



EUROPEAN CONFERENCE ON QUALITY IN OFFICIAL STATISTICS 2024 ESTORIL - PORTUGAL



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QUALITY IN OFFICIAL STATISTICS
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SESSION 2 - CONFIDENTIALITY AND DATA PROTECTION

INTEGRATED RISK MANAGEMENT IN QUALITY AND INFORMATION SECURITY SYSTEMS

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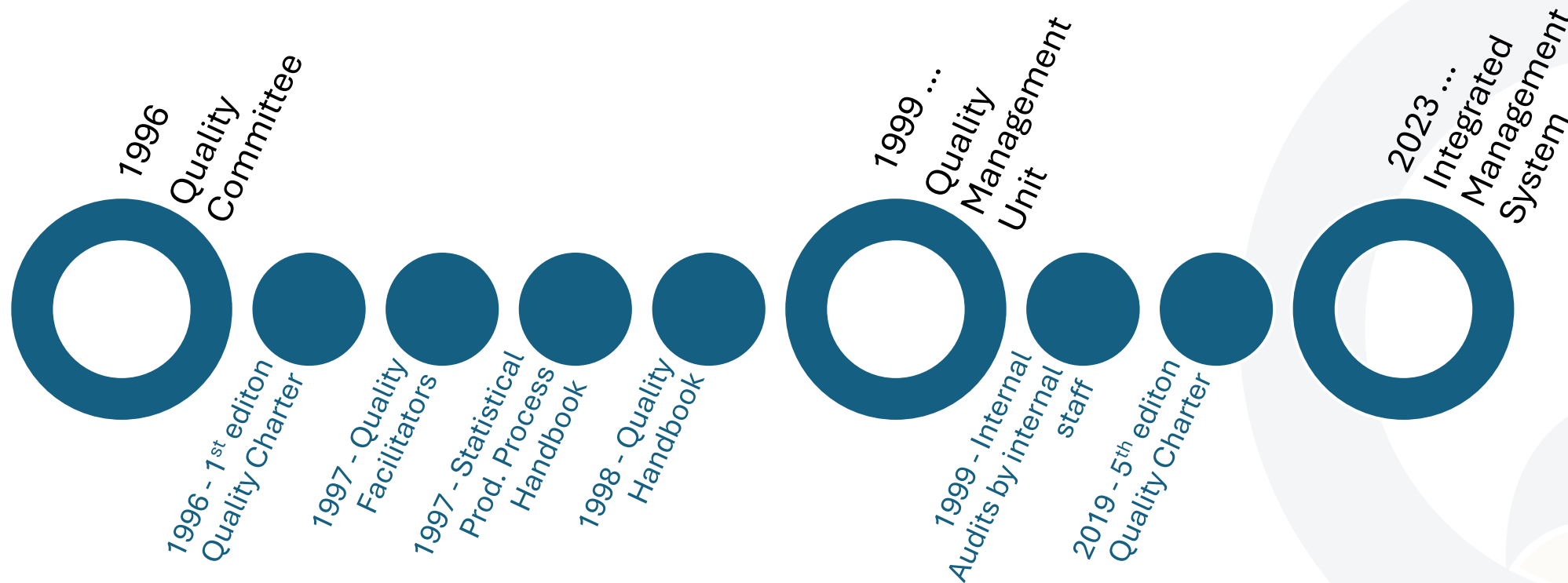


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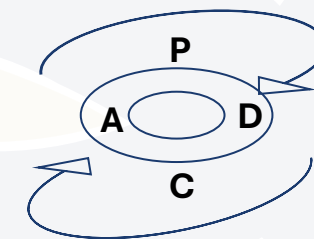
The conference is partly
financed by the European Union



Quality framework - overview



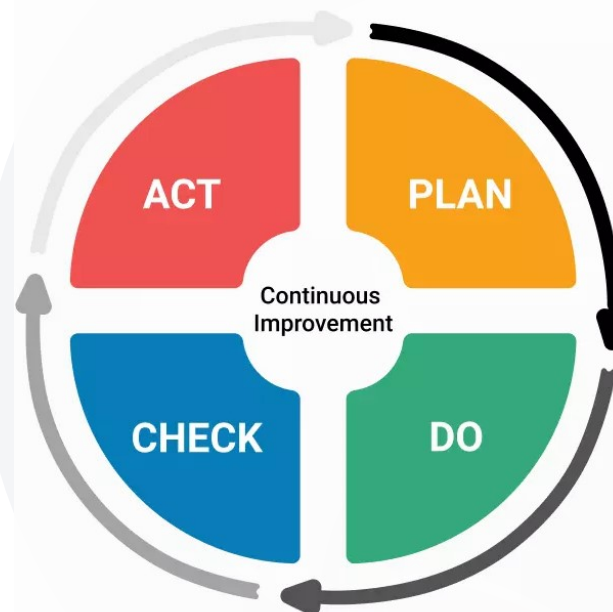
SP Quality Management System follows the principles of the **ISO 9001** Standard and adopts a systematic approach, **managing processes according to the PDCA cycle**





