

MONDAY 10 FEBRUARY

UQ CITY CAMPUS, 308 QUEEN STREET

Please note that for security reasons, swipe access is required to access building levels. Therefore, please ensure you arrive via the main entrance on 308 Queen Street so that UQ staff can swipe you to the correct level.

08.30	Registration On arrival at Level 2, please collect your name badge <i>Level 2 Foyer</i>	
	PhD / ECR Workshop <i>Room 227</i>	TH&E Standards Workshop <i>Room 223</i>
09:00-09.30	Welcome Professor Lisa Ruhanen, The University of Queensland 2025 CAUTHE Convenor Ice Breaker Activity Gabby Walters, The University of Queensland Jie Wang, The University of Queensland	Welcome and introduction Activating and Collaborative Learning for Engaging Classrooms
09:30-11.00	Session 1 Establishing your Academic Identity This session is designed to encourage PhD's and ECRs to think and reflect on themselves as researchers and the journey ahead. We introduce the concept of 'slow' and considered research vs the paper mill approach – how to strike the balance between meeting the demands of metrics and meaningful discovery. We also explore the question "What is meaningful and impactful research in the Tourism, Hospitality and Eventsfields" Panel + Q&A The panel comprises of a selection of established researchers who have made a name for themselves in a particular area and how they established their researcher profiles. We will also aim to understand how the research landscape has changed – for better or worse! Professor Erica Wilson, Pro Vice Chancellor (Academic Innovation) Southern Cross University, Chair of CAUTHE Professor Bob McKercher, Professor in Tourism, The University of Queensland Professor Anne Hardy, Professor in Tourism, University of Tasmania Professor Scott McCabe, Professor in Marketing, University of Birmingham, Co-Editor in Chief, Annals of Tourism Research Chair: Dr Elizabeth Agyeiwaah, Lecturer in Tourism, University of Queensland Readings We encourage attendees to read and reflect on these short readings listed below to get the best out of this session. Elangoven & Hoffman (2019) <i>The pursuit of success in academia: Plato's Ghost asks "what then?"</i> Journal of Management Inquiry, 1-6 https://doi.org/10.1177/1056492619836729 Benjamin, S., Lee, K. S., & Boluk, K. (2024). <i>Shit has to change, right? A call for "good trouble" in tourism.</i> Journal of Travel Research, https://doi.org/10.1177/00472875241276542 Gard-McGehee, N. (2024). <i>Letter From the Co-Editor: Yes, "Shit's Got to Change." But How? A Call for a Deep Scholarship Social Movement.</i> Journal of Travel Research, https://doi.org/10.1177/00472875241288510 Dolnicar, S. (2024) <i>Not enjoying the publish or perish culture? You have two options only: Fuel it or resist it. Which will you choose?</i> Annals of Tourism Research (Viewpoint), https://doi.org/10.1016/j.annals.2024.103865	Explore theoretical foundations Identify principles for crafting active and collaborative learning and how these can ensure engaging classes
11:00 – 11:30	Morning refreshments	

