



*Delivering the promise  
Owning the future*



## Achieving Excellence: NCG's Standards for Quality and Continuous Improvement

**MONDAY 23 JUNE 12:45-13:45**

### INNOVATION Zone

#### ABOUT THIS SESSION

This workshop explores NCG's strategic, standardised approach to quality assurance and continuous improvement across its colleges. Discover how NCG uses a unified quality framework, including deep dives, consistent teaching reviews, and robust professional standards, to drive excellence, empower staff, and improve learner outcomes.

#### WHY YOU SHOULD ATTEND THIS SESSION

Gain a clear understanding of how to embed a consistent quality culture across large or multi-site organisations. Leave with practical tools, implementation ideas, and insight into how NCG aligns its mission for social mobility and economic prosperity with day-to-day educational practice.

#### WHO SHOULD ATTEND THIS SESSION

Quality managers, senior leaders, curriculum leads, and anyone responsible for driving improvement, professional development, or quality assurance in further education and training settings.

#### SPEAKER OVERVIEW

Ross Radford serves as the Apprenticeship Quality Manager at NCG, a prominent education provider in the UK. In this role, he is instrumental in overseeing and enhancing the quality of apprenticeship programs across NCG's network of colleges. His responsibilities encompass ensuring that apprenticeships meet high standards, aligning with industry requirements, and fostering continuous improvement in training delivery. Through his work, Ross plays a crucial role in maintaining and elevating the quality of apprenticeship programs at NCG, contributing to the development of a skilled and competent workforce.