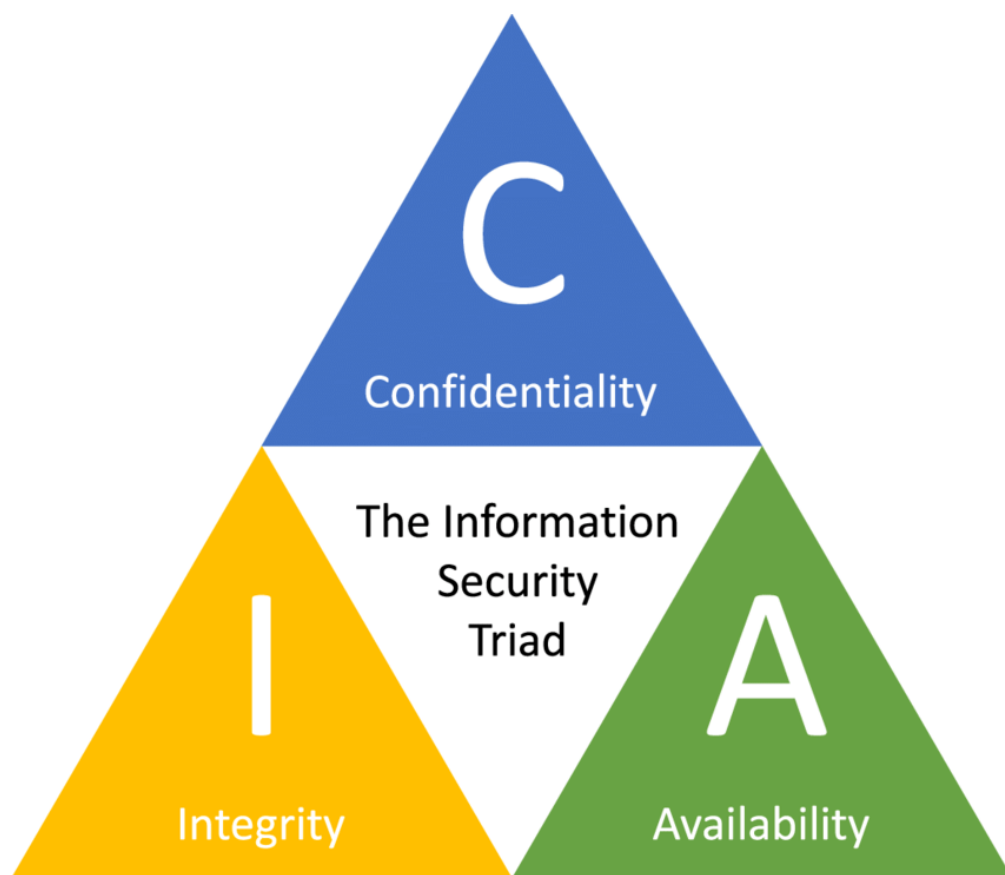
ISMS – Information Security Management System

- Important, significant and imperative
 - The **guarantee of confidentiality, integrity and availability** of information ensures the **credibility** of the services provided by Statistics Portugal.
 - The information managed by Statistics Portugal, its processes, systems, applications and networks are **valuable assets** for society.
- Management
 - 360° application. It's not specific to a business unit, process or timeframe. It's for everyone, everything and every time.
 - Continuous Improvement with PDCA model.





