

How qualitative psychology has informed policy and research in the time of COVID-19: Communication, education, and inequalities

Prof Ann Phoenix & Prof Elizabeth Stokoe

In this talk, we will share our experiences of bringing our respective research expertise in aspects of qualitative psychology (including conversation analysis, disputes, narrative analysis, families and young people) to bear on the policy responses to the COVID-19 pandemic. We will start by describing our work with Independent SAGE (and other groups), particularly in the areas of communication, inequalities, and education. We will then each describe briefly ongoing research projects that address these topics empirically: Ann Phoenix will talk about her research on intersectionality and inequalities, and Elizabeth Stokoe will talk about calling 999 during the pandemic in the case of domestic violence.