



Health and Housing Transition Team (HHoT): Community Partners Improving Housing Outcomes

Melissa Cox, MPA

Division Director of Supportive Housing
The Road Home

Blake Fessler, MHA, BSN, RN

Outreach Director
Fourth Street Clinic

Salt Lake Community Partners



HUNTSMAN
MENTAL HEALTH INSTITUTE
UNIVERSITY OF UTAH



FOURTH STREET CLINIC
HOMELESSNESS HURTS. HEALTH CARE HELPS.

The Need for a New Approach

- High eviction rates
- Barriers to quality healthcare
- High utilization of emergency services
- Negative impacts on community



Let's Collaborate

Problem

- Multifactorial
- Industry specific expertise
- High-cost

Partners

- Similar goals
- Motivated





The Magnolia

Opened in August 2021

65 units for chronically homeless individuals

2022- 5 evictions

2023- 5 evictions

Incident reports

Critical incidents





Creation of HHoT

Medical Case Manger

BH Clinician

Peer Support Specialist

Psychiatrist and resident

How to fund a pilot?



Intermountain
Healthcare



Salt Lake City



Medicaid



Philanthropic



Ecclesiastic*



Pay for service*

* Prospective

Goals



Reduce evictions



Housing stability



Increased income



Reduce barriers to care



Improved collaboration



75 residents in first 18 months



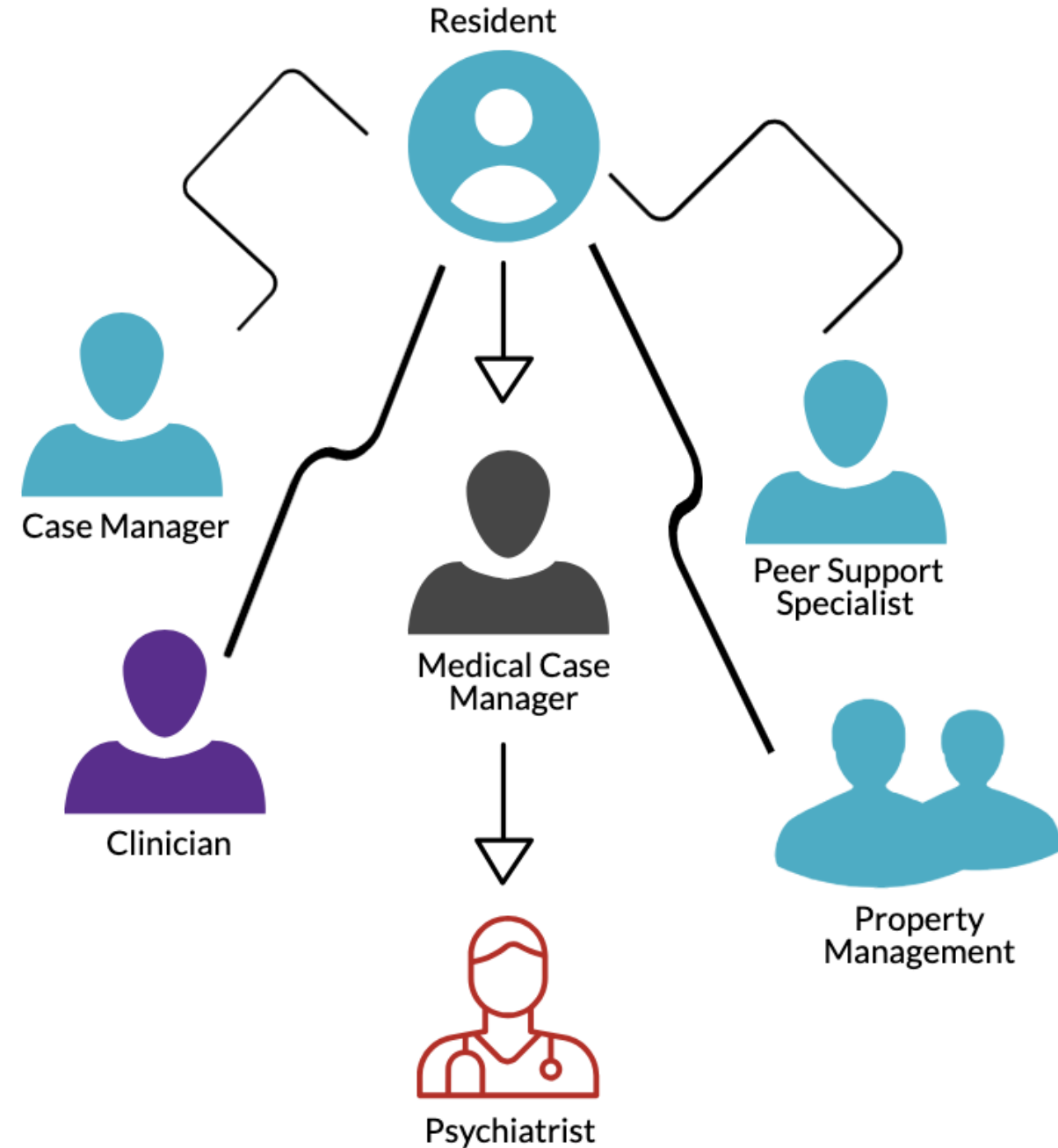
Appropriate health care intervention



Connection to community partners

Workflow

- Intake
- Referral
- Daily check-ins
- Weekly Case Staffing



Early Indicators of Success

Engaged with 37
in 2023 no
eviction in 2023

13 residents have
engaged with
psychiatrist since
December

Increased PCP
interactions

MCOT

EMS use

Strengthening of
partnerships

Lessons Learned

Collaboration takes time and intentionality

- Red Tape
- Who leads
- Building trust
- Communication pathways
- Balancing goals
- Be flexible

Data gathering and sharing

- Who, where, when, how
- Sources and assessment

Hiring positions

- Can take time
- Be flexible

Questions?



Thank You!

Melissa Cox, MPA

Division Director of Supportive Housing

The Road Home

801-456-9462

mcox@theroadhome.org

Blake Fessler, MHA, BSN, RN

Outreach Director

Fourth Street Clinic

385-243-05767

bfessler@fourthstreetclinic.org