

Data Quality Framework

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Living in the Data Driven World

- The amount of data is ever-increasing, and so are the data opened and governed by government institutions.
- It is essential to recognise and describe the quality of the public sector data uniformly.
- Moreover, the more we wish to reuse the data for some other purposes than the original one, the more important it is to verify the quality of the data.

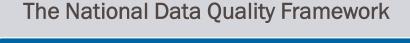


Why Data Quality?

- Questions about reliability, quality and usability of data are essential for decisionmaking process.
- Taking evidence-based decisions require high quality data.
- The more there is information, the more important it is to assess quality of the data.
- As the question about the quality of the data is fundamental, widely shared rules and criteria are needed.

The National Data Quality Framework

- A national tool for data quality assessment.
- The data quality criteria and the indicators together with models and tools supporting their implementation and management form together the National Data Quality Framework.
- The data quality criteria and indicators were created in cooperation with a substantial number of stakeholders. They were also tested in several pilots.
- The defined data quality criteria and the indicators represent the present understanding about data quality.
- It is important to gather user experience and from time to time, review up-to-dateness of the criteria and the indicators.



The Framework Management model

Data quality criteria

Data quality indicators for the criteria

Tools supporting further development

Application guidelines



Working together (inc. TiHA - WP3)







(Finnish Customs)



DIGITAL AND POPULATION DATA SERVICES AGENCY





Finnish Institute of Occupational Health



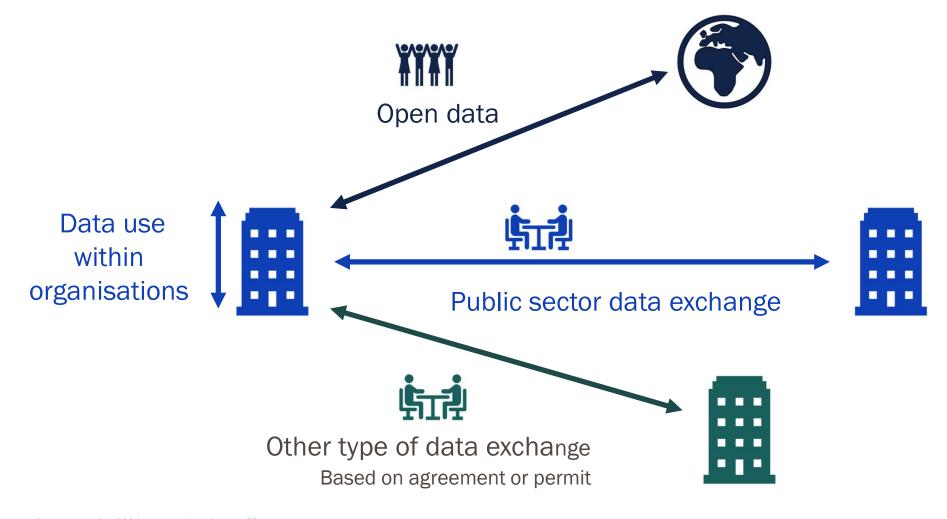
FINNISH PATENT AND REGISTRATION OFFICE



Valtiokonttori Statskontoret State Treasury

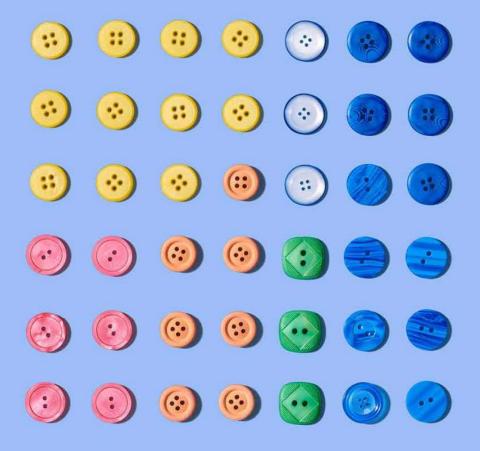


Broad scope of the data quality framework





Data Quality Criteria





The Data Quality Criteria and Indicators

- The data quality criteria and indicators are a tool for describing and evaluating data quality.
- They answer to the question: What does data quality mean?
- Principles for data quality criteria: standard-based and easily applicable
- Development methods: discussion, collaboration piloting and iteration

Data Quality Criteria

How well does information describe reality?

