

Accommodation Portal Terms & Conditions

These Terms & Conditions apply to all accommodation bookings made through our event accommodation portal. By proceeding with your booking, you confirm that you have read, understood, and agreed to these terms.

1. Early Bird Rates

- The rates displayed on this portal are designated as *Early Bird Rates* and are valid until 31 March 2025.
- Bookings made after 31 March 2025 will be subject to higher rates as indicated on the portal after this date.

2. Payment and Credit Card Fees

- Full payment is required at the time of booking to secure your accommodation.
- Standard credit card fees will apply if a credit card is used for payment. These fees will be communicated at the time of payment.

3. Refund Policy

- Bookers may cancel their accommodation for a full refund (minus a \$50.00 NZD per room cancellation fee) up to 31 March 2025.
- To initiate a cancellation and request a refund, bookers must contact AttendNZ in writing to contact@attend.co.nz

4. Post-31 March 2025 Policy

- From 1 April 2025, all accommodation bookings become non-refundable.
- This non-refundable policy applies to all bookings regardless of the reason, including but not limited to personal circumstances, changes in travel plans, or event participation.
- Transfer of bookings to another individual may be considered on a case-by-case basis, subject to an administrative fee. The bookers must contact AttendNZ in writing to contact@attend.co.nz

5. Booking Amendments

- Bookers may request changes to their accommodation details up to 31 March 2025, subject to availability.
- Any amendments requested after 31 March 2025 may not be possible or may incur additional charges.
- Any changes, amendments, or cancellations will be confirmed via email.

6. Communication of Charges and Fees

- All charges, fees, and payment details, including credit card fees, will be communicated to the booker during the payment process.
- The booking party is responsible for ensuring all charges are understood and accepted before proceeding.

7. Liability and Responsibility

- The event organizer and accommodation portal operator will not be held liable for any losses or damages arising from non-refundable bookings after 31 March 2025.
- Bookers are responsible for ensuring that their details and those of their guests are accurate at the time of booking.

8. General Policies

- All guest information must be accurate at the time of booking.
- Any special requests (e.g., room preferences) should be noted during booking but are not guaranteed by the accommodation provider.
- Guests are expected to comply with the check-in and check-out policies, as well as any other terms of their chosen accommodation provider.

9. Acceptance of Terms

- By confirming your booking, you acknowledge that you have read and understood these Terms & Conditions and agree to be bound by them.

Contact Information

- For questions, assistance, or any issues, please contact AttendNZ at contact@attend.co.nz

Note: All times mentioned are in NZST, and all rates are in NZD and include GST.