

Virtual Agenda

2025 HCBS Conference

Please note: Times are subject to change. *All times are in Eastern Time*

VERSION 9/15/25

On-demand intensives and plenary sessions were recorded during the in-person HCBS Conference and will be available for viewing during the Virtual Conference. Presenters will not be available to answer questions for these sessions.

All other sessions are pre-recorded and will include presenters who may be available to answer questions during their scheduled times.

Following the conference, all sessions will be available for viewing on ADvancing States IQ.

On-Demand Intensives Available Throughout Conference

Summary

- Medicaid Made (Almost) Simple: A Crash Course with a Community Twist Intensive
- Aging Policy Intensive: The End of Business as Usual
- Information and Referral/Assistance Intensive
- CMS: Driving Transformation Together: Peer-Led Innovation in MFP Intensive
- Medicaid MLTSS Intensive
- Caregiving and Workforce Intensive: Strengthening Caregivers Through Connection
- Guardianship Pipeline: Pressures & Possibilities
- Enabling Technology Intensive: Bridging Practice & Innovation: Enabling Technology in Action
- NCI-AD Intensive

Wednesday, September 17

Time	Summary
10:00 a.m. – 11:00 a.m.	Sessions Begin • ACL Track: Investing in Seamless Support: Financing State No Wrong Door Systems for Efficient LTSS Access • CMS Track: Early & Periodic Screening, Diagnostic, & Treatment (EPSDT) & the Intersection with Home & Community-Based Services (HCBS) • Human Services in the Age of Artificial Intelligence • The Overlooked Middle: An Update on California's LTSS Financing & Affordability Initiative for Middle-Income Older Adults & People with Disabilities • Uber & Self-Direction: Driving Employment, Community Living, & Social Connection • ADvancing States Session: Advancing Person-Centeredness in HCBS: Insights from Organizations Doing it Well • Synergy in Action: Aligning Data & Engagement to Drive Efficient Impact • HCBS in a Time of Disruption: Strategies for Sustaining Services in Uncertain Times • ADvancing States Session: Making the Most of Technical Assistance Opportunities from ADvancing States • Mining Georgia's Respite Services Landscape & Caregiver Dyad Data for a Roadmap on ROI • Development of a Sensor-Enhanced Care Coordination Approach to Facilitate Aging in Place
11:15 a.m. – 12:15 a.m.	Sessions

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- **ACL Track: Have an MPA? Tips for Leveraging State No Wrong Door Systems to Increase Access to LTSS**
 - **ACL Track: State & Tribal Coordination in the Older Americans Act**
 - **ADvancing States Session: Not One Size Fits All State Innovations with the Direct Care Careers Platform**
 - **ADvancing States Session: Shaping the Future: An Overview of Federal Policy Developments**
 - **Innovation Session: Empowerment through Innovation, *Sponsored by Mains' I Solutions***
 - **Proactive Program Integrity Within Self-Direction**
 - **Innovate, Collaborate, Communicate: Lessons from Wisconsin's HCBS Summit**
 - **Beyond the Waiver: A Comprehensive Look at Virginia's Individual & Family Support Program (IFSP)**
 - **Teamwork Makes the Dream Work!**
 - **Paving the Way Together: Roadmaps for Improving HCBS Access in CA & OR**
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12:15 p.m. – 12:45 p.m.

Lunch Break

12:45 p.m. – 1:45 p.m.

Plenary – Patrice Jetter

Casual Conversation featuring Patrice, star of *Patrice the Movie*

Patrice Jetter and Elizabeth Dicker

**Plenary available for viewing anytime throughout the virtual conference*

2:00 p.m. – 3:00 p.m.

Sessions Resume

- **ACL Track: Achieving Excellence in Older Americans Act Administration**
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- **CMS Track: Perspectives on Quality Measurement for Children, Youth, & Young Adults Receiving Medicaid HCBS**
 - **State/MCO Partnership for Providing High Quality, Comprehensive Services for Persons with IDD as they Age**
 - **ADvancing States Session: Supporting Indigenous Elders – Engagement with Tribal Partners to Enhance Aging Services**
 - **Innovation Session: How to Scale Veteran Directed Care: Lessons from a Super Hub, *Sponsored by Cumulus.care***
 - **ADvancing States Session: Powering the Care Infrastructure: Advancing Policy, Programs, & People**
 - **Lean On Me! How TEAM Kentucky Promotes Resiliency in the Workplace**
 - **Duals for Dummies!**
 - **Strategies for Effective Stakeholder Engagement to Support HCBS Payment Requirements in the Access Rule**
 - **Good, Better, Best – A Commitment to Continuous Improvement is the Secret to Success**

3:15 p.m. – 4:15 p.m.

Sessions

- **ACL Track: Innovations & Opportunities: Advancing Elder Justice & Elder Rights**
 - **CMS Track: Strategies for State Oversight & Quality Monitoring of Person-Centered Service Planning**
 - **Beyond Clinic Walls: Expanding HCBS Access through Safety Net Clinics**
 - **Why Should States Invest in Aging: The Economic Case**
 - **Jerry is My Client Too: Improving HCBS Provider Teaming & Quality of Life Through Value-based Payments & Health Information Exchange**
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- **Using Beneficiary Journeys to Prioritize Quality Measures & Quality Improvement Actions**
 - **Empowerment: Building a Safe Haven for Adult Survivors of Abuse, Neglect, Exploitation, & Crime**
 - **Ensuring Prompt Access to Home- and Community-Based Services**
 - **ADvancing States Session: Connecting Medicare Beneficiaries to Savings: Tools and Strategies to Reduce Medicare Costs**
 - **Beefing Up Emergency Preparedness & Disaster Response by Including Family Caregivers**
 - **The Best Defense is a Good Offense: Tackling System Modernization to Address HCBS Challenges**
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4:30 p.m. – 5:30
p.m.