ISMS – Information Security Management System



CIA triad

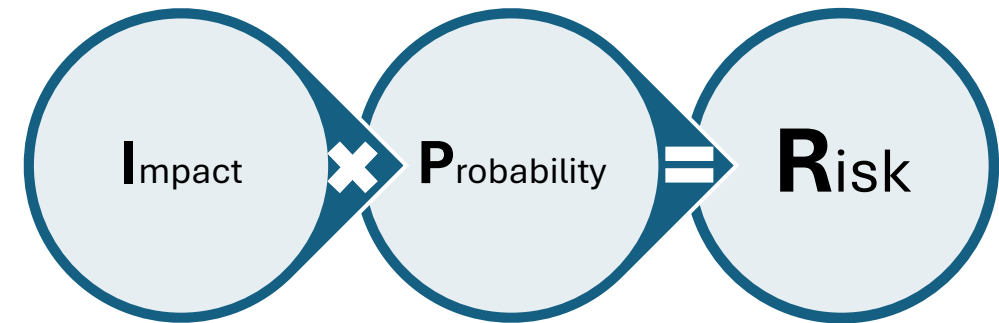
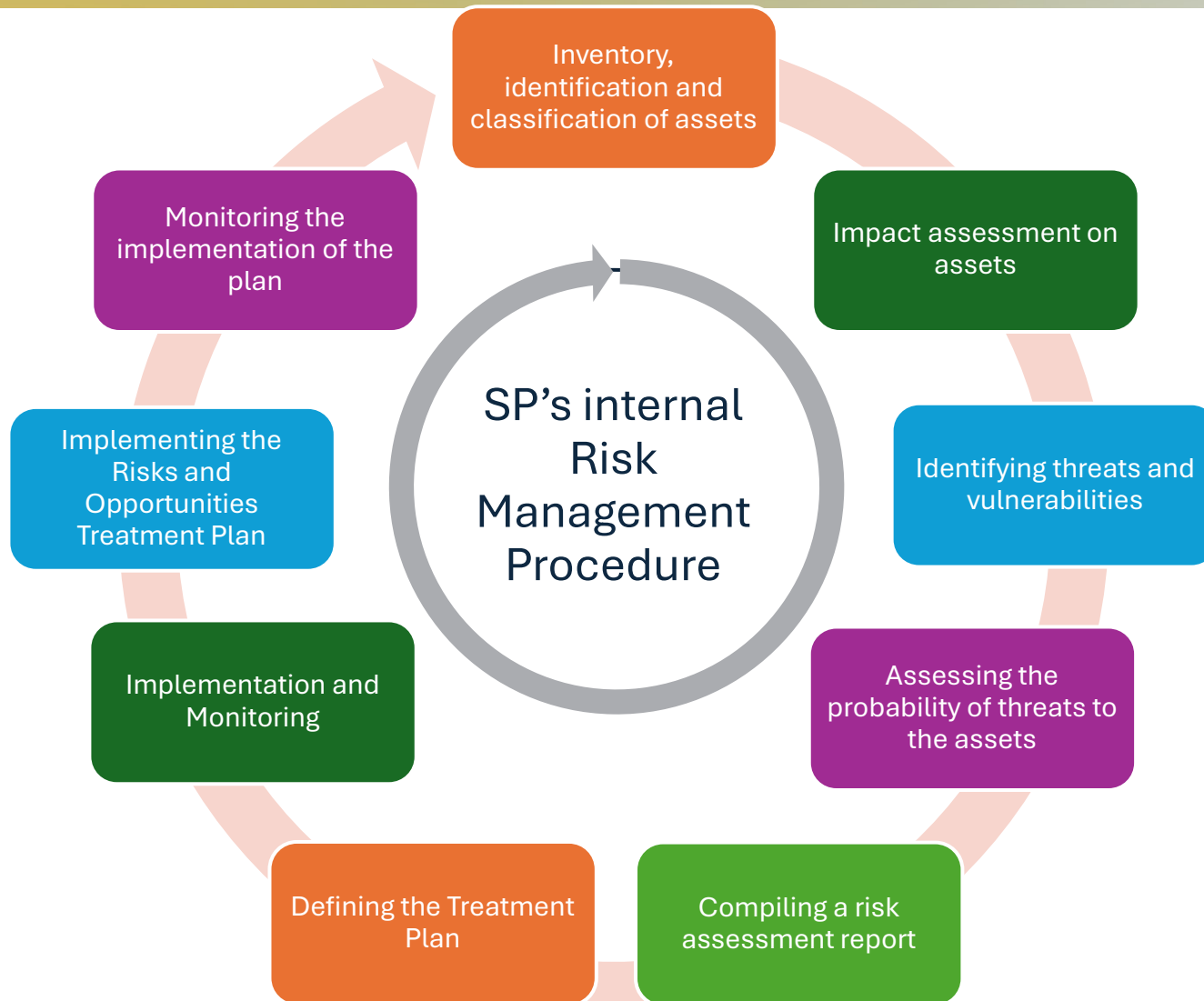
- 1. Confidentiality**
Data is kept private, secret, and secure, only to be accessed by specific parties
- 2. Integrity**
Data and security around it is consistent, accurate, and reliable
- 3. Availability**
Systems and applications remain available as they should and when they should