11:30 – 13:00	Breakout session	Explore examples of active and collaborative learning across a subject/unit, and at the topic level (i.e., learning week) in the areas of pre-class, in-class, and post class.
	<p>Session A (ECRs) <i>Room 308 (Level 3)</i></p> <p>Recognising your Research Career Development Needs: Applying the VITAE Researcher Development Framework</p> <p>Facilitator: Gabby Walters, The University of Queensland</p> <p>The Vitae Researcher Development Framework (RDF) is a professional development framework for planning, promoting and supporting the personal, professional and career development of researchers in higher education. It articulates the knowledge, behaviours and attributes of successful researchers and encourages them to realise their potential. Come along to this engaging and interactive session where you will get to know the Vitae RDF a little more, understand how to use the Vitae planner tool for career development planning, and participate in two exercises which will help you to assess your interest and capabilities and develop an action plan to formulate actionable goals.</p>	<p>Session B (PhDs) <i>Room 227</i></p> <p>Preparing for your Future Careers</p> <p>Facilitator: Jie Wang, The University of Queensland</p> <p>This session aims to provide PhD students with valuable insight into the different career options available to them post PhD and how to ensure they are ready for them. While we have some questions pre-prepared for the panel there will be time allocated for Q&A from the audience.</p> <p>Panel Professor Brent Ritchie, Dean, The University of Queensland Business School Professor Perry Hobson, Director, Breda University of Applied Science (The Netherlands) Dr Allison Anderson, Principle, Episteme Consulting Dr Antje Martins, Chief Training Manager, Earthcheck</p> <p>Chair: Wally Zhang, PhD Candidate, University of Tasmania</p>
13:00– 14:00	Lunch	
14:00 – 15:00	<p>Using AI Creatively and Responsibly in Teaching and Research</p> <p>Professor Ashish Sinha, Professor in Marketing, The University of Queensland Business School</p> <p>The use of Large Language Models (LLMs) is becoming increasingly popular and opening the door to countless possibilities in academia. When used responsibly, LLMs can drastically boost productivity. But what truly sets Generative AI apart is how it can identify overlooked gaps in both teaching and research. During this session, you'll get hands-on practice using Generative AI in teaching and research. We'll explore how it can turn complex academic papers into fun learning tools, how interactive games can help students learn through role-playing scenarios, foster design thinking exercises, generate quick case studies for in-class discussions and how AI can even support work-integrated learning. We'll also discuss how GenAI can enrich our research practices by understanding its ethical application to various phases of project development and data analysis.</p> <p>No previous experience with LLMs is needed, but please ensure you have access to ChatGPT.</p>	<p>Design active and collaborative learning across a subject/unit, and at the topic level (i.e. learning week) in the areas of pre-class, in-class, and post class</p> <p>Next steps and close</p>
15:00 – 16:30	<p><i>Afternoon Refreshments</i></p> <p>CAUTHE Mentoring Session <i>Collect your afternoon tea, locate your Mentor and find a space to chat.</i></p>	<p><i>Afternoon Refreshments</i></p> <p>Mentoring Session (for those involved)</p>
16:30 – 17:00	<p>Reflection on day's events Presentation of Awards and Bursaries Close</p>	
17.00	<p>OPTIONAL A Night in Bris-Vegas</p> <p><i>Workshop participants and conference delegates all welcome</i></p> <p><i>Please join us for a casual dinner and drinks at Isles Lane 300 Queen St (on Post Office Square) immediately following the workshop, just a 5-minute walk from our UQ City Campus, and we have organised guides to lead the way.</i></p> <p><i>For those that want to continue on, Irish Murphys at 175 George St has live music until 10:30pm.</i></p>	

The University of Queensland Business School is proud to host the CAUTHE 2025 Conference



TUESDAY 11 FEBRUARY

07.30-08.30	OPTIONAL Self-guided walk - City Symphony (<i>For more information click HERE</i>)	
07.30-08.30	Brisbane City Hall – Please enter via Ann Street entrance Registration	<i>Ithaca Foyer - Level 2</i>
08.30-09.00	Conference Opening and Welcome Acknowledgement of Country - Mr Cameron Costello, The University of Queensland Welcome from CAUTHE - Professor Erica Wilson, Southern Cross University, CAUTHE Chair Message stick - Associate Professor Andrew Peters, Swinburne University of Technology Official opening - Professor Lisa Ruhanen, The University of Queensland, CAUTHE 2025 Convenor	<i>Ithaca Auditorium</i>
09.00-09.45	Keynote Address – Professor Daniel Scott, University of Waterloo, Canada Chair: A/Professor Ya-Yen Sun, The University of Queensland	
09.45-10.30	Keynote Panel: Climate change and the transformation of the tourism, hospitality and event sectors Daniel Scott, Professor, University of Waterloo, Canada Susanne Becken, Professor, Griffith University Michelle Degenhardt, Global Sustainability Office, Flight Centre Travel Group Daniel Walsh, Founder, Reforest Australia David Simmons, Chair, EarthCheck Research Institute Chair: A/Professor Ya-Yen Sun, The University of Queensland	
10.30-11.00	<i>Morning Refreshments</i> OPTIONAL CAUTHE first-timers' get-together <i>If this is your first time as a CAUTHE delegate this is the opportunity to meet other first timers. Collect your morning tea from the Kedron Room and meet in the Ithaca Auditorium</i>	<i>Kedron Room</i>

