Instagram engagement in young adults: A qualitative exploration of Instagram, body image and wellbeing

Chloe Ryding Nottingham Trent University

Background

- Popularity of Instagram increased
- Visual environment can encourage gratifications around self-promotion/ self-presentation and surveillance of others (Sheldon & Byant, 2016; Kircaburun et al., 2018)
- Can lead to comparisons to others perceived as superior = associations with poorer wellbeing e.g. anxiety and low self-esteem



Background

- Influences on body ideals/ satisfaction due to selfpresentation and peer influence interact to co-construct standards of beauty
- Interactive features e.g. likes and comments as feedback may shape user's view of bodies
 - Measure of peer approval of physical beauty, with selfpresentational behaviours and comparisons driving desire for validation and attention (Chua & Chang, 2016)



Background

- Most social networking site (SNS) research remains based on self-report
- Qualitative approaches can uncover why and how individuals interact and engage with SNS, as well as exploring how knowledge and meanings are attached to experiences with SNS (Snelson, 2016).
- Primary qualitative research has focussed on teenagers under the age of 18.



Aims

- To explore the role of SNS use in body image and well-being in young adults, with a particular focus on the platform Instagram
- To identify the specific features of Instagram that may impact body image and well-being.



Methods

Synchronous focus groups (both online and offline)

- **30 participants** aged between 18-32 (19 female, *M*=23.17, *SD*=3.09)
 - **3 offline** focus groups- two female groups (each group *n*=4) and one male group (*n*=4)
 - **5 online** groups three female groups (group one *n*=4; group two *n*=3; group 3 *n*=4) and two male groups (group 1 *n*=4; group 2 *n*=3).
- Average time = 1 hour 49 min

Analysis

- Thematic analysis underpinned by social constructionism
- Focus on the process of construction and how meanings are created through the dynamics within social interactions between individuals (Losantos et al, 2016)
- Suitable to observe the ways in which focus group members interacted with one another, to gain understanding of how attitudes around SNS, body image and well-being are constructed in response to other Instagram users' perspectives.

Analysis and results

Participant themes and subthemes

Themes	Subthemes
Staying cautious on SNS	Agency in well-being Developing caution
Comparisons to others: The highlight reel of Instagram	Wanting to achieve unrealistic ideals Distinguishing what is real and not real Balancing envy and motivation
'Fake it till you make it': Seeking validation and social acceptance	Enhancing self on Instagram The 'social currency' of likes Navigating opinions, conflict and criticism



Analysis and results: An example... Agency in well-being

- Most participants revealed that they would try to limit time spent on/curate SNS platforms as a way to mitigate potential negative impacts of SNS.
- Ability to curate newsfeed was described as being dependent on the SNS platform used.
- Instagram explore page portrayed as a negative Instagram feature and impactful to self-esteem.
- Users do not always have control of content that is displayed on their newsfeed.



Analysis and results
Agency in well-being

- Personal responsibility as paradoxical diminished own responsibility of curating Instagram and blamed the platform for showing user's unwanted content
- Ideological dilemma (Billig et al., 1988; English, 2009) –
 in recognising the extent to which they are willing to
 actively engage with the customisation of their profiles
 and attributing fault to the platform for negative
 wellbeing effects users may face.



Implications

- Avenue for SNS platforms in intervention efforts at both consumer and corporate levels.
- Digital literacy initiatives evaluate distinct platforms and the affordances they provide to incorporate strategies and target more complex digital skills relevant to the specific platform.
- Corporate level re-evaluation in the context of stakeholder content and how platforms disseminate content that may influence negative well-being and body image

Conclusion

- Instagram has both positive and negative impacts on well-being and body image
 - Environment that encourages self-evaluation and construction/maintenance of appearance ideals
 - Also support and enhance connections with others
- Qualitative research = Insight into shaping interventions to mitigate negative well-being impacts and increasing benefits









francesca.ryding2018@my.ntu.ac.uk

