

ACCOMMODATION BOOKING

Official Housing & Registration Partner of the 2025 IEEE International Conference on System, Man, and Cybernetics (SMC):

AIM Austria GmbH

Loewengasse 3 Top 6, 1030 Vienna

AUSTRIA

hotel@ieeesmc2025.org

IMPORTANT NOTICE

There are companies or agencies who incorrectly claim or imply that they are partners of the 2025 IEEE International Conference on System, Man and Cybernetics (SMC) and offer housing for the congress in Vienna. Please note that these companies are not authorised to represent IEEE in any way, nor do they have access to the officially contracted 2025 IEEE International Congress on System, Man and Cybernetics (SMC) room blocks or rates.

AIM Austria GmbH, the Vienna Office of AIM Group International is the sole 2025 IEEE International Congress on System, Man and Cybernetics (SMC) partner for registration, travel and accommodation services. Neither IEEE nor AIM Austria GmbH do take any responsibility for bookings made via unofficial websites and/or agencies.

1) PAYMENT & CANCELLATION TERMS

Rooms at preferential rates have been reserved in Vienna for the period of the congress (incl. pre- and post-nights). All given prices are stated in EURO and include accommodation, breakfast, and City tax is included.

Please ensure your hotel reservation is made by 01 July 2025. After this date, room availability is not guaranteed.

2) GROUP BOOKINGS

Bookings for 8 or more rooms are subject to different terms and conditions. Reservations will be allocated on a first-come, first-served basis.

If you are interested in receiving a group offer, please send your request to: hotelsmc2025@aimgroup.eu

3) INDIVIDUAL BOOKINGS

Bookings up to 7 or less rooms have to be made via the on-line booking form.

Payment Terms

- a. Booked hotel rooms are binding and must be paid in advance. By making a hotel room reservation, the purchaser agrees to pay for the room regardless of check-in. The cancellation policies apply.
- b. Payments can be made by credit card (Visa, Mastercard or American Express). There will be a handling fee for credit card payments.
- c. All extras must be paid directly to the hotel.
- d. All refunds will be processed 1 month after the last congress day.

Cancellation and Alteration Terms

- a. All booking changes or cancellations must be communicated in writing to: hotelsmc2025@aimgroup.eu
- b. Cancellations (total stay or individual nights) will be charged as follows:
 - by 01 July 2025: EUR 25,00 handling fee
 - as from 02 July to 31 July 2025: One-night penalty
 - as from 01 July 2025: Reservation is charged in full
- c. Administration fee for changing name/date/invoice/address/etc. are subject to a fee of EUR 25,00 including tax

No-Show Policy

In case of no-show reservations will be cancelled, rooms will be re-assigned and the payment will not be refunded.

4) LIABILITY

- AIM Austria GmbH acts as an agent and cannot be held responsible for any loss, injury or damage to any person or property, whatever the cause may be. All participants are responsible for their own travel and health insurance and their visa arrangements.
- All information requested in the registration form is for use in compliance with applicable international privacy protection legislation.
- AIM Austria GmbH acts according to the IEEE Terms and Conditions and Privacy Statement as published on the 2025 IEEE International Conference on Systems, Man, and Cybernetics website:
<https://www.ieeesmc2025.org/>
- Only written agreements are valid.
- The Accommodation Management retains the right for any changes deemed necessary.