

ACCOMMODATION BOOKING

Official Housing & Registration Partner of EFAS 2025 Congress:

AIM Austria GmbH

Loewengasse 3/ Top 6, 1030 Vienna

AUSTRIA

efas2025.hotel@aimgroup.eu

IMPORTANT NOTICE

There are companies or agencies who incorrectly claim or imply that they are partners of the EFAS 2025 and offer housing for the congress in Vienna. Please note that these companies are not authorised to represent the European Federation of Audiology Societies (EFAS) in any way, nor do they have access to the officially contracted EFAS 2025 room blocks or rates. AIM Austria GmbH, the Vienna Office of AIM Group International, is the sole EFAS 2025 partner for registration, travel and accommodation services. Neither EFAS nor AIM Austria GmbH do take any responsibility for bookings made via unofficial websites and/or agencies.

1) PAYMENT & CANCELLATION TERMS

Rooms at preferential rates have been reserved in VIENNA for the period of the congress (incl. pre- and post-nights). All given prices are stated in EURO and include accommodation, breakfast, VAT and City tax.

Please ensure your hotel reservation is made by 18 April 2025. After this date, room availability is not guaranteed.

2) GROUP BOOKINGS

Bookings for 8 or more rooms are subject to different terms and conditions. Reservations will be allocated on a first-come, first-served basis.

If you are interested in receiving a group offer, please send your request to: efas2025.hotel@aimgroup.eu

3) INDIVIDUAL BOOKINGS

Bookings up to 7 or less rooms have to be made via the online booking form.

Payment Terms

- a. Booked registration fees are binding and must be paid in advance. By placing an order for a conference registration, the registrant agrees to fulfil the payment obligation. The cancellation policies apply regardless of participation.
- b. Payments can be made by credit card (Visa, Mastercard or American Express). There will be a handling fee for credit card payments.
- c. All extras must be paid directly to the hotel.
- d. All refunds will be processed 1 month after the last congress day.

Cancellation and Alteration Terms

- a. All booking changes or cancellations must be communicated in writing to: efas2025.hotel@aimgroup.eu
- b. Cancellations (total stay or individual nights) will be charged as follows:
 - by 18 March 2025: EUR 60,00 handling fee
 - as from 19 March to 15 April 2025: One-night penalty
 - as from 16 April 2025: Reservation is charged in full
- c. Administration fee for changing name/date/invoice/address/etc. are subject to a fee of EUR 25,00 including tax

No-Show Policy

In case of no-show (no check-in for the first night) reservations will be cancelled, rooms will be re-assigned and the payment will not be refunded.

4) LIABILITY

- AIM Austria GmbH acts as an agent and cannot be held responsible for any loss, injury or damage to any person or property, whatever the cause may be. All participants are responsible for their own travel and health insurance and their visa arrangements.
- All information requested in the registration form is for use in compliance with applicable international privacy protection legislation.
- AIM Austria GmbH acts according to the EFAS Terms and Conditions and Privacy Statement as published on the EFAS 2025 website: <https://www.efas2025.eu/>
- Only written agreements are valid.
- The Accommodation Management retains the right for any changes deemed necessary.