TUESDAY 11 FEBRUARY

Concurrent Session 1						
	1.1. Destination Management	1.2. AI & Hospitality	1.3. Theoretical Perspectives	1.4. Migrant Experiences	1.5. Climate Change Lightning Roundtable	
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>	
Chair	Michelle Whitford	Andy Lee	Richard Buning	Tyler Riordan	Susanne Becken	
11.00-11.20	Why The Use of Tourism Indicators is Imperfect but Why We Should Do It Anyway <i>Sarah Gardiner</i> <i>Susanne Becken</i> <i>Grant Ferris</i>	AI-Powered Transformation: Revolutionising New Zealand's F&B Industry <i>Pola Q. Wang</i> <i>Carolin Santoso</i>	Theory in Tourism: making a theoretical contribution to tourism <i>Scott McCabe</i>	Skill-Discounted Migrants Employment Journey in Australian Hospitality Sector <i>Ashokkumar Manoharan</i> <i>Vidya Vishnu</i> <i>Danny Soetanto</i>	11.00-11.05	The evolutionary path of tourism carbon emissions <i>Ya-Yen Sun</i> <i>Futu Faturay</i>
					11.05-11.10	Decarbonizing Tourism: A Case Study of Indonesia's Pathway <i>Futu Faturay</i> <i>Ya-Yen Sun</i> <i>Lintje Sie</i>
					11.10-11.15	Global tourism demand dynamics to climate change <i>Wanru Zhou</i> <i>Futu Faturay</i> <i>Sally Driml</i> <i>Ya-Yen Sun</i>
11.20 -11.40	Network of a Destination Management Organisation in the Tourist Area Life Cycle: The Case of Niseko Town, Japan <i>Yasuyuki Kanagawa</i> <i>Yusuke Ishiguro</i>	Debating the future of luxury hospitality: AI or human touch? <i>Tracy Harkison</i> <i>Andrew Emery</i>	Reflecting on Reflexivity: A Selfless Epistemological Perspective <i>Siqi Emily Lu</i> <i>Elaine Yang</i> <i>Brent Moyle</i> <i>Sacha Reid</i>	Why and Why Not Tourism and Hospitality? The Case of Tasmanian Skilled Immigrant Entrepreneurs' Market Choices <i>Wei Wally Zhang</i> <i>Can Seng Ooi</i> <i>Heidi Dahles</i> <i>Anne Hardy</i>	11.20-11.25	The Role of Climate Change in Tourism Across India, Australia and Canada Continents: A Cross-Country Study <i>Harpreet Singh</i>
					11.25-11.30	Tourism as a Lens for Climate Change Engagement: Exploring the Interaction of Psychological Distance and Issue Framing <i>Rongjin Tian</i> <i>Leyan Huang</i>
					11.25-11.30	Leveraging AI to Foster Climate Resilience in The Hotel Industry: An Intelligent Knowledge-Based Model for Predicting Hoteliers' Sustainability Actions <i>Li He</i> <i>Wenjie Ye</i> <i>Leslie Vella</i> <i>Geoffrey Lipman</i> <i>Maya Newell</i>
11.40 -12.00	Scenarios of Evidence-Informed and Evidence-Deficient Policymaking in Tourism <i>Carolina Ines Garcia</i> <i>Christof Pforr</i> <i>Michael Volgger</i>	The Role of AI-powered Virtual Assistants in the Normative Feedback Intervention-Based Hotel Guests' Energy-saving Strategies: A Conceptual Paper <i>Xiwen (Sivin) Xia</i> <i>Xin Jin</i> <i>Leonie Lockstone-Binney</i>	Systematic Literature Review and Future Research Agenda on The Governance of Sustainable Destinations <i>Sochea Nhem</i> <i>Rasoolimanesh</i> <i>Kourosch Esfandia</i> <i>Gabriel Eweje</i>	Outdoor Pathways to Social Integration and Belonging: A Study of Iranian Immigrants in New Zealand <i>Mercede Shavanddasht</i> <i>Anna Carr</i> <i>Pooneh Torabian</i>	11.30-11.35	Climate Crisis and Tourist Attractions: Threats and Opportunities in Lower Austria <i>Giancarlo Fedeli</i> <i>Claudia Bauer-Krösbacher</i>
					11.35-12.00	Roundtable Discussion

