

Hamilton Pipetting Excellence Program

Hamilton Company, a pioneer in automated liquid handling systems, is proud to introduce the Hamilton Pipetting Excellence Program (HPEP). This innovative program marks a significant advancement in the safe and compliant use of Automated Liquid Handling Systems (ALHS), meeting the evolving needs of the pharmaceutical and diagnostic industries.

Laboratories face pressure to quickly deliver accurate results while complying with shifting regulatory standards. As analytical methods advance, the need for precision and reproducibility when handling smaller sample and reagent volumes grows. The Pipetting Excellence Program utilizes Hamilton's renowned Automated Liquid Handling Systems and technologies to monitor, validate, and ensure quality pipetting from start to finish. By utilizing HPEP, researchers generate high-quality, traceable data while minimizing instrument downtime.

Hamilton Company's Vice CEO, Matt Hamilton, emphasized the program's significance, stating, "The Hamilton Pipetting Excellence Program creates tremendous utility and value, where the combination of advanced Hamilton technologies, innovative consumables, and comprehensive services is the key factor. This synergy allows us to provide laboratories with a comprehensive solution that guarantees optimal performance and adherence to regulatory standards."

The Hamilton Pipetting Excellence Program (HPEP) comprises of three essential pillars:

1. Monitor: The ALHS uses state-of-the-art technology to monitor the liquid handling process in real time, ensuring accuracy and reliability.
2. Check: Hamilton's new VeriPlate is an SBS-formatted verification tool for regular quality control tests to ensure accuracy.
3. Verify: Hamilton's certified Field Service Engineers conduct rigorous inspections and verifications to guarantee that ALHS systems perform optimally.

Customers are automatically enrolled in HPEP when they purchase a Hamilton ALHS solution. As a part of the program, Hamilton offers professional support to develop a customized routine testing schedule depending on individual usage and workflows.

For more information about the Hamilton Pipetting Excellence Program, please visit www.hamiltoncompany.com/hpep.

About Hamilton:

Hamilton is a leading global manufacturer, providing automated liquid handling workstations and laboratory automation technology to the scientific community. With a focus on innovative design, Hamilton products incorporate patented liquid handling technologies into a portfolio that includes liquid handling platforms, standard

application-based solutions, small devices, consumables, and OEM liquid handling solutions.

Known for advancing life science, clinical diagnostics, forensics, and biotechnology industries, Hamilton products offer reliability, performance, and flexibility. Ensuring a continuous commitment to quality, Hamilton utilizes state-of-the-art manufacturing at production facilities in Reno, Nevada, and Bonaduz, Switzerland and has earned a global ISO 9001 certification. Privately held, Hamilton maintains headquarters in Reno, Nevada; Franklin, Massachusetts; and Bonaduz, Switzerland, along with subsidiary offices throughout the world.

