

General Terms and Conditions for Congress Participants

1 SCOPE

1.1 The following General Terms and Conditions contain the conditions for participation in the EFAS 2025 Congress taking place on May 14-17, 2025, hereinafter referred to as the congress.

1.2 The General Terms and Conditions apply to every person participating in the congress.

1.3 The organiser of the EFAS 2025 Congress is the European Federation of Audiology Societies (EFAS). AIM Austria GmbH, Loewengasse 3, Top 6, 1030 Vienna, Austria is authorised to act in the name and on behalf of the EFAS.

2 CONFERENCE PARTICIPATION/REGISTRATION

2.1 The congress is taking place at the Palais Niederösterreich, Herrengasse 13, 1010 Vienna, Austria. To register for the congress, participants need to fill in the online registration form on the congress website: www.efas2025.eu

2.2 After submitting the online registration form, the participant will receive an automated email confirmation as preliminary proof. Only after the full payment of the booked services, the receipt of the payment confirmation serves as final confirmation (=conclusion of contract). The participant is only authorised to take part in the congress once the full congress fee has been received by AIM on behalf of the organiser.

3 CONGRESS FEES

3.1 The congress fees published on the congress website apply.

3.2 The amount of the congress fee depends on the type of participant and the payment date of the registration fee.

3.3 Travel and accommodation are not included in the congress fee.

3.4 Visa arrangements need to be taken care of by the participant and are not included in the congress fee. However, a visa invitation letter is provided upon request.

3.5 If you register with a wrong registration type that carries a lower fee (e.g. being a normal physician and choosing the student fee) without providing the proof of status, your registration will be upgraded to the appropriate category. Additionally, an administrative fee of EUR 50 including tax can be charged. Feel free to double check with us before registering when being uncertain regarding your appropriate registration type.

3.6 If you register for a higher fee (e.g. being a student and registering for the higher delegate fee), you have to contact the registration office, provide your proof of status and your fee will be amended. An administrative fee of 25 Euro including tax can be charged.

4 PAYMENT TERMS

4.1 Booked registration fees are binding and must be paid in advance. By placing an order for a conference registration, the registrant agrees to fulfil the payment obligation, regardless of participation. The cancellation policies apply.

4.2 Payment may be settled by bank transfer or credit card. Any fees for bank transfers incurred shall be charged to the payer.

4.3 Registration fees are dependent on the date the payment is received. If the payment is not received by the relevant deadline, the fee will be upgraded to the then applicable, higher fee.

4.4 Fees are subject to change in the event of legal and/or regulatory changes that may result in price fluctuations, such as changes to the applicable GST rate, introduction of new taxes, etc.

5 NAME BADGE/ACCESS AUTHORISATION

5.1 Participants will receive their name badge at the registration desk at the congress venue. Each participant must show an identity card or passport with photo to identify.

5.2 To receive the congress badge, the participation fee must be paid in full before the congress. Any outstanding balance can be paid at the on-site registration cash desk.

5.3 It is not permitted to pick up a name badge on behalf of another person.

5.4 At the congress the name badge must be worn visibly at all times. Access to the congress cannot be granted without a name badge.

6 COPYRIGHTS

Participants are obliged to respect the existing copyrights and other rights to the content provided at the Congress and beforehand. It is expressly prohibited to copy the content in whole or in part (e.g. making screenshots, recordings), to distribute it or make it publicly accessible or to remove technical protective measures or copyright or rights notices.

7 CERTIFICATES

7.1 The Certificate of Attendance will be sent to all participants by email after the congress.

7.2 A CME Certificate will be issued to the participants who fulfil the CME criteria that will be described on the congress website (www.efas2025.eu). The CME Certificate will be sent by email after the congress.

8 CANCELLATION/REBOOKING/PROCESSING FEES

8.1 Cancellation of registration must be made in writing (email) to AIM Austria GmbH.

8.2 Cancellation of all ticket types is possible before or on March 14, 2025. The full amount is refundable, reduced by an administrative fee of 10%. After this date a refund is no longer possible and the full participation fee, regardless of the ticket type, will be kept by the organizer. There will also be no refund if the participant is unable to attend the conference during the specified period.

8.3 Rebooking your registration to a substitute participant is possible at a fee at any time prior to the name badge pick up. Once the participant has been issued their badge, no name change is possible anymore. Please note that a processing fee of EUR 30 including tax will be charged for the name change.

8.4 For changes to payment information, address or other relevant information, a processing fee of EUR 30 including tax will be charged.

8.4 A processing fee of EUR 50 including tax will be charged for reissuing of a lost name badge. The original name badge loses its validity as a result.

9A PROCESSING OF PERSONAL DATA

9.1 The personal data collected for the fulfilment of the contract will be processed by AIM Austria GmbH in accordance with the provisions of the General Data Protection Regulation.

9.2 Photographs or video footage of participants taken during the congress will be published and used by EFAS and AIM Austria GmbH to promote future EFAS Congresses and to disseminate information related to the congress. By registering for the congress, delegates agree that photographs of them may be published for these purposes.

10. RESERVATIONS OF CHANGE

10.1 In the event that the congress is prohibited or unreasonably restricted in its planned scope due to official orders and/or legal prohibitions in connection with a pandemic or other cases of force majeure, the organiser is entitled to cancel the congress in whole or in part or to change the format of the congress (e.g. to hybrid or virtual format) without the participant being entitled to withdraw from the contract. The participation fees shall be adjusted accordingly.

10.2 The organiser reserves the right (even at short notice before the start of the congress) to change the course of the congress, to replace or cancel individual lectures of the congress or to change speakers for good cause. This shall only apply if the changes are reasonable, the overall circumstances make these changes necessary and the overall character of the congress is preserved.

11 LIABILITY

11.1 The participant acknowledges that neither AIM Austria GmbH nor EFAS can be held liable for damages if the congress is hindered or prevented by force majeure such as unforeseen political (e.g. strikes), economic, epidemiological or climatic circumstances, as well as if programme changes (e.g. due to speaker cancellations) or a change to another conference venue or conversion to a virtual format are necessary.

11.2 EFAS shall only be liable for damage or accidents suffered by participants in the congress venue in the event of intent or gross negligence. Neither EFAS nor AIM Austria GmbH are liable for items brought into the venue (cloakroom, valuables, etc.). The house rules of the venue apply.

11.3 Neither AIM Austria GmbH nor EFAS assume any liability for the success of the congress.

12 FINAL PROVISIONS

Should individual provisions of these general terms and conditions be or become invalid or should a loophole become apparent, this shall not affect the validity of the remaining provisions. In place of the invalid provision, the valid provision that corresponds or comes closest to the meaning and purpose of the invalid provision shall be deemed to have been agreed. In the event of loopholes, the provision that would have been agreed in terms of meaning and purpose if the parties had considered this point when concluding the contract shall be deemed to have been agreed.

13 APPLICABLE LAW

The law of the Federal Republic of Austria shall apply. The place of jurisdiction is Vienna.