TUESDAY 11 FEBRUARY

Concurrent Session 2					
	2.1. Culture	2.2. Social Media	2.3. Children in Tourism	2.4. Tourism & Hospitality Employment	2.5. Sustainable & Responsible Behaviour <i>Lightning Roundtable</i>
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Tamara Young	Aaron Tham	Candice Harris	Tom Baum	Raymond Rastegar
12.00-12.20	Fueki-Ryūkō and the Authenticity of Japanese Traditional Culture: A Perspective from Practitioners of Chanoyu, Ikebana, and Noh Kazuyo Marumoto	Confessions of a Gen X Tik Tok Traveller Allison Anderson	Exploring the Complexities of Child-Focused Tourism: Managerial Perspectives Farima Fehrest Jenny Panchal Anja Pabel Laurie Murphy	What Influences Employees to Remain in The Tourism Industry? The Case of Australia Van Khanh Nguyen Ancy Gamage Riccardo Natoli Esha Thukral Joanne Pyke	12.00-12.05 From Home to Vacation, can a Change in Place Identity Alter Environmental Responsibility? Dorine Von Briel Anna Zinn Sara Dolnicar 12.05-12.10 Increasing Tourists' Acceptance of Gamified Technologies to Increase Sustainability Giuzel Safiullova Anna Zinn Danyelle Greene Sara Dolnicar 12.10-12.15 Challenging The Notion That Nature Connectedness Triggers Environmentally Sustainable Behaviour – A Field Experiment Qingqing Chen
12.20-12.40	Two Wings of The Same Bird: Landscapes Conservation and Cultural Tourism Development: A Case Study of The Historic Centre of Macao Ka Hou Kelvin Leong Haoyun Sophia Zhang	Tik Tokking Antarctica: When viral videos challenge values Anne Hardy Yue Ma Can Seng Ooi	Rethinking tourism development to improve local young people and children's knowledge and cultural capital Md Azmain Muhtasim Mir Can-Seng Ooi Becky Shelley	Understanding Emotional Labour of Neurodivergent Hospitality Employees: Phenomenological Insights Kritty Ghosh Madalyn Scerri Anita Manfreda	12.15-12.20 Australian and Chinese preferences for behavioural restrictions to support sustainable marine tourism: A discrete choice experiment in Fiji Yanyan Dong Michael Burton Abbie Rogers 12.20-12.25 Ethical Decision-Making in Tourism: How Perceived Ethical Image Influences Traveler Behavior Salman Majeed Woo Gon Kim Rawan Nimri 12.25-12.30 Consumer Hypocrisy in Sustainable Tourism: An Investigation of Double Standards in Judging Corporate Social Irresponsibility Madiha Habib Michael Volgger Ross Taplin Aneeshta Gunness
12.40-13.00	Post-Covid Cultural Tourism Recovery Needs in Southeast Asia Jenny Panchal Denis Tolkach Awangku Hassanah Bahar Bin Pengiran Bagul Hera Oktadiana	Locating `Coolcation´ in Norwegian Media Narratives: A Generational Transformation and A Doughnut Economics PERSPECTIVE Young-Sook Lee	Travel Story-Making: A Novel Approach for Engaging Children in Tourism Research Zhuxian (Zoey) Li Elaine Chiao Ling Yang Truc H. Le Charles Arcodia	Deconstructing Job Demands and Resources: A Systematic Integrative Review of Job Crafting in Hospitality Samuel Vivas Imparato Anita Manfreda Rajka Presbury	12.30-12.35 A Gift or Challenge: Local World Heritage Sites and Determinants of Sustainability Participation Behaviour Geetha Raani S Krishnapillai Filzah Md Isa 12.35-12.40 “A Creature of Habit or A Whole Different Animal?” - On The Habit-Breaking and Maintaining Potential of Vacations Anna Kristina Zinn Danyelle Greene Sara Dolnicar
13.00-14.00	Lunch <i>Kedron Room</i> OPTIONAL Lunchbox Session: Reflections on 50 years of TH&E Education Bob McKercher, David Airey, Heather Gibson, Tom Baum, Alison Morrison Collect your lunch from the Kedron Room and meet for the Lunch Box session in the Ithaca Auditorium at 13.15				

