

Terms and Conditions

The SIOP Asia Congress 2027 will be hosted 24 – 26 May 2027 at Hyatt Regency Tashkent, Uzbekistan.

These Terms and Conditions extend to the social functions hosted by the SIOP Asia Congress 2027 and MCI during the congress.

Registration / Payment

Registration

- Early bird registrations will be accepted until **11:59PM UZT, 24 February 2027**.
    - Should your early bird registration remain unpaid until **11:59PM UZT 10 March 2027**, registration will be upgraded to the standard rate.
- As of **12:00AM UZT 25 February 2027**, the standard rate applies for every new registration.
- As of **12:00AM UZT 21 March 2027**, the onsite rate applies to every new registration.

Payment Conditions

- All payments are to be made in USD. Please indicate the event "SIOP Asia 2027", the participant's name, and the invoice number on all payments.
- Payment is due on receipt of the invoice. If payment is not provided on time, your registration may be cancelled.
- Full payment of all items is requested when registering (by credit card or by bank transfer).
- After 12:00AM UZT Friday, 9 April 2027, payment will only be accepted via credit card.
- All costs are to be borne by the ordering customer. Please note that payments made by bank transfer could be subject to fees payable to your local bank.
- Payment by personal cheque is not accepted.

As a global company with our headquarters in Geneva, our merchant facility is in Switzerland. Rarely an additional fee is charged, either because of an international transaction fee or a charge made by your bank. Unfortunately, we cannot work out exactly in what instances this does occur, however, we will refund any international





transaction fee incurred by affected delegates. Please contact the SIOP Asia Congress Team to make these arrangements.

Services Tax

Registration fees are inclusive of local taxes. Tax invoices issued will indicate the total tax included in the transaction.

Methods of Payment

- Credit Card - MasterCard and Visa are accepted.
- Bank Transfer – Please make your payment to:
    - Bank: National Australia Bank
    - Bank Address: Shop 1011–1012, 322 Moggill Road, Indooroopilly QLD, Australia, 4068
    - Bank Account Name: MCI Australia Pty Ltd
    - Account Number: MCIAUUSD01
    - SWIFT Code: NATAAU3303M

Any bank fees associated with the transfer are the responsibility of the customer.

Registration Modification and Cancellation Conditions

Cancellation Policy

- All cancellations must be communicated in writing to MCI Australia (Congress Organisers) via info@siopasia-congress.org.
- **Cancellations received on or before 12:00AM UZT Friday, 9 April 2027** will be refunded in full, less USD 80 administration fee.
- No registration refunds will be made after this date.
- Refunds will be processed after the event according to your payment method.

Transfer of Registration

As an alternative to cancellation, your registration may be transferred to another member of your organisation. Registration transfers must be sent in writing to the SIOP Asia Congress Team at info@siopasia-congress.org.

A handling fee of USD 40 per registration will be charged for every registration modification received **after 12:00AM UZT Friday, 9 April 2027**.





Name Badge Policy

To do any changes on a badge, the original participant must provide written permission and full contact details of the substitution. If a badge is lost or forgotten, a reprint can be requested for an administrative fee of **USD 80** after identity verification.

Postponed Event Policy

In the event the annual congress is postponed, existing paid registrations will automatically be transferred to the new congress dates. For existing paid registrations, you will receive a communication confirming the successful transfer of your registration. If you do not wish to proceed, notification in writing will be required no more than 30 days from the announcement date to receive a 100% refund. After this date, the standard cancellation policy will be applied.

Cancelled Event Policy

A 100% refund is applicable in the event of congress cancellation (excluding fees and bank charges).

Force Majeure

The SIOP Asia, the hotels, and MCI Australia are not responsible for either the partial or total non- execution of the contract in the event of technology failure, accident, an act caused by a third party, such as Acts of God including, without limitation, credible threats of natural disaster in the geographic vicinity, war, curtailment or interruption of transportation facilities, threats or acts of terrorism or similar acts, governmental travel advisory, a governmental elevation of the terrorism alert level, civil disturbance, the issue of a Travel Warning by the World Health Organization or any other cause comparable events or disaster beyond the parties' control which prevents the platform from accommodating the clients of MCI Australia for the event or if for the same reasons the event is cancelled by MCI Australia.