Correctness

Accuracy

Completeness

Consistency

Currentness

How has the information been described?

Traceability

Understandability

How can I use information?

Portability

User rights

Punctuality

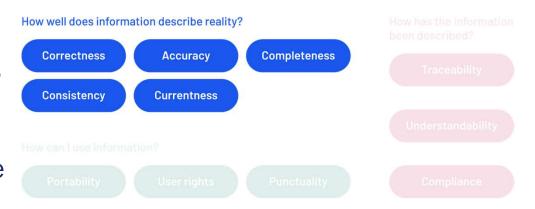
Compliance



How well does information describe reality?

Completeness describes the temporal and regional target coverage of the data, as well as the target units and characteristics data. It also indicates the degree to which the dataset contains the desired data.

 Indicators: temporal target coverage, regional target coverage, target units, shortcomings in characteristics, missing units, additional units, incomplete units, incomplete characteristics



Currentness describes the timeframe of the data in the dataset. The closer the data baseline period is to the present, the more current the data are. The baseline period is the point in time to which the data apply.

 Indicators: baseline period, creation period, review period, change period



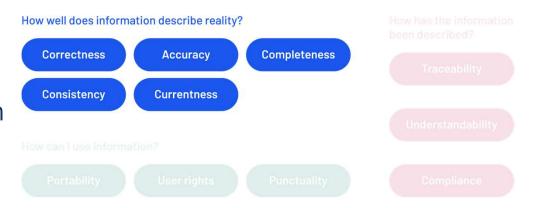
How well does information describe reality?

Correctness describes how the data in the dataset correspond to reality. It also helps to identify systematic distortions in the dataset.

 Indicators: methodically produced values, incorrect values, misclassification

Accuracy describes how well the data in the dataset correspond to what is being sought. It describes how well the data hit the mark.

· Indicators: standard deviation, outliers



Consistency indicates that the data are consistent and non-contradictory. The indicator can also be used to describe the consistency between different datasets.

Indicators: logic of data reviewed



How has the information been described?

Traceability indicates that changes made to the dataset and its data can be traced. The origin of the data is known.

Indicators: data source, data lifecycle, change management

Understandability describes the degree to which a dataset contains metadata that help users understand the data being used.

 Indicators: dataset descriptions, definitions of concepts, data descriptions of characteristics, customer feedback on comprehensibility



Compliance indicates that the dataset and its characteristics comply with known standards, practices and regulations, and that they are specified in the dataset description.

 Indicators: regulations and standards to be complied with



How can I use the information?

Portability describes whether the dataset is structured so that the data can be processed in an automated manner and in different information systems.

 Indicators: the dataset data model, permanent identifier of the target unit, customer feedback on portability

User rights describes the user rights to the data, and how the data can be used (i.e. for what purposes).

Indicators: access rights, restrictions on use



Punctuality means that the dataset is released at the indicated time and updated with sufficient frequency to reflect changes in the dataset.

 Indicators: compliance with due dates, frequency of updates, values changed in the update

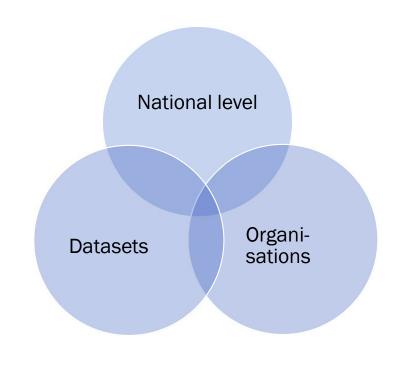


Implementation



Implementation of the Data Quality Framework

- Implementation requires actions at all three identified levels (beside).
- There are several actors at all three levels.
- Collaboration and support with different actors and all three levels is a necessity.
- The maturity of organisations and nature of the datasets vary, and this must be taken into consideration in the implementation -> proceed step by step