TUESDAY 11 FEBRUARY

Concurrent Session 3						
	3.1. Community Tourism	3.2. Hospitality & CSR	3.3. Responsible Consumption	3.4. Food & Wine	3.5. AI & Robots Lightning Roundtable	
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>	
Chair	Denis Tolkach	Michael Volgger	Niki Macionis	Joanna Fountain	Tracy Harkinson	
14.00-14.20	Is Community Wellbeing Compatible with Destination Management? An Analysis of Regional Tourism Management Planning across Aotearoa New Zealand Susan Hough Mackenzie Brent Lovelock Hannah McKeeman	Hotel Employee's Perspectives on 'Going Green': Synthesis and Future Research Agenda Rawan Nimri Simone Bianco Brent Moyle Salman Majeed	Crikey! Let's Keep It Cozy Like a Joey in a Pouch: Can Humour or Compassion Encourage Sustainable Heater Use at Hotels? Danyelle Greene Anna Zinn Qingqing Chen Reza Serati Marius Portmann Sara Dolnicar	Experiencing The Ages of The Three Crowns Public House: Changing Stabilities in a Traditional UK Pub Peter Sandiford	14.00-14.05	Personalisation in hospitality customer-robot interactions Gus Guanrong Liu Pierre Benckendorff Gabby Walters
					14.05-14.10	AI Perspectives Across Hierarchy: Navigating Adoption Challenges and Opportunities in The Hotel Industry Oswin Maurer Claudia Cozzio Francisco Javier Santos Arteaga
					14.10-14.15	The Role of Trust in Customer Attitude and Acceptable Behaviours Toward Using ChatGPT in Tourism: Evidence from Vietnam Van Khanh Nguyen Tien Bich Ma
14.20-14.40	Success Factors of Community Based Tourism - The Perception of The Local Community in Nueva Esperanza, El Salvador Dirk Reiser Volker Rundshagen Julia Robertz Lety Mendez Castro	Decoding The Migration of Business Owners in Rural Tourism: Social Integration and Corporate Social Responsibility Lili Ren	The Role of Pleasure and Comfort Appeals in Hospitality: A Triangulation Approach to Food Waste Behavioural Intentions and The Moderating Effect of Green Scepticism Safina Naz Xavier Font Pablo Pereira-Doe Marion Karl	Exploring Tourist Well-Being in Wine Tourism Chengkai Yang Lianping Ren	14.20-14.25	Perceived service robot support: Scale development and validation Yitong Yu
					14.25-14.30	Employee-Robot Relationship: Scale Development and Validation John Habib Catherine Prentice Park Thaichon Raj Gururajan
					14.30-15.00	Exploring flow experience in AI guided tours Fan Liu Lianping Ren
14.40-15.00	Entrepreneurship Education and Outcomes for Women in Rural and Remote Nepal Kylie Radel Wendy Hillman	Crafting Connections: How Hospitality Organisations Foster Social Bonds Through Strategic Practices Asha Worsteling David Solnet Maria Golubovskaya Tyler Okimoto	Can We Reduce Hotel-Generated Carbon Emissions by Enticing Guests to Moderate Thermostat Settings? Sara Dolnicar	The Effects of Situational Factors on Coupon Redemption in Hospitality Yong Chen Giuliano Bianchi	11.35-12.00	Roundtable Discussion

