



Diabetes Research & Wellness Foundation

Gaia – Women’s Wellness Weekend – For Women with Diabetes

Terms and Conditions

It is your responsibility to ensure all details given on the online booking form are accurate and that you pay careful attention to dietary and access requirements, particularly if you are making the booking on behalf of someone else.

Payment

All event registrations are to be paid for via the secure Stripe link at time of booking via the event registration portal. The lead contact is liable for payment of all fees due.

The Gaia Women’s Wellness Weekend requires a 50% deposit of £120 at the time of booking. The remaining 50% balance of £120 to be paid on or before Friday, 28th August 2026. Notification of the balance will be sent by email by The Compleat Group on behalf of Diabetes Research & Wellness Foundation.

On receipt of payment and booking you will receive a confirmation email from The Compleat Group on behalf of Diabetes Research & Wellness Foundation.

Cancellation Policy

Cancellations must be confirmed in writing to The Compleat Group Ltd – lisa@compleatgroup.co.uk

All fees are liable for payment unless cancellation is notified two weeks before the event. In this instance 100% of event fees will be refunded unless you have stated your fee can be retained by DRWF as a donation at the time of booking.

No refunds will be given after this date. It is important to note that Diabetes Research & Wellness Foundation (DRWF) subsidises the registration fees of this event as part of their educational aims and objectives. The cost of your attendance is much greater than the £5

commitment cost charged. If you do not make us aware of your cancellation or are a no-show on the day, DRWF will still incur the full cost from the venue.

More than 52 weeks	25%
Between 26 and 52 weeks	50%
Between 12 and 26 weeks	75%
Between 8 and 12 weeks	90%
Between 8 weeks and 0 days	100%

It is important to note that Diabetes Research & Wellness Foundation (DRWF) are subsidising the fee of attending this event as part of their educational aims and objectives. The actual full cost of your attendance is £480.

We encourage all delegates to have up to date travel insurance to help cover any unforeseen circumstances which may result in not being able to attend the event.

Cancellation by The Venue

The venue – The Voco Oxford Thames reserves the right to cancel the event if:

1. There is a Force Majeure Event, which includes, Industrial action, strikes, lockouts, blockades, riots, acts of war, acts of terrorism, piracy, destruction of essential equipment or the function rooms (or part thereof) by fire, explosion, storm, flood or earthquake.
2. In the reasonable opinion of The Hotel, it is deemed that the event, or any persons associated with the event, might damage the reputation of the venue – The Voco Oxford Thames.
3. Any payment is not received by The venue – The Voco Oxford Thames from Diabetes Research & Wellness Foundation or The Compleat Group by the date specified in the Function Contract
4. If the venue – The Voco Oxford Thames becomes bankrupt or insolvent or the entity on whose behalf the Booking is made enters into liquidation or receivership or is subject to an application for an administration order or suffers an administrative receiver to be appointed in relation to the whole or part of its assets or makes a composition with its creditors or suffers any judgment to be executed in relation to any of its property or assets.

Dietary Requirements

You must specify any dietary requirements and allergies at the time of registration or notify us by email at lisa@compleatgroup.co.uk so we can make special arrangements on your behalf and ensure the venue – The Voco Oxford Thames are fully aware.

If you are making a registration on behalf of other people, it is the person booking who is responsible for ensuring the information provided is accurate.

Neither Diabetes Research & Wellness Foundation (DRWF), The Compleat Group, nor the Voco Oxford Thames are responsible for any adverse reaction or consequences relating to dietary needs.

In any event it remains your responsibility to be vigilant about what you are eating while at the event. Note especially that we may not be able to accommodate requests made with short notice, or at the event itself.

Diabetes Research & Wellness Foundation (DRWF) Data and Cookie Privacy Document

Please visit our website to read our Data and Cookie Privacy Policy www.drwf.org.uk/privacy-and-cookie-policy

Access Requirements

You must specify any special access requirements on your booking form. If you are booking on behalf of somebody else, it is your responsibility to ensure the information you provide is accurate. We will do our very best to accommodate any access requirements requested but cannot guarantee.

Programme Changes

Whilst the Gaia Women's Wellness Weekend programme is correct at the time of booking, Diabetes Research & Wellness Foundation reserves the right to make changes to the programme or speakers without prior notice, and at its sole discretion.

Filming, Photography and Media

Diabetes Research & Wellness Foundation (DRWF) include filming and photography at events. Content is used to create educational resources,

post-event articles and news, charity reporting, social media posts, website content and is also used for future event promotion and marketing purposes. If you are not comfortable with this or appearing in filmed or photographed content, please speak to one of the event team members and we will ensure that your privacy and wishes are respected to the best of our ability.

Cancellation of the Event

DRWF reserves the right to cancel an event, in which case delegates will be informed as soon as possible and offered either an alternative event, if applicable, or a full refund.

Diabetes Research & Wellness Foundation (DRWF)

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