# Behavioral + Community Health Learning and Performance Solutions

Compliance training, continuing education, and microlearning courses for behavioral and community health clinicians and staff across all your service lines

#### SOLUTION

## Regulatory + Compliance for BCH

Ensure all your staff is completing state- and federally-mandated training.

#### **EXAMPLE TOPICS**

#### **EXAMPLE USERS**

- HIPAA
- Infection control
- Corporate compliance
- OSHA requirements
- State-specific content
- All staff

#### **Professional Development for BCH**

Develop the professional skills of your staff, with courses on interpersonal skills, customer service, business development, and more. Includes the Skillsoft® library of courses, offering unrivaled content in the areas of leadership, management, communication, and personal development.

- Communication skills
- Diversity and unconscious bias
- Leadership fundamentals
- Leadership for ABA and IDD providers
- All staff
- Leadership, managers, and other supervisory staff

## **Behavioral Health Services**

Provides mental health and substance use clinicians, clinical supervisors, paraprofessionals, and other staff a wide array of course topics in their specialty area.

- Evidence-based treatment practices
- Trauma-informed care
- Suicide prevention
- Substance use treatment
- Paraprofessional staff and peer supports
- Licensed mental health clinicians



#### SOLUTION

#### **EXAMPLE TOPICS**

#### **EXAMPLE USERS**

## **Community Health Services**

Content for staff working for federally qualified health centers (FQHCs), rural health clinics, or FQHC look-alike clinics.

- Social determinants of health
- 340b drug discount program
- FQHC board governance
- Simulations in health services
- Maternal + child health

- Nurses
- Social workers
- Medical assistants
- Dentists

## Children, Youth, + Family Services

Content specialized for those working with children, youth, and families in behavioral health, social services, and foster care settings.

- Early childhood development
- Crisis planning with families
- Promoting normalcy for foster care youth
- Paraprofessional staff
- Case managers
- Licensed mental health clinicians

# <u>Intellectual + Developmental</u> <u>Disabilities Services</u>

Specialized content for direct support staff and frontline supervisors working in home- and community-based settings for people with IDD.

- Abuse and neglect of individuals with IDD
- Person-centered planning
- Supported employment
- Direct support professionals
- Qualified intellectual disability professionals

## Retention + Recruitment in IDD

Tools, resources, and content necessary to facilitate staff retention in an IDD setting; focused on retention and recruitment of direct support professionals.

- Self-care for frontline professionals
- Evaluating DSP turnover
- Effective DSP onboarding
- DSP supervisors
- HR staff
- IDD leadership

# <u>Applied Behavior Analysis</u> (ABA) Services

Specialized continuing education content for ABA providers, accredited by the Behavior Analyst Certification Board.

Includes the Registered Behavior Technician (RBT) Series; <u>ABA Family and Caregiver Library</u> is available with the purchase of this solution.

- Professionalism and ethics in ABA
- Behavior intervention strategies
- Teaching procedures
- Board Certified
   Behavior Analysts
- Registered
   Behavior Technicians
   (RBTs)

# Registered Behavior Technician (RBT) Series

Prepare your own staff to take the Registered Behavior Technician (RBT) exam. 40-hour, in-depth training on all aspects of the Behavior Analyst Certification Board – Registered Behavior Technician Task List 2.0.

- Professionalism and ethics for RBTs
- · Functional assessment
- Effective documentation
- Behavior technician practice exam
- Behavior analysts seeking RBT certification
- Registered Behavior Technicians (RBTs)

## **Special Education Services**

Content for staff who provide special education services to students with disabilities in public education.

- Individuals With
   Disabilities Education
   Act (IDEA)
- IEP implementation
- Positive behavior supports
- Special education teachers
- Teaching assistants
- Staff working with students in special education services

## The Relias Platform

Our <u>learning and performance platform</u>, built specifically for busy healthcare professionals, provides a unified, seamless experience for both administrators and learners. Simplify staff onboarding, easily track and report on training completions, and much more.

#### INCLUDED WITH THE RELIAS PLATFORM

## Mobile app

Deliver and access courses anytime, anywhere.

#### **Crosswalks**

Map Relias' content to state and federal training requirements and accreditation standards.

#### Live events

Track and report on classroom and other remote training.

#### Requirements tracker

Easily and efficiently track non-training requirements, such as drivers' license details.

#### **Brainsparks**

Improve knowledge retention with follow-up exam questions delivered at defined intervals.

## License and certification tracking

Learners can enter their professional license or certification details, track progress toward CEU requirements, and be reminded of licensure renewal.

## **Employee Wellness course library**

Position staff to apply self-care in order to provide better services to clients.

## Simulations in Health Services

Innovative content designed to simulate real-world situations, allowing staff to apply critical thinking, knowledge, and skills.

#### INCLUDED WITH THE PURCHASE OF ANY BCH SOLUTION

## **Board Member Library**

Free library of courses to help onboard and train new board members.

## **Competency Evaluations**

A digital, mobile-optimized solution to evaluate your staff's skills and abilities at the point of care.

#### **Skills Checklists**

Quick and easy tool to digitally build and deploy checklists that measure specific staff skill sets.

#### **Assessments**

Gauge incoming knowledge of new hires so you can provide targeted training to address skill gaps.

#### **Course Creator**

Build your own content faster, using e-learning best practices in your content development process.

#### Virtual Classroom

Hold live online training for your distributed workforce. Includes presentation sharing, digital whiteboard, virtual breakout rooms, and more.

## **Consulting services**

Let our in-house team of clinical and organizational experts provide you a targeted road map toward becoming a best-in-class learning organization.

#### Managed services

Let Relias manage the administrative tasks of your platform so you can prioritize providing quality care.

#### Nurse talent acquisition solutions

Our Nurse.com job board gives you access to the largest and most relevant pool of nursing talent in the market, with the only skills-based talent marketplace.

#### **Wound Care Education**

Staff trained in wound care can more accurately assess, stage, and treat pressure injuries, improving resident safety and satisfaction, and reducing risk of hospitalizations and lawsuits.

#### **Home Care Services**

Content to prepare nonclinical caregivers for the full scope of their roles, providing quality in-home personal care. Topics include assisting with activities of daily living, providing medication assistance, and safe eating and drinking.

#### **Home Health Services**

Courses for home health aides, registered nurses, and care coordinators to create a comprehensive foundation for delivering care in the home. Topics include disease and condition management, assisting with medical equipment, and dementia care.

## **Rehabilitation Therapy Services**

Courses that prepare rehabilitation therapists to succeed in a variety of clinical, community, and home settings. Includes courses for physical therapists, occupational therapists, and speech-language pathologists.

#### Relias Obstetrics (OB)

Improve clinical knowledge and judgment through personalized learning paths that accelerate care quality, drive high reliability, and improve patient outcomes.