TUESDAY 11 FEBRUARY

Concurrent Session 4					
	4.1. Stakeholders	4.2. Pro-Environmental Behaviour	4.3. Emerging Themes	4.4. Hospitality & Sustainability	4.5. Food & Restaurants Lightning Roundtable
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Perry Hobson	Csilla Demeter	Christian Schott	Elizabeth Agyeiwaah	David Solnet
15.00-15.20	Socio - Cultural Impacts and Stakeholders Interaction in Jatiluwih UNESCO World Heritage <i>Made Handijaya Dewantara</i>	Playing for the Planet: Using Games to Inspire Eco-Friendly Choices on Family Vacation <i>Sarah Macinnes</i> Sabina Albrecht Sara Dolnicar	Will Post-Covid Tourism be Collaborative and Regenerative in Sijori Region? <i>Denis Tolkach</i> Zilmiyah Kamble Jenny Panchal K Thirumaran	Developing a Comprehensive Sustainability Index for The Hotel Sector <i>Kourosh Esfandiar</i> Mostafa Rasoolimanesh 15.00-15.05	15.00-15.05 Food Souvenirs in The Eyes of Tourists and Gift-Receiver <i>Yueying Xu</i> Yueying Wang
					15.05-15.10 Exploring sustainable food waste management in the Australian tourism sector <i>Stacey Tabert</i>
					15.10-15.15 Chinese Food Therapy's Importance for Tourism and Leisure Industry <i>Yanming Jiang</i> Jörg Finsterwalder Ning Chen
15.20-15.40	Stakeholder Saliency in Destination Management: Evidence from Dunedin, New Zealand <i>Meysam Ramyar</i> Julia N. Albrecht Willem Coetzee	Exploring Pro-Environmental Behaviours in Tourism: A Complete Review <i>Sadaf Rabiee Mary</i> Seyed Mostafa Rasoolimanesh Hana Hadinejad Joanna Pearce	The Impact of Corporate Social Responsibility on Spas' Competitiveness: A Conceptual Model <i>Chi-Tam NGO</i> Thu-Huong Nguyen Anona Armstrong	University Partnership Labels as a Driver of Sustainability Implementation in Hotels <i>Peter Lewin</i> Danyelle Greene Anna Zinn Sara Dolnicar	15.15-15.20 Impulsive vs. Reflective Pathways: Examining the Impact of Food-Related Factors and Influencer Attributes on Dining Intentions <i>Choi Peng Cheong</i> Henrique Fátima Boyol Ngan
					15.20-15.25 From the Outside Looking In: National Cuisines and the Rhetoric of Visual Representation <i>Rob Richardson</i>
					15.25-15.30 The changing landscape of food and beverage operations in luxury hotels <i>Antoine Bisson</i> George Skell Francisco Navarrete Garces
15.40-16.00	40 Years of Stakeholder Theory - A Perspective from The Festival and Events Sector <i>Kevin Wallace</i> Eleni Michopoulou	Leveraging IOT-Nudges to Reduce In-Room Heater Electricity Consumption <i>Oscar Yuheng Zhu</i> Sara Dolnicar Angus Gray Bettina Grün Sarah MacInnes Marius Portmann	Does Innovativeness Always Yield Desired Results? Not if It Fails to Generate an Authentic Impression <i>Amir Batouei</i> Ai Ping Teoh	So, What About 'Civic Hospitality'? <i>Erwin Losekoot</i> Geesje Duursma Rodney Westerlaken	15.30-15.35 How does immersive dining experience affect food consumption value? Evidence from theme restaurants <i>Zhenzhen Wang</i> Lianping Ren
					15.35-16.00 Roundtable Discussion
13.00-14.00	Afternoon Refreshments <i>Kedron Room</i>				

TUESDAY 11 FEBRUARY

Concurrent Session 5					
	5.1. Community Tourism	5.2. Events	5.3. Technology	5.4. Hotels	5.5. Social Media & Digital Technology <i>Lightning Roundtable</i>
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Dirk Reiser	Monica Chien	Sarah Gardiner	Jie Wang	Pierre Benckendorff
16.30-16.50	The Role of Spiritual Resources in Building Livelihood Resilience in Traditional Tourism Villages Yalu Liu Xin Jin Ying Wang Karine Dupre	Examining Adaptive Strategies for Festival Delivery and Long-Term Sustainability Andrew Sivijs Michelle Thompson Bruce Prideaux	Navigating Japan's Smart Tourism: Is Cashless Payment Creating a New Digital Divide? Jie Yang	Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action Research Bernardo Manuel Do Carmo Mateus Rajka Presbury Anita Manfreda	16.30-16.35 Eliciting subject well-being in the literary scene: Evidence from online reviews Xinrui Fang Li Cheng 16.35-16.40 Sense of Self in Metaverse Tourism Li Miao Qiao Zhang Juan Du Fiona Xi Yang 16.40-16.45 Can Retailers Compensate Customers When They Sense a Privacy Threat? The Case of Surveillance Capitalism in Tourism Retail Industry Chong Fo Lei Henrique Ngan
16.50-17.10	TBA	Rejuvenating The Multicultural Festival Experience: The Influence by Event Stakeholders Effie Steriopoulos	From Ambition to Action: Emerging Trends and Challenges in Revenue Management, Business Intelligence, and Artificial Intelligence in The Hospitality Sector Nuno Gustavo Miguel Belo	Tourism Employment Global Value Chains: A Stepped, Multi- Directional and Configurational Conceptualisation Tom Baum Richard Robinson Adele Ladkin	16.45-16.50 The Measurements of Customer Emotional Experiences in Internet-Famous Restaurants Irene Cheng Chu Chan Zhaoyu Chen Daisy X. F. Fan 16.50-16.55 Antecedents and Outcomes of Tourism Live-Streaming Experiences: An Application of the S-O-R Framework Liyong Wang Carolus L. C. Praet Qiumei Chen 16.55-17.00 I Don't Want to See 5-Star Reviews Anymore: Customer Perceived Helpfulness on Online Review Eunbi Jo Yawei Jiang Aaron Hsiao Sacha Reid
17.10-17.30	Community Priorities for The Future of Tourism in the South Pacific Johanna Loehr Susanne Becken Ross Westoby Christopher Fleming	Blooming Brilliant: Insights into Wine Knowledge and Motivation of Wine Festival Visitors Martinette Kruger Adam Viljoen	Decoding Tourists' Digital Decisions: Eye-Tracking and Think-Aloud Insights into Online Hotel Decision-Making Processes Jiarui Chang	Stakeholder Experiences in Hospitality Work Integrated Learning: A Case Study Of 'BHM ALIVE @ Novotel' Andrew Carruthers	17.00-17.30 Roundtable Discussion
17.35	OPTIONAL Guided Walk to Customs House Welcome Reception Meet outside Brisbane City Hall in King George Square				
18.00-20.00	Welcome Reception Customs House, 399 Queen Street If you have advised attendance at this function, you will have a 'handshake' icon on your name badge to use as your entry ticket				
20.00	OPTIONAL After Party Riverland, Promenade Deck South, 167 Eagle Street Please join us to continue networking and catch up with friends old and new!				



