booking so that we can verify your purchase.

6. It is your responsibility to check your booking details, including your email address, as mistakes cannot always be rectified. If you misspell your email address or provide the wrong one, please contact <u>info@springharvest.org</u> immediately.

7. Spring Harvest will not be responsible for the loss of any login.

8. Logins are sold subject to Spring Harvest's right to alter or vary the programme due to events or circumstances beyond their reasonable control without being obliged to refund monies or exchange logins.

9. Only the cardholder can present the credit or debit card used to make payment. This is part of the credit card merchant agreement and is in place to protect both Spring Harvest and the cardholder from potential credit card fraud.

10. Any charitable donations made by you will be used to fund the ministry of Essential Christian, including Spring Harvest.

### **Cancellations, Changes and Refunds**

11. If the event is cancelled before 14th April, the purchase price of your booking will be refunded in full.

12. Spring Harvest shall not have any further liability beyond the face value of the login purchased.

13. If the event is cancelled or rescheduled, we will make every reasonable attempt to inform ticket holders and provide details of any rearranged event.

14. We do not guarantee that login holders will be informed of such cancellation before the date of the event.

15. It is entirely at the discretion of Spring Harvest whether they offer refunds and all correspondence relating to cancellations and/or refunds should be direct with the Spring Harvest.

16. Spring Harvest cannot be held liable for the failure or incompatibility of your hardware, software, or internet connection which may prevent you from using your purchased login.

# **Right to Admission**

17. Your login is issued subject to the Rules and Regulations of Spring Harvest. Breach of any of these Rules and Regulations or any unacceptable behaviour, nuisance or injury shall entitle Spring Harvest to withdraw permission of your participation.

18. The right to participate in the event is reserved by Spring Harvest. We would advise you that no refunds will be offered to participants who are refused participation on account of being (or appearing to be) underage where an age limit has been advertised, abusive, threatening or other anti-social behaviour (whilst interacting via other participants during any networking or Q&A sessions) or making unauthorised audio, video or photographic recordings.

19. The login purchased for Spring Harvest Home 2024 allows access permitted as per the terms of booking. This is in line with the number of concurrent viewers that can have access to the platform at any one time. If more are required additional logins should be purchased.

20. Where specific discount codes may be required for access, Spring Harvest reserve the right to cancel the booking and access to the platform for any parties deemed to abuse the use of the codes.

21. This website uses cookies. Some of the cookies we use are essential for parts of the site to operate and have already been set. We also use a number of third-party cookies (such as Google Analytics used for monitoring site performance), you may delete and block all cookies from this site using your browser settings, but parts of the site may not work properly. For more information about cookies see the Cookie Policy <u>here</u>, or visit <u>aboutcookies.org/</u>.

22. This Agreement and any disputes arising out of or in connection with its subject matter are governed and construed in accordance with the law of England. The parties to this Agreement hereby irrevocably agree that the Courts of England have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Agreement. If any provision of this agreement (or any part of any provision) is found by

a court or other authority of competent jurisdiction to be illegal, invalid, or unenforceable, that provision or part-provision shall, to the extent required, be deemed not to form part

of this agreement, and the validity and enforceability of the other provisions of this agreement shall not be affected.

23. Essential Christian will use your information to communicate with you directly in relation to the Spring Harvest event. If you do not wish to receive such information please use the unsubscribe links in our emails, contact <u>privacy@essentialchristian.org</u>, or Data Protection Officer, Spring Harvest, 14 Horsted Square, Uckfield, East Sussex, TN22 1QG.

24. These Terms & Conditions are construed under English law governed by the Courts of England and Wales. In the event of any disagreement between the Parties, the Parties shall in the first instance seek arbitration by a suitably qualified third party.

### Address

Spring Harvest 14 Horsted Square Uckfield East Sussex TN22 1QG

### **Contact Us**

Office Hours: 9am - 5pm Monday to Friday Email: <u>info@springharvest.org</u> Phone: 01825 769000

Facebook: <u>/springharvest</u> X (formally known as Twitter): <u>@springharvest</u> Instagram: <u>@springharvest</u>

Spring Harvest is an activity of Essential Christian, Registered Charity number 1126997, a Company limited by guarantee, registered in England and Wales, number 06667924. 14 Horsted Square, Uckfield, East Sussex, TN22 1QG