Sessions

- **ACL Track: Updates on the ACL Medicare Enrollee Assistance Programs (SHIP, SMP, and MIPPA)**
 - **CMS Track: Incident Management in HCBS**
 - **Historic Launch & Performance Management of PACE in Ohio**
 - **Exploring State & County-Level Differences in Benefits Participation**
 - **Championing New Roads: The Story Behind Implementing the Pediatric Complex Care Resource Center**
 - **ADvancing States Session: Matters of Experience – State Perspectives in Implementing Experience of Care Surveys**
 - **Procurement Power: Creating a Win-Win for HCBS Programs**
 - **Revolutionizing Care: Innovative Medicaid Solutions Reaching People with Complex Needs**
 - **Coalition Building Centered Around the Voices of Those with Lived Experience**
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- **Ride to Independence: Leveraging Lyft for HCBS Waiver Participants**

Thursday, September 18

Time	Summary
10:00 a.m. – 10:45 a.m.	Plenary – Grant Thomas Deputy Senior Advisor for CMCS, Centers for Medicare & Medicaid Services <i>*Plenary available for viewing anytime throughout the virtual conference</i>
11:00 a.m. – 12:00 p.m.	Sessions Begin • ACL Track: Crossroads of Aging & Disability: CILs & AAAs Advancing Support for Aging with & into Disability • It's A Leaky Situation, Let's Fix It: Helping Others Manage Incontinence at Home: Diary of A Telephonic Continence Management Program • Innovation Session: AI with a Human Touch: Strengthening Caregiver Support Without Losing the Heart of Care Management, <i>Sponsored by TCARE</i> • The Power of Alignment: Strengthening Aging Services Through MPA & SPA Integration • Data-Driven Decisions: How Collecting Social Determinants of Health (SDOH) Data Improves Self-Direction, with a State Case Example Addressing Hunger • Faster Help, Fewer Barriers: West Virginia Success for Children's Behavioral Health

Thursday, September 18

Time	Summary
	• ADvancing States Session: Take Your Time: State Strategies for Increasing Time in the Community • From Incarceration to Community: How State Leaders are Leveraging Medicaid's 1115 Re-entry Waiver to Transform Carceral Care • A Seat at the Table: Involving Direct Care Workers in Policy & Rate Setting • Advancing Olmstead in Uncertain Times and a Changing Federal Landscape
12:15 p.m. – 12:45 p.m.	Lunch Break
12:45 p.m. – 1:45 p.m.	Sessions Resume • ACL Track: Bridging Aging & Disability Systems: State Strategies for Inclusive Planning Across the Lifespan • CMS Track: Using Outcome-Based Payments to Improve Quality in a Medicaid CMS Fee-for-Service System • Facilitating Data-Backed Decisions Through Transparency • Unlocking Accessibility: Empowering Consumers in HCBS • Building Our Workforce: The Secret Sauce for Self-direction Training that Works • Addressing Direct Care Workforce Shortages through Person-Centered Care Options • Innovation Session: Reducing Readmissions Through Technology-Enabled Senior Care, <i>Sponsored by Claris Healthcare</i> • Modernizing a State Health Insurance Assistance Program

Thursday, September 18

Time	Summary
	• I Get by with a Little Help from My Friends: Investing Differently in People with I/DD & Behavioral Health Challenges • Navigating Government Benefits & Community Participation: Disability Life Planning - What's Next? • Avoiding Retirement Pitfalls & Preparing for a Financially Secure Future

Thursday, September 18

Time	Summary
2:00 p.m. – 3:00 p.m.	Sessions • ACL Track: Innovations & Opportunities: Federal Updates to Advance Support for Family Caregiving • Center for Dementia Respite Innovation Application Lessons Learned • It's a Bird! It's a Plane! It's...PD • From Scared to Secure & Satisfied: A Member & Team's Journey from Being Scared to Being Successful • Advancing Equal Access to Health Care: The Update Section 504 Regulations • ADvancing States Session: Data-Driven Dialogues – Planning for the Future of the DSW Workforce • The Person-Centered, Trauma-Informed Approach in Addressing Elder Abuse

Thursday, September 18

Time	Summary
	• Streamlining PASRR Compliance: A Smarter Approach to State Readiness • Addressing the Recovery Support Needs of Persons with IDD • Bridging Health & Social Care: Strategies for Integrating Community Resources & Strengthening Community-Clinical Linkages
3:15 p.m. – 4:15 p.m.	Sessions • Cultivating a Stable Workforce: Strengthening Case Manager Retention through Person-Centered Training & Technical Assistance • Keeping People Housed, Healthy, and Covered: Oregon’s Medicaid Rent Assistance Strategy • Tailoring HCBS for Puerto Rico’s Aging Population: A Data-Driven Approach • Strengthening State Agency Engagement with Community Care Hubs to Improve Care Coordination • Sustaining the Momentum of Integrated Care for Dually Eligible Individuals: Strategies for Aligning Federal, State & Health Plan Efforts • Identifying, Assessing, & Enhancing No Wrong Door Systems • How Managed Care Leverages Technology to Promote Independent Living: Lessons Learned from Kansas

Thursday, September 18

Time

Summary

- From “Gotcha” to “We got you!” – Moving from a Culture of Blame to a Culture of Accountability
- ADvancing States HCBS Conference 2025: HOME Member Communications Session