

# And So The Adventure Begins





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Quality

# Customer Satisfaction

Relevance

Accuracy

Timeliness

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# Challenges

## External

Apathy – Response Rates

Diverse Customer Needs

## Internal

Incompatible Data

Inefficient Processes

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Legal

Quality Standards

Feedback

Inventories for Data w/

Sensitivity Levels

Evidence-building Plans

Risk Assessments

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Transform

Centralized

Data Collection

Data Repository

Frames / Linking

Dissemination

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Dream

Customer Feedback

GSBPM

Agile

Baldrige Award

Estonia

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Safeguards

Access

Evidence-building /

Public Benefit

Artificial Intelligence

Formatting

Disclosure Control

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# Census Framework

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Supporting Standards  
Planning & Development  
Collecting & Acquiring Data  
Capturing & Processing Data  
Producing Estimate & Measures  
Analyzing Data & Reporting Results  
Releasing Information





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GSBPM

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Overarching

Quality, Data, Metadata

Change

Needs, Design, Build

Ongoing

Collect, Process, Analyse,  
Disseminate, Evaluate



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# Proposed Framework

## Management

Quality, Confidentiality, Records

## Development

Needs/Config., Design/Build

## Production

Collect, Process, Analyse,  
Disseminate





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Quality

All Staff

QC your Work

Executive Staff

Training

Scientific Integrity

Product Owner

Quality Mgmt. Plan

Customers/**Feedback**

Evaluate

Service Managers

Quality Mgmt. Plan

Customers/**Feedback**

Evaluate

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# Confidentiality

All Staff

**Protect Confidentiality**

Executive Staff

Training

Product Owners

Disclosure Avoidance

Service Managers

Disclosure Avoidance

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# Records

## All Staff

**Retain Records**

## Executive Staff

Training

Formatting

Inventory

Record Schedules

## Product Owners

Procedures

Data Quality

Linkage Quality

**Performance Metrics**

## Service Managers

Procedures

**Performance Metrics**



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## Product Owners

Define Products

Requirements

**Configure**

Business Case

## Service Managers

Define Products

Requirements

Business Case

Needs/Config

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# Design/Build

## Product Owners

Validate Data Source

Get **Authorization**

Establish Contracts

Register Metadata

Link Records

## Service Managers

Design Process

Develop Process

Test Process

Train Staff

Get **Authorization**



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Collect

Product Owners  
Project Mgmt.

Cognitive Manager

Pretest

Collection Manager

Collect Data

Work w/ Suppliers

Work w/ Data Integr.

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# Process

Product Owners

Project Mgmt.

SME Managers

Code / Derive

Edit / Impute

Aggregate / Finalize

Data Integr. Manager

Work w/ Collection

Sample / Weight

Frames Manager

Maintain Frames

Link Data



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Analyze

Product Owners

Project Mgmt.

SME Managers

Prepare Outputs

Conduct Reviews

Disclosure Manager

Disclosure Review

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Disseminate

Product Owners

Project Mgmt.

Product Support

Dissemination Mgr.

Manage Release

Disseminate Products

Service Support

Open Census Mgr.

Disseminate Research

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# We Invite Your Collaboration Thank You!

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