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# Lean on Molina Healthcare as your trusted health care partner

Choosing the right managed care organization (MCO) to administer your Medicaid program is important because it impacts many peoples' lives – from members and their families to providers and community partners.

It's been our mission for more than 40 years to provide quality health care to Medicaid-eligible people across the country, and our work has only just begun. So, what do you say? Let's simplify health care for all.

#### We're one of the country's most experienced government-focused MCOs.

We proudly support members served by the following Medicaid programs:

- Temporary Assistance for Needy Families (TANF)
- Children's Health Insurance Program (CHIP)
- Medicaid Expansion
- Aged, Blind, and DisabledManaged Long Term Services
- Managed Long Term Service and Supports (MLTSS)
  Foster care
- Intellectually and Developmentally Disabled (IDD)
- Serious Mental Illness (SMI)

## Members are the most important thing to us. With our member-focused care management approach, they truly are at the center of everything we do.

With one care manager serving as the primary point of contact for a member's care, we eliminate any barriers to care a member, or even a provider, might encounter.

We aim to support and help members reach their goals and live healthier lives. We do that by partnering with members and their providers to address their whole self because living a healthier life isn't just about physical health.

#### Addressing a member's whole self wouldn't be possible without our community health workers.

As one of the earliest adopters of community health workers in the country, we saw the need for and importance of building out the interdisciplinary team so we could support a member's whole self.

Our community health workers help members with things like:

Housing

Clothing

Transportation

• Scheduling medical appointments

And so much more!

• Food insecurities

We lean on and leverage the strengths of our community partners to address members' needs. Helping members with their highest priority needs is only possible with the partnership and collaboration of community-based organizations (CBOs). With their help, we can address members' unmet health care needs, improve access to care and promote health equity – all of which equals a better quality of life for members.

#### Molina Healthcare is so much more than a health plan.

We're an extension of our members, providers and the communities we serve.



### Molina's membership coverage

We serve members in 21 states and counting! Take a look at the lines of business we offer in each of our states.



\*New Mexico Medicare coverage begins January, 2025

#### Diane, member

They care about their clients, and I'm so thankful for them. It's the support system I need to get to the point that I can take care of me. I can call any one of these people at Molina, and they remind me where I was, and where I've come to, and where I'm going.

