



European Plastics Distributors' Association Code of Practice

An EPDA Member:

- Is focused on quality
- Is committed to staff training and development
- Is able to offer balanced advice on the use of plastics without misrepresenting any advantages or disadvantages
- Is dedicated to customer satisfaction by developing excellence in the plastics industry
- Promotes and supports the distribution channel as a means of bringing products to market
- Supplies only products which meet appropriate international standards
- Maintains comprehensive stocks to satisfy customer needs
- Promotes good business practice and has clear, published statements on terms of sales and product warranties