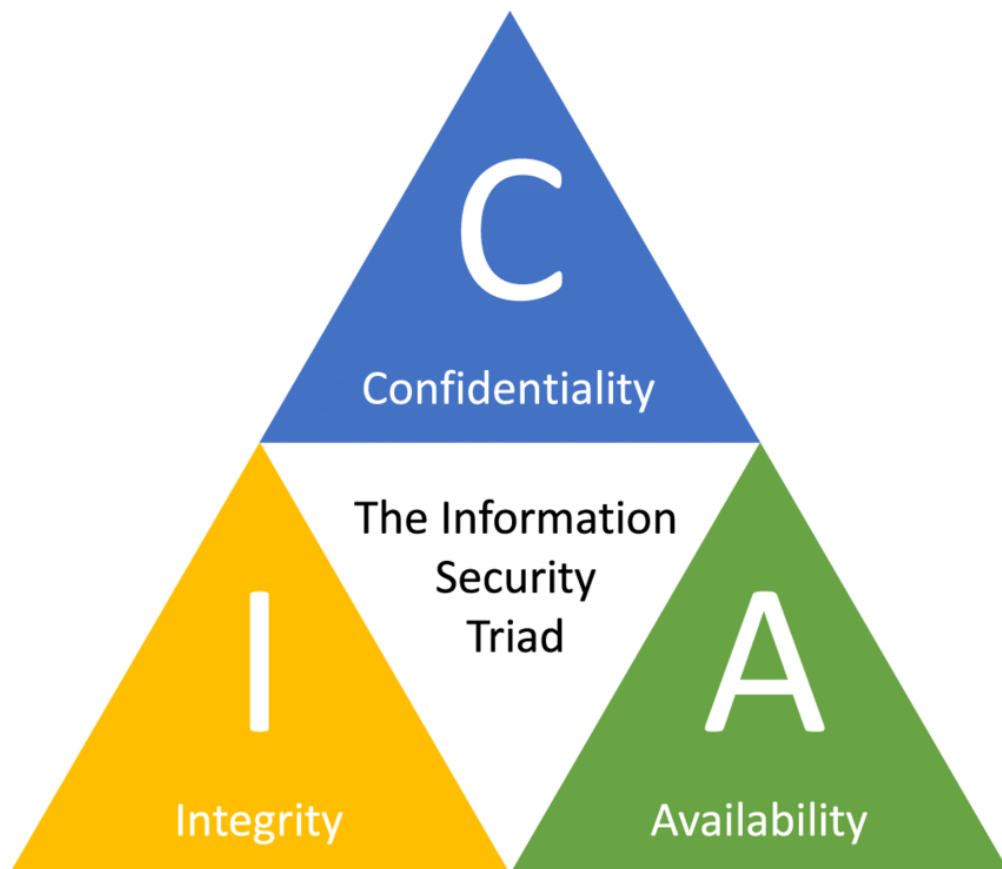


Figure 1: Integrated Management System

Macroprocess Strategy and improvement	System management	Planning	Information Security Management	External Relations Management
Core Business Macroprocess	Statistical production			
Support macroprocess	Financial Management	Purchasing Management	Human Resources Management	System management

The statistical production process, is supported by the Generic Statistical Process Model (GSBPM) and covers all of Statistics Portugal's official statistics





We have considered that the **three vectors** of the **Information Security System** **can also be applied** to the **Quality Management System**, particularly when the core process is the Production and Dissemination of official statistics.



From the analysis carried out, we realised that adjustments were necessary, particularly in aligning concepts in the following areas:

Alignment of concepts	Without adjustments
Inventory, identification and classification of assets	Impact assessment on assets
Assessing the probability of threats to the assets	Identifying threats and vulnerabilities
Definition of the Treatment Plan	Calculate the risks
Identifying the Controls - > Identifying Requirements	



Conclusions



Consistency and Efficiency: By adopting the same methodology for both systems, organisations can promote consistency in their risk management approaches. This simplifies processes, saves time, and resources, and reduces the possibility of errors arising from different methods.



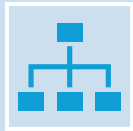
Enhanced Communication: This can improve communication between teams, promote a broader understanding of organisational risks and facilitate collaboration on corrective and preventive actions.



Optimized Resource Utilization: By using a unified methodology, organisations can maximise the use of human and financial resources. Staff can be trained in a single methodology that can be applied to both systems, eliminating the need for separate training for different approaches.



Conclusions



Strategic alignment: A common risk management methodology ensures that quality and information security objectives are aligned with the organisation's overall objectives. This allows for a more holistic approach to managing risks that impact the organisation as a whole.



Informed Decision Making: A unified approach can provide a clearer and more comprehensive view of the risks faced by the organisation. This allows for better decision-making, as leaders have a more complete understanding of the risks and how they can impact organisational objectives.



Regulatory Compliance: Regulatory requirements for information quality and security often overlap. Adopting a common methodology can facilitate compliance with these requirements, ensuring that all relevant aspects are effectively addressed and efficiently.



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