Social Functions

- The SIOP Asia Congress 2027 reserves the right to cancel or vary social functions if minimum numbers are not reached.
- Due to catering commitments, we cannot refund social functions and additional ticket cancellations less than 60 days prior to the event.





Accommodation and Travel

- Please refer to the hotel's individual cancellation policy to ensure you are aware of cancellation penalties that may be applicable at your chosen hotel. Accommodation cannot be confirmed without a valid credit card.
- Please refer to the hotel's individual payment policy as this may vary for when payment is due.
- Cancellations in whole or part may incur a penalty at the hotel's discretion.

Closure of a Hotel

- Should hotels promoted by the SIOP Asia Congress 2027 close prior to the congress, MCI Australia (congress organisers) will assist to seek any pre-payment made by a delegate direct to the hotel and offer alternative options to the delegate. As the contract is directly between the hotel and the delegate, no guarantee can be provided by MCI Australia for any compensation. MCI will not be financially liable for any financial loss.
- When booking a hotel, be aware of the terms and conditions of the hotel you are entering into an agreement with.

Restriction to Travel

MCI Australia recommends ensuring travel to Uzbekistan is permitted. In the event domestic or international restrictions apply, MCI Australia will not cover any expenses related to restrictions to travel to the country during the SIOP Asia Congress 2027.

Insurance and Liability

It is recommended that participants obtain adequate coverage for travel, health, and accident insurance before they depart for the congress. MCI Australia, SIOP Asia, the Hyatt Regency Tashkent, Uzbekistan, and any congress hotels cannot accept responsibility for personal injuries, or loss of, or damage to, private property belonging to the congress participants and accompanying persons.

Data Privacy Policy

For further information on how your data will be used, we invite you to carefully read the Data Protection and Privacy Policy: https://www.mci-group.com/privacy-policy/





Privacy Statement

- The provided name and contact information, including electronic address, may be used by parties directly related to the event such as the organisers and approved stakeholders, for relevant purposes such as promotion, networking, and administration of this, and future events of this type. If you do not consent, please email info@siopasia-congress.org.
- In addition, your name, organisation, and country/state of origin may be published on the delegate list which may be provided to delegates, exhibitors, and sponsors at the congress. If you do not wish your details to be included in this list, please email info@siopasia-congress.org.

Email Communication

- By providing your email address, you consent to be contacted by this method in relation to this event and future events of this type.
- If you do not wish your details to be used for any of the above purposes, please email info@siopasia-congress.org.

Release and Waiver of Liability

- The SIOP Asia, the congress hotels, and MCI Australia are not responsible for either the partial or total non-execution of the contract in the event of a technical fault, accident, natural disaster (either threatened or actual), in war, curtailment or interruption of transportation facilities, threats or acts of terrorism, governmental travel or terrorism advisory, strikes, lockout, civil disturbance, the issue of a travel warning by the World Health Organisation or any other cause beyond the parties' control which prevents access to the platform for the event, or if for the same reasons the event is cancelled by MCI Australia.
- The organisers may at their entire discretion repay the delegate fee paid by the participant, or part thereof, but shall be under no obligation to repay the whole or part of such delegate fee, and shall be under no liability to the participant in respect of any actions, claims, losses (including consequential losses), costs or expenses whatsoever which may be brought against or suffered or incurred by the participant, as the result of the happening of any such event.





Photography / Videography Disclosure

As a registered participant, you agree to grant permission for the SIOP Asia and MCI Australia to use your likeness in a photograph or video in any and all of its publications and presentations, including website entries, without payment or any other consideration; to authorise SIOP Asia Congress 2027 and MCI Australia to edit, alter, copy, exhibit, publish or distribute the photograph or video for purposes of publicising SIOP Asia Congress 2027 programs or for any other lawful purpose; to waive the right to inspect or approve the finished product, including written or electronic copy, wherein your likeness appears, that these materials will become the property of SIOP Asia Congress 2027 and MCI Australia.

Acceptable Attendee Behaviour

- The SIOP Asia Congress 2027 aims to create a professional and respectful environment for all attendees. Therefore, all delegates should behave professionally and respectfully towards other attendees, presenters, and organisers.
- This includes communicating in a respectful and appropriate manner, complying with event rules and regulations, respecting intellectual property, avoiding disruptive behaviour, and respecting confidentiality.
- Any delegate who violates these expectations may be asked to leave the event without refund.

