

Congress Terms and Conditions for Participants

1 SCOPE

1.1 The following General Terms and Conditions contain the conditions for participation in the Europe Biobank Week 2027 taking place on 18-21 May, 2027, hereinafter referred to as the Congress.

1.2 The Congress Terms and Conditions apply to every person participating in the Congress.

1.3 The joint organiser of the Europe Biobank Week 2027 are BBMRI-ERIC, Neue Stiftingtalstraße 2/B/6 - 8010 Graz, Austria, Phone: +43 316 34 99 17-0, Email: contact@bbmri-eric.eu, and ESBB European, Middle Eastern & African Society for Biopreservation and Biobanking, Avenue Louise 65, 1000 Brussels, Belgium, phone: +4915236878723, email: generaloffice@esbb-office.org. AIM Austria GmbH, Löwengasse 3/6, 1030 Vienna, Austria has been appointed by BBMRI-ERIC and ESBB as the Professional Congress Organiser for the Europe Biobank Week 2027. In this capacity, AIM Austria GmbH is authorized to act on behalf of and in the name of BBMRI-ERIC and ESBB for all matters concerning the organisation and execution of the event.

2 CONGRESS PARTICIPATION/REGISTRATION

2.1 The Congress is taking place at the SwissTech Convention Center, Rte Louis Favre 2, 1024 Ecublens, Switzerland. To register for the Congress, participants need to fill in the online registration form on the Congress website: europebiobankweek.eu

2.2 After submitting the online registration form, the participant will receive an automated confirmation of receipt by e-mail. The final confirmation of the booking (conclusion of contract) does not yet take place with this, but only with the separate receipt of the payment confirmation. The participant is only authorised to take part in the Congress once the full Congress fee has been received by BBMRI-ERIC or AIM Austria GmbH.

3 CONGRESS FEES

3.1 The Congress fees published on the Congress website apply.

3.2 The amount of the Congress fee depends on the type of participant and the payment date of the registration fee.

3.3 Travel and accommodation are not included in the Congress fee.

3.4 VISA arrangements and for all costs incurred need to be taken care of by the participant and are not included in the Congress fee.

3.5 All participants are responsible for their own travel and health insurance, which are not included in the Congress fee, along with any costs incurred.

4 PAYMENT TERMS

4.1 Booking fees are binding and must be paid in advance. By placing an order for a Congress registration, the registrant agrees to fulfil the payment obligation, regardless of participation.

4.2 Payment may be settled by bank transfer or credit card. Any fees incurred shall be charged to the payer.

4.3 Registration fees are dependent on the date the payment is received and will be adjusted accordingly if the payment is not received by the relevant deadline.

4.4 Fees are subject to change in the event of legal and/or regulatory changes that may result in price fluctuations, such as changes to the applicable VAT rate, introduction of new taxes, etc.

5 NAME BADGE/ACCESS AUTHORISATION

5.1 Participants will receive their name badge at the registration desk at the Congress venue.

5.2 To receive the Congress badge, the participation fee must be paid in full before the Congress. Any outstanding balance can be paid at the on-site registration cash desk.

5.3 At the Congress the name badge must be worn visibly at all times. Access to the Congress cannot be granted without a name badge.

6 COPYRIGHTS

Participants are obliged to respect the existing copyrights and other rights to the content provided at the Congress and beforehand. It is expressly prohibited to copy the content in whole or in part (e.g. making screenshots, recordings), to distribute it or make it publicly accessible or to remove technical protective measures or copyright or rights notices.

7 CERTIFICATES

7.1 The Certificate of Attendance will be sent to all participants by email after the Congress.

8 CANCELLATION/REBOOKING/PROCESSING FEES

8.1 Cancellation of registration must be made in writing (email) to AIM Austria GmbH at ebw.info@aimgroup.eu.

8.2 For cancellation requests received by

- 14 December 2026, the full registration fee minus an administrative charge of EUR 50,00 will be refunded after the conference.
- 12 January 2027 (inclusive), 50% of the registration fee minus an administrative charge of EUR 50,00 will be refunded after the conference.
- 12 February 2027 (inclusive), 20% of the registration fee minus an administrative charge of EUR 50,00 will be refunded after the conference.

Cancellation requests received after the deadline of February 12, 2027 (inclusive) will not be refunded.

8.3 Rebooking your registration to a substitute participant is possible at a fee at any time prior to the issuing of the Congress badge. Once the participant has issued their badge, no name change is possible anymore. Please note that a processing fee of EUR 50,00 including tax will be charged for the name change. However, this does not include any changes on the existing invoice.

8.4 For changes to payment information, billing address, invoice changes or other relevant information, a processing fee of EUR 35,00 including tax will be charged.

8.4 A processing fee of EUR 80,00 including tax will be charged for reissuing of a lost name badge. The original name badge loses its validity as a result.

9 PROCESSING OF PERSONAL DATA

9.1 The personal data collected for the fulfilment of the contract will be processed by AIM Austria GmbH in accordance with the provisions of the General Data Protection Regulation.

9.2 Photographs or video footage of participants taken during the Congress will be published and used by BBMRI-ERIC, ESBB and AIM Austria GmbH to promote future EBW Congresses and to spread information related to the Congress. By registering for the Congress, delegates agree that photographs of them may be published for these purposes.

10 RESERVATIONS OF CHANGE

10.1 In the event that the Congress is prohibited or unreasonably restricted in its planned scope due to official orders and/or legal prohibitions in connection with a pandemic or other cases of force majeure, the organiser is entitled to cancel the Congress in whole or in part or to change the format of the Congress (e.g. hybrid or virtual format) without the participant being entitled to withdraw from the contract. The participation fees shall be adjusted accordingly.

10.2 The Organiser reserves the right (even at short notice before the start of the Congress) to change the course of the Congress, to replace or cancel individual lectures of the Congress or to change speakers for good cause. This shall only apply if the changes are reasonable, the overall circumstances make these changes necessary, and the overall character of the Congress is preserved.

11 LIABILITY

11.1 The participant acknowledges that neither BBMRI-ERIC nor ESBB can be held liable for damages if the Congress is hindered or prevented by force majeure such as unforeseen political (e.g. strikes), economic, epidemiological or climatic circumstances, as well as if programme changes (e.g. due to speaker cancellations) or a change to another Congress venue or conversion to a virtual format are necessary.

11.2 BBMRI-ERIC and ESBB shall only be liable for damage or accidents suffered by participants in the Congress venue in the event of intent or gross negligence. Neither BBMRI-ERIC nor ESBB are liable for items brought into the venue (cloakroom, valuables, etc.). The house rules of the venue apply.

11.3 Neither BBMRI-ERIC nor ESBB assume any liability for the success of the Congress.

11.4 AIM Austria GmbH acts as an agent and cannot be responsible for any loss, injury or damage to any person or property, whatever the cause may be.

12 FINAL PROVISIONS

12.1 Should individual provisions of these General Terms and Conditions be or become invalid or should a loophole become apparent, this shall not affect the validity of the remaining provisions. In place of the invalid provision, the valid provision that corresponds or comes closest to the meaning and purpose of the invalid provision shall be deemed to have been agreed. In the event of loopholes, the provision that would have been agreed in terms of meaning and purpose if the parties had considered this point when concluding the contract shall be deemed to have been agreed.

13 APPLICABLE LAW

The law of the Federal Republic of Austria shall apply. The place of jurisdiction is Vienna.