

DESIGN CENTRE, CHELSEA HARBOUR EVENT TERMS AND CONDITIONS

DATA PROCESSING POLICY

We are committed to protecting your personal data and complying with the requirements of the General Data Protection Regulation (GDPR). DCCH is the data controller for the personal information collected in connection with this event.

If you have any questions about this privacy notice or our data practices, please contact us at concierge.desk@dcch.co.uk, or by mail at Design Centre, Chelsea Harbour, Lots Road, London, SW10 0XE.

We collect personal data from you when you register for our event, which may include your name, email address, job title, company name, and payment information. We only collect data that is necessary for the specified purposes.

We process your data to:

- Manage your event registration and provide you with access to the event
- Send you essential event updates, logistical information, and booking confirmations (contractual necessity)
- Process payments for your ticket or registration (contractual necessity)
- Respond to your inquiries and support requests

We would like to contact you about future events, news, special offers, and other relevant services we offer. We require your explicit consent to do this. You have the right to withdraw your consent at any time.

We may share your information with trusted third-party service providers (data processors) who help us deliver our event services (e.g., event platform providers, badge printing companies). These partners are required to adhere to strict data protection agreements and use your data only for the agreed purposes.

We will retain your personal data only for as long as is necessary for the purposes for which it was collected, or as required by law. Once no longer needed, your data will be securely deleted or anonymised.

BOOKING CONDITIONS

Event booking is provided by Eventsair. There are a limited number of tickets available for each of our events. We are not responsible for any loss or disappointment following your failure to obtain a ticket.

We reserve the right to vary the cost of tickets in our discretion at any time. Tickets are non-refundable.

Any violation of the Event Registration Terms, Operator Terms or any directions given by our employees or agents at the event may result in your tickets being withdrawn and/or your entry to the event being restricted or prohibited.

In the event that the operation, security, or administration of the relevant event is impaired in any way for any reason we may, in our sole discretion, to either: suspend the event to address the impairment and then resume the event in a manner that best conforms to event's original description; or cancel the event.

We reserve the right to refuse entry or re-entry to any event in our sole discretion.

We do not accept responsibility for (i) lost tickets, or network, computer, hardware or software failures of any kind, which may restrict or delay the sending or receipt of a ticket; (ii) any postponement, delay, or cancellation of an event; or (iii) any act or default of any third party supplier which is outside our reasonable control.

We are not responsible for any personal items left at the Design Centre during events. You assume all risk of loss of such personal items.

Design Centre, Chelsea Harbour reserves the right to change the programme format without notice and accepts no liability if any events are varied, relocated or cancelled.