WEDNESDAY 12 FEBRUARY

06.00	<p>OPTIONAL</p> <p>Guided early morning jog Meet at 6am at Kangaroo Point Green Bridge, corner of Alice & Edward Streets, southern end of the Botanic Gardens. 6.15am start. Guided, slow jog, 5km scenic loop</p> <p>Self-guided walk - City Symphony (For more information click HERE)</p>	
07.00-08.45	Chapter Director's Breakfast Meeting	<i>Sherwood Room</i>
08.00-09.00	Brisbane City Hall – Please enter via Ann Street entrance Registration	<i>Ithaca Foyer - Level 2</i>
09.00-10.00	<p>Keynote Panel: Brisbane's 2032 Olympic and Paralympic Games: Transformation and legacy</p> <p>Rachael Watson OAM PLY Cameron Costello, The University of Queensland Professor Heather Gibson, University of Florida Professor Sarah Kelly, Queensland University of Technology</p> <p>Chair: A/Professor Sheranne Fairley, The University of Queensland</p>	<i>Ithaca Auditorium</i>
10.00-10.30	<i>Morning Refreshments</i>	<i>Kedron Room</i>

WEDNESDAY 12 FEBRUARY

Concurrent Session 6						
	6.1. Women in Tourism	6.2. Hospitality Employment	6.3. Destinations	6.4. Services	6.5. Events Lightning Roundtable	
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>	
Chair	Heather Gibson	Shelagh Mooney	Aaron Tkaczynski	Hiroaki Saito	Judith Mair	
10.30-10.50	Empowering Women Entrepreneurs in Tourism Industry: Enablers, Barriers, and Gender Dynamics <i>Nozomi Saito</i> Kaede Sano Lisa Ruhanen Seiko Shirasaka	Investigating the Institutional Logics of Hotel Markets: Implications for Strategic Groups Research <i>Yu (Jack) Qin</i> Zhipeng Li Bin Li	Stakeholder Collaboration and Destination Branding in Long-Distance Trail Tourism <i>Jane Johnstone</i> Samantha Murdy	The Enduring Impact of Self-Service Technologies in Hospitality Services: Lessons from the COVID-19 Pandemic and Future Directions <i>Mengni Fu</i> Charles Arcodia Barry Fraser	10.30-10.35	The Olympic Games Need a New Model: Let's Ketso It! <i>Sandra Goh</i>
					10.35-0.40	A Risk-Based Framework for AI Implementation in Major Events: Implications for Partner Organisations to the 2032 Brisbane Olympic Games <i>Nerada Stern</i>
					10.40-10.45	Making room for the Olympic boom: Trends in luxury accommodation in Queensland Australia <i>Johnnel Smith</i>
10.50-11.10	Exploring Career Expectations and Barriers for Women in The Hotel Industry in New Zealand <i>Claire Liu</i> Xinye Qian Shelagh Mooney	Exploring the halo effects of art elements in hotels <i>Luyang Wang</i> Lianping Ren	Emotional Connections, Destination Loyalty, and Environmental Sustainability in Tourism: A Conceptual Research Agenda <i>Nina Prebensen</i> Yaozhi Zhang	Satisfaction with Service Recovery, Unforgiveness, and Airline Avoidance <i>Fandy Tjiptono</i> Lin Yang Andhy Setyawan	10.45-10.50	Resident Perceptions of The Olympic Games Surf Competition: An Ex-Ante Study of Teahupo'o <i>Mondher Sahli</i> Marie Delaplace Maleke Fourati Vincent DROPSY Sylvain Petit
					10.50-10.55	Exploring Residents' Views on Festival Impacts in Baguio: Insights from A Pilot Study <i>Araceli Tamboll</i> Jenny Panchal Farima Fehrest Eliza Joyce Palaroan
					10.55-11.00	The Muslim Tourists' Shared Belief, Emotional Solidarity, and Value Co-creation on Chinese Festival in Halal Destination <i>Sari Lenggogeni</i>
11.10- 11.30	You've Got the Power! How Tourism Educational Institution Empowers Women and Indigenous Community in Tourism Village Development <i>Hera Oktadiana</i> Novita Widyastuti Sugeng Nurbaeti Nurbaeti Fetty Asmaniaty	Challenges and Trends in the Hotel Industry <i>Ajay Khatter</i>	Understanding Families Tourists' Experience of Visiting War Heritage Site <i>Chang Li</i>	I am being good, please forgive my service failure <i>Fandy Tjiptono</i> Chia Yen Yang Christina Kwai Choi Lee Jasmine May Yee Loo	11.00-11.05	Researching the Lived Experience of Event Practitioners through Hermeneutic Phenomenology <i>Kevin Wallace</i> Carmel Foley Deborah Edwards
					11.05-11.30	Roundtable Discussion

