

ACCOMMODATION BOOKING

Official Housing & Registration Partner of the OSSEO 2025 Congress:

AIM Austria GmbH

Loewengasse 3 Top 6, 1030 Vienna

AUSTRIA

osseo2025.hotel@aimgroup.eu

IMPORTANT NOTICE

There are companies or agencies who incorrectly claim or imply that they are partners of the OSSEO 2025 and offer housing for the congress in Vienna. Please note that these companies are not authorised to represent the Universitätsklinikum St. Pölten in any way, nor do they have access to the officially contracted OSSEO 2025 room blocks or rates.

AIM Austria GmbH, the Vienna Office of AIM Group International is the sole OSSEO 2025 partner for registration, travel and accommodation services. Neither Universitätsklinikum St. Pölten nor AIM Austria GmbH do take any responsibility for bookings made via unofficial websites and/or agencies.

1) PAYMENT & CANCELLATION TERMS

Rooms at preferential rates have been reserved in VIENNA for the period of the congress (incl. pre- and post-nights). All given prices are stated in EURO and include accommodation, breakfast, and VAT. City tax is included.

Please ensure your hotel reservation is made by June 2025. After this date, room availability is not guaranteed.

2) GROUP BOOKINGS

Bookings for 8 or more rooms are subject to different terms and conditions. Reservations will be allocated on a first-come, first-served basis.

If you are interested in receiving a group offer, please send your request to: osseo2025.hotel@aimgroup.eu

3) INDIVIDUAL BOOKINGS

Bookings up to 7 or less rooms have to be made via the on-line booking form.

Payment Terms

- a. Booked hotel rooms are binding and must be paid in advance.
- b. Payments can be made by credit card (Visa, Mastercard or American Express). There will be a handling fee for credit card payments.
- c. All extras must be paid directly to the hotel.
- d. All refunds will be processed 1 month after the last congress day.

Cancellation and Alteration Terms

- a. All booking changes or cancellations must be communicated in writing to: osseo2025.hotel@aimgroup.eu
- b. Cancellations (total stay or individual nights) will be charged as follows:
 - by 04 June 2025: EUR 60,00 handling fee
 - as from 05 June to 15 July 2025: One-night penalty
 - as from 16 July 2025: Reservation is charged in full
- c. Administration fee for changing name/date/invoice/address/etc. are subject to a fee of EUR 35,00 including tax

No-Show Policy

In case of no-show reservations will be cancelled, rooms will be re-assigned and the payment will not be refunded.

4) LIABILITY

- AIM Austria GmbH acts as an agent and cannot be held responsible for any loss, injury or damage to any person or property, whatever the cause may be. All participants are responsible for their own travel and health insurance and their visa arrangements.

- All information requested in the registration form is for use in compliance with applicable international privacy protection legislation.
- AIM Austria GmbH acts according to the Universitätsklinikum St. Pölten Terms and Conditions and Privacy Statement as published on the OSSEO 2025 website: <https://osseo2025.eu/>
- Only written agreements are valid.
- The Accommodation Management retains the right for any changes deemed necessary.