



Terms and Conditions

Payment Policy

Payment can only be accepted by Visa or Mastercard.

Payments are made payable **ONLY** to Conference Partners. Payment must be received by Conference Partners within two weeks of receipt of your invoice. If payment is **NOT** received within two weeks of receiving invoice, you may be subject to additional charges. Please include your name and ID number on the banking reference when paying via bank transfer.

Registration Cancellation Policy:

All cancellations are subject to a €25 +VAT administrative fee

If cancelled before **31st July** – 100% of the Conference fee is refundable

If cancelled from **1st August to 9th September** – 50% of the registration fee is refundable.

No refunds are payable from **10th September** onwards

Please note if you pre-register and do not attend the conference you will be charged your participation fee and will be required to settle any outstanding balances.

Changes, substitutions and cancellations of registration:

Substitutions/replacements can be made at any time.

Notification of changes or cancellation must be made in writing and sent to the Convergence 2026 Delegate Services Team at convergence@conferencepartners.com

Cancellation and refund policy:

All applicable refunds will be made after the conference.

Bank service charges and all administration fees will be deducted from all conference registration refunds.

Cancellation of the conference

In the unlikely case of cancellation of the event, the organisers shall not accept liability for any consequential loss and shall have no liability to reimburse any other costs that may have been incurred, including transport costs, accommodation etc. Delegates are encouraged to take out travel insurance when making travel and accommodation arrangements.

Photography, audio recording and video recording

Photography, audio recording and video recording will be taking place at the conference. The release, publication, exhibition, or reproduction of this content will be used for news, webcasts, promotional purposes, advertising, inclusion on websites,

social media, or any other purpose by the conference, its sponsors/exhibitors and its affiliates and representatives. Please notify us if you wish to be removed from any such materials by emailing convergence@conferencepartners.com

Code of Conduct

This Conference is dedicated to providing a harassment-free conference experience for everyone, regardless of gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, religion (or lack thereof), or technology choices. We do not tolerate harassment of delegates in any form.

Inappropriate language and imagery are not acceptable to be included in presentations, workshops, networking forums and other online media. Conference delegates violating these rules may be sanctioned or expelled from the conference without a refund at the discretion of the conference organisers.