

General Terms and Conditions

Longevity Leadership Summit 2027

AIM Group Slovakia, s.r.o. | web version

Effective from: 1.10.2026

GENERAL TERMS AND CONDITIONS

These General Terms and Conditions (hereinafter the "GTC") govern the terms of registration for and participation in the Longevity Leadership Summit 2027 event, the terms of payment for registration and additional services, changes of participant, cancellation, as well as the rights and obligations of the organiser, the customer and the participant.

1. Organiser and Basic Information

The organiser of the Longevity Leadership Summit 2027 event (hereinafter the "Event") is AIM Group Slovakia, s.r.o., Jakubovo námestie 1, 811 09 Bratislava – Staré Mesto, Slovak Republic, Company ID (IČO): 56 497 105 (hereinafter the "Organiser").

Contact e-mail for registrations, changes of participants, cancellations and organisational questions: registracie@aimgroup.eu.

The main day of the Event will take place on 9 March 2027 in Senec. Selected registration categories, in particular VIP registration, may also include the programme on 10 March 2027. The exact scope of the programme and services for the individual categories is stated on the Event website and in the registration form.

2. Registration and Formation of the Contractual Relationship

Registration is carried out via the EventsAIR online registration system or in another manner expressly specified by the Organiser.

The customer is obliged to provide true, complete and up-to-date information necessary for registration, communication, invoicing and the provision of the ordered services. If the customer places the order on behalf of a company or another legal entity, the customer declares that they are authorised to do so.

Before the binding submission of the order, the customer has the opportunity to check and correct the information entered. The contractual relationship is formed upon confirmation of the registration by the Organiser; if the selected payment method requires payment in advance, the entitlement to use the paid services arises upon their payment, unless the Organiser determines otherwise.

The availability of registration categories and additional services may be limited by capacity. The Organiser is entitled to close registration for the relevant category once capacity has been exhausted.

3. Prices and Payment Terms

The price of the relevant registration category and additional services is stated on the Event website or in the registration form. Before the binding completion of the order, the customer is informed of the total price of the order and of any taxes and fees to the extent required by law.

- the registration fee according to the selected category,
- the VIP category surcharge, if applicable,
- the price of accommodation and any accommodation extras, if ordered,
- other additional services expressly selected by the customer.

In the case of online card payment, the payment is technically processed via the Stripe payment service. As a standard, the Organiser does not obtain the full payment card details, but receives the information necessary to identify and record the payment. The specific scope of data processed by Stripe is governed by the terms of this payment service.

A tax or accounting document will be issued based on the details entered by the customer. The customer is responsible for their accuracy.

4. Scope of Registration and Additional Services

The scope of the programme, benefits and services included in the individual registration categories is stated in the registration process or on the Event website. Standard and VIP registration may include a different programme and scope of services.

If a participant orders accommodation through the registration, the Organiser will ensure that the necessary booking details are passed on to the accommodation facility Hotel SENEK / the relevant operator of hotel services for the purpose of securing the booking and the stay. The availability of specific room types is limited by capacity.

5. Participant's Obligations

The participant is obliged to respect the organisational, operational, safety and fire-protection instructions of the Organiser and of the operator of the venue, to behave in a manner that does not endanger the safety and rights of other persons, and not to damage the premises or property.

The Organiser may, in an appropriate manner, refuse entry to or expel from the Event any person who seriously breaches these rules, disrupts the course of the Event or poses a security risk. This is without prejudice to rights that cannot be excluded or limited under the law.

6. Changes to the Programme, Speakers and Organisational Details

The Organiser reserves the right to make reasonable changes to the programme, schedule, order of presentations, workshops, speakers, moderators and other content-related or organisational elements if required by professional, organisational, technical, safety or other objective circumstances.

A change of an individual speaker, presentation time or a comparable change to the programme shall not in itself be deemed a cancellation of the Event. However, should the change constitute a material change to the agreed service, the statutory rights of the customer or consumer remain unaffected.

7. Change of Participant

If a registered participant is unable to attend the Event, they may transfer their registration to another person free of charge no later than 48 hours before the start of the Event. The request

must be sent to registracie@aimgroup.eu and must contain the information necessary to identify the original and the new participant.

The new participant must meet the conditions of the relevant registration category. If the change requires a transfer to a more expensive category or an additional service, the customer shall pay the price difference. If the new category is cheaper, the difference will not be refunded unless the Organiser expressly decides otherwise.

