

By confirming participation on a Tour or FAM Trip, you agree to the following Terms & Conditions:

1. Purpose of the FAM Trip

The FAM Trips is organized exclusively for InteleTravel Advisors attending the InteleTravel Quest conference 2026. These trips are designed to increase your destination awareness for the purpose of promoting and selling the region to clients.

2. Eligibility & Approval

- Advisors must be registered to attend ITQ 2026 conference in Krakow from September 25-27th.
 - Agents must be in good standing and an active Advisor.
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3. Professional Conduct

Participants agree to:

- Conduct themselves in a professional and respectful manner at all times.
- Attend all scheduled site inspections, meetings, activities, and educational sessions.
- Be punctual for all scheduled events.
- Refrain from disruptive, inappropriate, or unprofessional behaviour.
- Comply with local laws and regulations of the host destination.

Failure to meet these standards may result in removal from the FAM trip without refund and/or future participation restrictions in any events.

4. Attendance Requirements

- Participation in all scheduled activities is mandatory unless otherwise approved.
- Independent activities during scheduled programming are not permitted.
- Absences without valid reason may result in invoicing the Advisor for the full retail value of the trip.

5. Costs & Inclusions

The Tour / FAM trip includes only the components specifically outlined in the official itinerary, which may include:

- Accommodation
- Selected meals
- Scheduled transportation
- Organized site inspections and activities

The following are not included (unless otherwise specified):

- Airfare (if not stated as included)
- Travel insurance
- Personal expenses
- Optional excursions
- Visa

Participants are responsible for all items not expressly listed as included.

6. Payment Terms

- A non-refundable deposit of £25.00 is required to confirm participation.
 - Full payment is due on registration to secure your place.
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7. Cancellation Policy

If the Advisor cancels:

- Deposit is non-refundable.
 - Cancellation within 30 days prior to departure will result in a £100 cancellation penalty.
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8. Travel Insurance

Participants are responsible for ensuring adequate insurance coverage.

10. Documentation & Entry Requirements

Participants are responsible for:

- Required visas. Please allow adequate time for the processing of any visa.
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14. Health & Fitness

Participants confirm they are physically able to participate in all planned activities. Any medical conditions, dietary requirements, or mobility limitations must be disclosed in advance.

15. Force Majeure

InteleTravel UK Ltd. shall not be held responsible for delays, changes, or cancellations due to events beyond its control, including but not limited to:

- Natural disasters
 - Political unrest
 - Airline disruptions
 - Government restrictions
 - Public health emergencies
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16. Non-Transferability

Participation is non-transferable. Substitutions are not permitted without written approval.

18. Acceptance of Terms

By confirming participation and/or submitting payment, the Advisor acknowledges that they have read, understood, and agreed to these Terms & Conditions.