Explore the criteria and identify the relevance

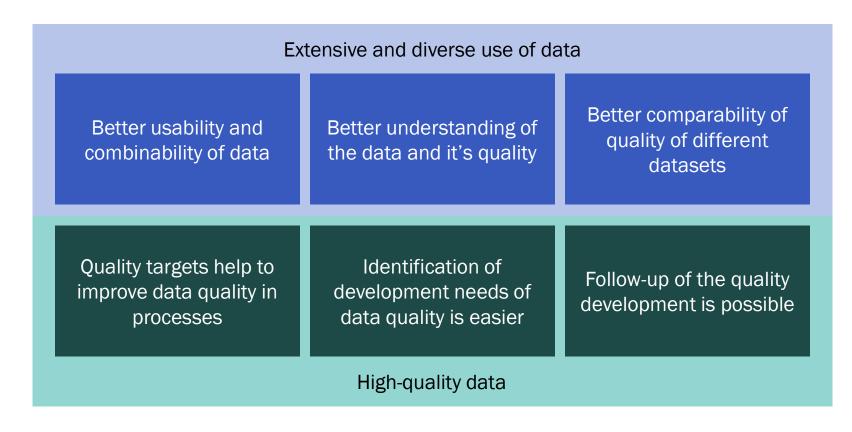
Assess the quality

Set quality objectives

Improve the quality

Collaborate in data ecosystems

The Role of Quality Assessment in Data Ecosystem





| Criteria | Indicator | Description | Value |
|---------------------|--------------------------|---------------------------------------|--|
| | | The period that the dataset | |
| Currentness | Baseline period | describes | 2021 |
| Currentness | Date of review | Last date for the review of datasets | not relevant |
| Ourienthess | Date of Teview | Last date for the modification of the | ITIOL TEIE VAITE |
| Currentness | Date of change | dataset | 12.12.2022 |
| | | The date from which data is | |
| Currentness | Date created | available | 12.12.2022 |
| | | For how large a share of target | |
| | | units or characteristic data is the | |
| Traceability | Data source | source data available | 100 |
| | | The temporal coverage and | |
| | | frequency of the dataset been | |
| Completeness | Temporal target coverage | described | yes |
| | | The regional target coverage and | |
| | | regional frequency of the dataset | |
| Completeness | Regional target coverage | been described | yes |
| | | Other definitions for the dataset's | |
| Completeness | Target units | goal target units | no |
| | | The percentage of data over- | |
| Completeness | Additional units | coverage | 0 |
| | | Share of target units with missing | |
| Completeness | Incomplete units | information | 0 |
| | | The language versions in which the | |
| Understandability | Data description | dataset description is available | Finnish, Swedish, Englis |
| | | | The second secon |
| | | The language versions in which the | |
| Understandability | Definitions of concepts | concept definitions are available | Finnish, Swedish, Englis |
| | Custom er feedback on | Possibility to give feedback on | |
| I Indoretandahility | understandahility | understandability | 1/00 |

Example: Data quality of geospatial data on establishments

The geocoding process of Statistics Finland's Business register was renewed to utilize the central geospatial data repository and shared geospatial services through an API. Here are some thoughts of the data quality (improvement) when considered on the quality criteria level.

How well does information describe reality?

Correctness: The amount of (negative) feedback on the quality of the spatial data has decreased.

Completeness: Almost all establishments that have provided their address have coordinates. An address is available for 94,3 percent of the establishments (EBS-regulation definition used).

Currentness: Spatial data is based on the weekly data from Digital and Population Data Services Agency and the addresses from the Business Information System.

Consistency: Permanent building emblem has a permanent coordinate.

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How has the information been described?

Compliance: Standards and legislation was considered carefully when the process was updated. **Traceability:** Process is using spatial information from spatial database. Permanent building emblem has a permanent coordinate.

Understandability: Metadata on spatial information has been collected into a database. It is available for anyone who needs it.

How can I use the information?

User rights: Access rights to process and information is based on the identity and access management at Statistics Finland.

Portability: Both the process and the spatial data are available via httpsand sql-interface.

Punctuality: Process provides up-todate spatial data of the current state including changes in the classifications.





Further information

- The Data Quality Framework
 - Statistics Finland, www.stat.fi
- <u>Data Quality</u> –<u>Significance and Description</u>
 <u>of Quality</u>
 - www.eoppiva.fi/en/courses/
 - The course is freely accessible to everyone and is available also in English
- Email to: tiedonlaatu@stat.fi
- The project on opening up and using public data
 - Ministry of Finance Finland





Thank you!



Kirsti Pohjanpää Kirsti.pohjanpaa@stat.fi