

# Virtual meeting guide

#### **Meeting name:**

Telkom SA SOC Ltd AGM 2025

#### Date:

21 August 2025

#### Time:

10:00 (+2 GMT)

#### **Location:**

BCX Multi-Function Room, 1021 Lenchen Avenue North, Centurion and Online

## Step 1 - Registration Platform

#### **Shareholder**

To register for the meeting:

- Visit <a href="https://smartagm.co.za">https://smartagm.co.za</a>
- Select the logo of Telkom SA SOC Ltd
- Select **REGISTER**
- Complete the registration process



Computershare will verify the details and will reply via email (please check the spam folder too).

#### Guest

Guests do not need to register. Please see Step 2.

## Step 2 - Meeting Platform (on the day of the meeting)/Access

You will be able to view a live webcast of the meeting, ask the Board questions and submit your votes in real time.

To access the meeting platform:

- Visit <a href="https://meetings.lumiconnect.com/100-985-515-125">https://meetings.lumiconnect.com/100-985-515-125</a> (Meeting ID 100-985-515-125)
- ACCEPT the Terms and Conditions

The latest version of Chrome, Safari, Edge or Firefox is required. Please ensure the web browser is compatible.

## **Shareholder**

In the "Meeting Access" email, look for the unique login credential (it will be sent from <a href="mailto:supportza@lumiengage.com">supportza@lumiengage.com</a>).

To access as a shareholder:

- Select "Lam a Shareholder"
- Enter the username
- Enter the password
- "Allow" the web browser to access your camera and microphone
- Select "Join Audio by Computer"

## **Guest**

To access as a guest:

- Select "I am a Guest"
- Enter "First name". "Last name" and "Email" address
- "Allow" the web browser to access your camera and microphone
- Select "Join Audio by Computer"

## **Meeting Platform/**Features

## Navigation

When successfully authenticated, the home screen will be displayed. You can view company information, ask questions, view relevant documents and watch the webcast.

#### Note:

- Observers will have access to some features
- The broadcast screen will either appear on the right (laptops and computers) or at the bottom of the screen (smartphones and tablets). Once the meeting starts, the broadcast will start automatically. If the broadcast does not appear automatically, contact the support team.
- When prompted, please allow your browser to use your camera and microphone.
- At the bottom of your Zoom Webinar screen, please join the Audio via your device by clicking on the "Join Audio by Computer" button.



## Voting

Once the poll/s has opened, the **VOTING** icon will appear on the navigation bar at the top of the screen. From here, resolutions or motions will be displayed.

To vote, select the VOTING icon and select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

If you wish to change your vote, simply select an alternate choice while the voting is open or select cancel if you wish to cancel your vote.

Once opened, voting can be performed at anytime during the meeting until the Chairperson closes the voting. At that point, your last choice will be submitted.



## Messaging

The **MESSAGING** icon can appear on the navigation bar at the top of the screen. In this section, you can ask questions and comment on items discussed at the meeting and view your and other participating members' questions and comments.

To ask a question or comment, select the MESSAGING icon.

Type your message within the chat box and then press send (the arrow button).



## **Documents**

If there are documents pertaining to the meeting, the **DOCUMENTS** icon will appear on the navigation bar at the top of the screen. You can view, download and print the pdf documents.

Select the DOCUMENTS icon and then select the document.





## **Administration**

## Company registration number

1991/005476/30

#### **Head office**

61 Oak Avenue Centurion, 0157

## **Postal address**

Telkom SA SOC Ltd Private Bag X881 Pretoria, 0001

**Telkom register helpline** 0861 100 948

## **Group Company Secretary Ephy Motlhamme**

Tel: +27 12 311 0110 secretariat@telkom.co.za

## **Investor relations**

Nondyebo Mqulwana Tel: +27 12 311 1041 telkomir@telkom.co.za

## **Auditors**

## PricewaterhouseCoopers Inc.

4 Lisbon Lane, Waterfall City Jukskei View, 2090 Tel: +27 11 797 4000

## **Transfer secretaries**

## Computershare Investor Services Proprietary Limited

Rosebank Towers 15 Biermann Avenue Rosebank, 2196 Private Bag X9000, Saxonwold, 2132

## Sponsor

Nedbank Corporate and Investment Banking (a division of Nedbank Ltd) 135 Rivonia Road Sandown Sandton, 2196