After the 48-hour period has expired, the Organiser may permit a change of participant according to its technical and organisational capabilities; there is no automatic entitlement to such a change.

8. Cancellation of Registration by the Participant

The cancellation request must be delivered to registracie@aimgroup.eu. The decisive date is the day on which the request is delivered to the Organiser.

- more than 60 days before the start of the Event: refund of 90 % of the registration price paid,
- 60 to 30 days before the start of the Event: refund of 50 % of the registration price paid,
- less than 30 days before the start of the Event: the registration fee is non-refundable.

Instead of cancellation, it is possible to transfer the registration in accordance with Article 7. The above cancellation rules apply only to the extent that mandatory legal provisions do not grant the consumer other or broader rights.

9. Consumers and Withdrawal from a Distance Contract

If the customer is a consumer, their rights are governed by the relevant provisions of Slovak law, in particular Act No. 108/2024 Coll. on Consumer Protection and the Civil Code. For services related to leisure activities provided at a precisely agreed time or within a precisely agreed period, the law may provide for an exception from the general right to withdraw from a distance contract. This is without prejudice to the voluntary cancellation terms under Article 8 or to other statutory rights of the consumer.

10. Change of Date, Venue or Format of the Event

In justified and necessary cases, the Organiser is entitled to change the date, venue or format of the Event if the original holding of the Event is made impossible or substantially more difficult by objective circumstances beyond the Organiser's reasonable control or by circumstances that could not have been prevented by exercising reasonable care.

Such circumstances may include, in particular, an epidemic or pandemic, an emergency or crisis situation, a decision or measure of a public authority, a natural disaster, fire, a security risk, armed conflict, a terrorist threat, a strike, a serious transport restriction, a large-scale outage of energy or technical infrastructure, a technical failure, an unexpected closure, major reconstruction or unavailability of the originally planned premises, or any other circumstance of a similar nature.

The Organiser will inform participants of any material change without undue delay via the contact e-mail provided during registration and/or the Event website.

If the Event is postponed to an alternative date, the Organiser may transfer the existing registration to that date. If a material change makes it impossible for the consumer to attend or if the law establishes an entitlement to a refund of the price, the Organiser will proceed in accordance with the relevant legislation. This provision may not be interpreted as excluding the consumer's statutory right to a refund of the price in the event of non-delivery or a material change of the service.

11. Cancellation of the Event

If the Organiser cancels the Event and does not provide an alternative date or other performance to which the customer agrees in accordance with the law, the registration price paid will be refunded to the extent required by law. The consumer's statutory rights may not be unilaterally replaced by a voucher or credit unless the relevant legal basis for doing so is met.

12. Participant's Costs and Liability

Unless mandatory legal provisions stipulate otherwise, the Organiser is not liable for separate costs that the participant has arranged independently of the Organiser, for example transport or accommodation purchased directly from a third party. Nor is the Organiser liable for the loss of or damage to personal belongings, unless liability arises from the law or from conduct of the Organiser for which it is liable under the law.

13. Photographs and Audiovisual Recordings

During the Event, photographs and audiovisual recordings may be made for the purposes of documentation, providing information about the Event and appropriate communication and promotion of the Organiser and its events. The processing of recordings of identifiable persons is carried out on the relevant legal basis and under the conditions set out in the Privacy Policy.

If a specific use of a recording is based on consent, not giving or withdrawing consent has no effect on the possibility of purchasing a registration, unless the legal nature of the specific processing justifies a different procedure.

14. Complaints, Suggestions and Out-of-Court Dispute Resolution

Complaints and suggestions concerning registration or the services provided may be sent to registracie@aimgroup.eu. The Organiser will handle them within the time limit and in the manner set out in the applicable legislation. Subject to meeting the statutory conditions, a consumer may also use the mechanisms of alternative consumer dispute resolution under the applicable Slovak legislation.

15. Final Provisions

Legal relationships not governed by these GTC are governed by the legal order of the Slovak Republic. In relation to consumers, this is without prejudice to the protection afforded to them by the mandatory provisions of the relevant legislation.

If any provision of these GTC becomes invalid or unenforceable, this shall not affect the validity of the remaining provisions. The Organiser may update the GTC as appropriate. A specific order is, as a rule, governed by the version in effect at the time it was concluded, unless the law or an agreement between the parties requires otherwise.