**gt** Welcome to the GT Portal Support Made Simple

As an agency or managed care organization, you need to have powerful technology and tools to keep track of many moving parts. At the same time, those resources need to provide assurance that guidelines—like EVV—are being followed. The GT Portal does both. We created the portal with input from our stakeholders.

## **Full Reporting Suite**

- Real-Time Budget Reporting
- EVV Shift and Location Reporting
- Employee Eligibility Reports
- Authorization Management Reports
- Aggregate Utilization Reports

## **Active Caregiver Directory**

- Over 65,000 available caregivers
- View caregiver info
  - Contact Information
  - Training and Certification
  - Background Check Dates

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# **Useful Auditing Tools**

- Paid Timesheet Lookup
- Shift Detail Reports
- Service Location Reports

The GT Portal has tools and features that make it easy to self-direct your services.

portal.gtindependence.com

# Log in to the GT Portal today and explore the helpful tools



## Notifications

Send notifications to participants and caregivers and receive updates from GT Independence

#### Resources

Access to forms, documents, and resources for self-direction



## Language Support

Available for use in English and Spanish

# Get the Support You Need

Need help logging in or exploring the features of the portal?

Our knowledgeable and friendly customer service team is available to help.



# Tell Us About Your Experience

The GT Portal was built based on valuable insights and feedback from people like you. We are committed to making your experience the best it can be and creating features that make your life easier.

To submit feature requests, make a suggestion, or just tell us something you love about the portal, please email **feedback@gtindependence.com**.

# **Get in Touch**

Customer Support Specialists 1.877.659.4500 customerservice@gtsd.org

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