# ONLINE SHAREHOLDERS' MEETING GUIDE 2022

## VIRTUAL SHAREHOLDERS' GUIDE

**Attending the AGM electronically**

We will be conducting a virtual AGM, giving you the opportunity to attend the AGM and participate online, using your smartphone, tablet or computer.

If you choose to participate online you will be able to view a live webcast of the meeting, ask the board questions and submit your votes in real time and you will need to:

**visit https://web.lumiagm.com**
on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Edge or Firefox. Please ensure your browser is compatible.

## Meeting ID: 124-902-275

To log in you will first need to register and be approved on **https://smartagm.co.za/**, after which you can request your username and password from **proxy@computershare.co.za**.
**You will be able to log on to the site from Tuesday, 21 June 2022 at 13:30.**

*Please note, visitors will not be able to ask questions or vote at the meeting.*

## ACCESS

Once you have entered web.lumiagm.com into your web browser, you'll be prompted to enter the meeting ID.

You will then be required to enter your:

a) username, and

b) password.

To register as a shareholder, select 'I am a Shareholder' and enter your username and password.

If you are a visitor, select

'I am a Guest'.

As a guest, you will be prompted to complete all the relevant fields including title, first name, last name and email address.

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## NAVIGATION

- When successfully authenticated, the info screen will be displayed. You can view company information, ask questions and watch the webcast.

- If you would like to watch the webcast, press the broadcast icon at the bottom of the screen.

- If viewing on a computer, the webcast will appear at the side automatically once the meeting has started.
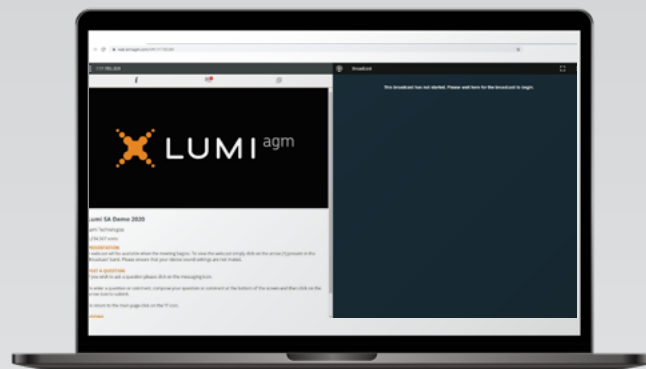
## VOTING

- The chairman will open voting on all resolutions at the start of the meeting. Once the voting has opened, the polling icon will appear on the navigation bar at the bottom of the screen. From here, the resolutions and voting choices will be displayed.

- To vote, simply select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

- To change your vote, simply select another direction. If you wish to cancel your vote, please press cancel.

- Once the chairman has opened voting, voting can be performed at any time during the meeting until the chairman closes the voting on the resolutions. At that point your last choice will be submitted.

- You will still be able to send messages and view the webcast whilst the poll is open.

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# QUESTIONS

- Any shareholder or appointed proxy attending the meeting is eligible to ask questions.

- If you would like to ask a question via text message, select the messaging icon.

- Type your message within the chat box at the bottom of the messaging screen and then press 'send'.
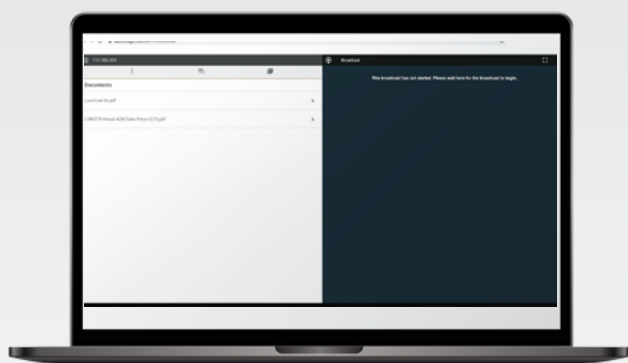
# DOCUMENTS

- Documents will be available for you in the documents module, just click on the 'documents' icon at the top of the screen.

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