

# BOOKING & PAYMENT POLICY

## BANK ACCOUNT DETAILS

QAR Currency Account	
Beneficiary Name	Tawfeeq Holidays
BANK NAME	MASRAF AL RAYAN
Bank/Address	MASRAF AL RAYAN – GRAND HAMAD STREET, DOHA, QATAR
Swift Code	MAFRQAQA
Account No -QAR	1001-104662-001
IBAN	QA87 MAFR 0000 0000 1001 1046 6200 1
USD Currency Account	
Beneficiary Name	Tawfeeq Holidays
BANK NAME	MASRAF AL RAYAN
Bank/Address	MASRAF AL RAYAN – GRAND HAMAD STREET, DOHA, QATAR
Swift Code	MAFRQAQA
Account No - USD	1001-104662-002
IBAN	QA60 MAFR 0000 0000 1001 1046 6200 2

## BOOKING POLICY

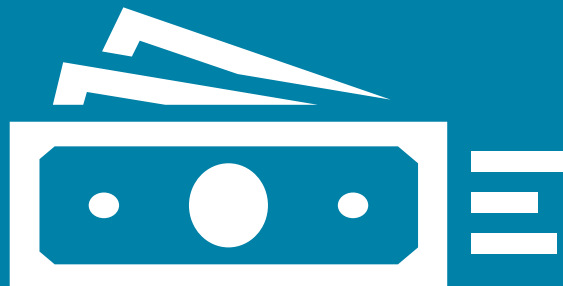
- ❖ All tour booking requests can be send via email to: [itt2023@tawfeeqholidays.qa](mailto:itt2023@tawfeeqholidays.qa)
- ❖ We shall process the booking and send the confirmation along with payment procedures.

## PAYMENT POLICY

- ❖ 100 % of the total invoice to be received 07 days prior to the date of service/s
- ❖ Any further delay in the payment may incur cancellation of the service/s

## MODE OF PAYMENT

- ❖ Payments can be made by either Bank Transfer or via Credit Card.
- ❖ Pls refer to our Bank A/C details in QAR & USD currency / Bank transfer charges shall be borne by the Client



# CANCELATION / AMENDMENT / NO SHOW POLICY



## SERVICES' AMENDMENT/CANCELATION POLICY

- ❖ Amendment or full/partial cancellation request received less than 48 hrs before the service date, no penalties or cancellation fees applicable.
- ❖ Amendment or full/partial cancellation request received between 48 hrs and 24hrs before the service date, 50% penalty/cancellation fee is applicable
- ❖ Amendment or full/partial cancellation request received less than 24 hrs before the service date, 100% penalty/cancellation fee is applicable

## NO SHOW POLICY

- In case of a no-show, 100 % no-show fee is applicable