

# CLEFT COORDINATORS/MANAGERS CEN MEETING AGENDA – CFSGBI

**17<sup>TH</sup> APRIL 2024**

Midland Hotel, Manchester

08:15	Registration
10:15	Welcome & Introductions
10:30	CRANE – Sophie Butterworth & Craig Russell
11:00	Service Updates
12:15	Communicating with Patients & Families – <i>Managing Difficult Conversations</i>
13:00	Lunch
14:00	Commissioning & Funding - <i>Pathways for Non-Cleft VPI Patients</i>
14:30	CLAPA Update – Nicky Fawcett
15:00	Referral Processes for Adult Patients – <i>Pros and Cons of Self-Referral</i>
16:00	Close

Social Event including drinks and small plate food from 5.30-7.30pm in Exhibition, St Peters Street, Manchester (across from Midland Hotel)