

# Terms and Conditions

## Payment of Registration Fees

Full payment must be made by credit/debit card at the time of registering. Cards accepted are VISA, Visa Debit and MasterCard. Unfortunately, we cannot accept American Express or Maestro.

On receipt of your registration form, a confirmation email and receipt will be sent to you by the event organisers. If you have not received this within 5 working days of registering, please contact the event organisers.

## Delegate Cancellation

Notification of cancellation must be submitted by email to the event organisers (In Conference Ltd). Cancellations made on or before the official cancellation deadline of **25<sup>th</sup> August 2025 (Midday BST)** will be refunded less the £40 administration fee. Cancellations made after the cancellation deadline will NOT be refunded.

No Shows will **NOT** be refunded. Substitutions are allowed for delegates. Please notify the Meeting administration team in writing if substitutions are required at [renalweek@in-conference.org.uk](mailto:renalweek@in-conference.org.uk).

## Liability

By no means shall the 21<sup>st</sup> Kidney Supportive Care Meeting be held liable, either directly or indirectly, for any problematic issue that may occur within the framework of the event and its organisation, not only with respect to the organisers but also with respect to third parties (airline companies, hotels, transportation, taxis, etc.) while in the performance of duties or services even indirectly related to the event.

This contractual liability exemption clause is equally valid in case of an event of force majeure which leads to the disruption and/or the partial or complete cancellation of the event programme, for reasons not attributable to Kidney Supportive Care for the 21<sup>st</sup> Kidney Supportive Care Meeting. An event of force majeure is defined as an unforeseen and exceptional event – be it climatic, environmental, political or socio-economic – and does not imply any limitation.

Furthermore, the delegate also expressly agrees to totally absolve the 21<sup>st</sup> Kidney Supportive Care Meeting from any responsibility and liability with regard to travel insurance and related costs or claims. It is solely up to the individual to seek out and purchase or otherwise obtain the necessary insurance with regards to his/her travel, etc. and/or to independently issue a claim against any third party that may be responsible for direct or indirect losses or damages caused to or suffered by the delegate enroute to and from the event.

## Scam Alert

Please be aware of unofficial websites offering hotel accommodation and registration packages.

They are not representing the 21<sup>st</sup> Kidney Supportive Care Meeting, and you should only book via our website for registration. There is no official accommodation offered by the 21<sup>st</sup> Kidney Supportive Care Meeting.