

# Electronic Visit Verification (EVV) With AuthentiCare®

Configurable EVV Solution That Helps Ensure Compliance and Improve In-Home Care

AuthentiCare from Fiserv prepares you to meet the requirements of the 21<sup>st</sup> Century Cures Act with an easy-to-use platform supporting both your personal care workers and your business while securing federal funding, improving program efficiencies, reducing administrative costs and enhancing care. The solution frees up home care providers from time-consuming, error-prone paper processing with one automated solution. The trusted mobile app, responsive support team and visit maintenance capability promote better outcomes.

With comprehensive reporting on services provided, AuthentiCare-enabled providers deliver better care quality. The use of EVV data helps pinpoint issues. With gained program efficiencies, more services can be offered to members with chronic conditions.



## The AuthentiCare Advantage

AuthentiCare has been certified by CMS (first in 2021) in Nevada and Texas using Outcomes-Based Certification (OBC) processes. It is technology-compliant with the 21<sup>st</sup> Century Cures Act, HIPAA, MITA and the Fair Labor Standards Act. Multi-Device EVV solutions adapt to all situations for personal care workers.

Meet the needs of every payer, provider and agency with a powerful mobile app that drives operational efficiencies and enhances program integrity.

- Schedule real-time alerts for late and missed visits
- Capture workers' location and service times
- Verify services rendered with client esignature
- Automate claims and billing (837 and 835)
- Aggregate vendor-agnostic data
- Interface to MMIS Systems
- Configure access and views
- View out-of-the-box provider dashboards and reports
- Generate reports to assist in payroll processing
- Improve the quality of care with comprehensive reporting

### Why Fiserv and AuthentiCare?

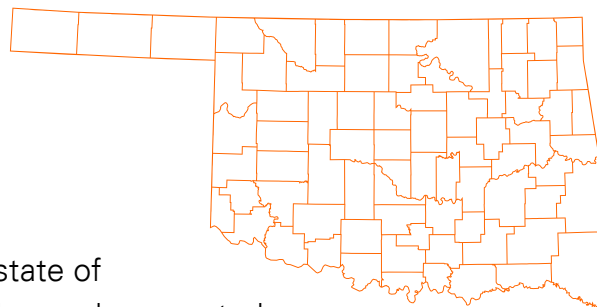
Fiserv has successful EVV implementations in several states and more than two decades of field-tested experience. Our deep expertise in EVV helps you leverage the benefits of the 21<sup>st</sup> Century Cures Act while maximizing incentives and avoiding penalties.

## EVV Implementation Incentives

State healthcare agencies can receive up to **90% contribution from federal funding** to design, develop and implement an EVV solution.

Up to **75% contribution from federal funding** is available for ongoing system operation and maintenance.

Funding is available whether you oversee your own EVV system or rely on an outside contractor.



The state of  
Oklahoma documented

# \$12M

**in program savings** in its first two years  
with EVV, while also reporting a



# 10%

reduction in fraud

and a



# 500%

ROI

Source: Oklahoma Department of Human Services study,  
"Impact of OK AuthentiCare Electronic Visit Verification (EVV)  
on Advantage Program Budget," 2013

### Connect With Us

For more information  
about AuthentiCare:  
800-872-7882  
[getsolutions@fiserv.com](mailto:getsolutions@fiserv.com)

Fiserv is driving innovation in Payments, Processing Services, Risk & Compliance, Customer & Channel Management and Insights & Optimization. Our solutions help clients deliver financial services at the speed of life to enhance the way people live and work today.

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