WEDNESDAY 12 FEBRUARY

Concurrent Session 7					
	7.1. Destinations	7.2. Travel Technologies	7.3. Visitors	7.4. Emerging Themes	7.5. Indigenous Tourism Lightning Roundtable
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Michelle Thompson	Anne Hardy	Karen Hughes	Kirsten Holmes	Andrew Peters
11.30-11.50	<p>Exploring the relationship between destination image and young tourists' risk-taking: using self-report and psychophysiological measures</p> <p>Yufan Liu Jie Wang Gabby Walters Laura Ferris</p>	<p>Chinese tourists in Australia: A network analysis of airport and regional visits using geo-located travel blog data</p> <p>Xuna Zhu Abraham Leung</p>	<p>An Integrated Conceptualization of 'Retro' Products: Theoretical and Practical Implications for Tourism and Hospitality</p> <p>Zuhui Liao Vincent Tung Hyejo Hailey Shin</p>	<p>Edutainment experience in educational travel: attributes and dimensionalities</p> <p>Yanping Feng Lianping Ren Cora Un In Wong</p>	<p>11.30-11.35</p> <p>Building A Sustainable Indigenous Tourism Sector: Understanding Visitor Demand Through Psychophysiological Methods</p> <p>Gabby Walters Lisa Ruhanen Thomas Magor Guanrong Liu</p> <p>11.35-11.40</p> <p>Hear Our Voices: Telling Stories of Country</p> <p>Shea Calvin Tamara Young Margurite Hook</p> <p>11.40-11.45</p> <p>Exploring The Roles of Community-Based Guided Tours in Indigenous Tourism: A Study of The Paiwan Malijeveq Festival in Taiwan</p> <p>Chin-Kuang Chen</p>
11.50-12.10	<p>"Sunlust" or Heatwave? Impacts of Future Heat Exposure in City Destinations</p> <p>Susanne Becken Daniel Scott Raymond Rastegar Johanna Nalau</p>	<p>More Than Just Easy to Use: STT UTAUT and travel experience</p> <p>Mei Hang Fong Henrique Fátima Boyol Ngan</p>	<p>Recasting personal nostalgia and subjective vitality with an illustrative case study of Macao</p> <p>Lianping Ren Cora Un In Wong</p>	<p>Leading within Crisis: Business War Volunteer Tourism</p> <p>Chelsea Gill Amy Kenworthy</p>	<p>11.45-11.50</p> <p>Open Culture and Indigenous Heritage: Pathways to Sustainable Management</p> <p>Giulia Dore Maria Della Lucia</p> <p>11.50-11.55</p> <p>Long-Term Visioning: Integrating Indigenous Philosophies and Seven Generation Theory in Post-Mining Tourism Strategies</p> <p>Alexandra Connors</p> <p>11.55-12.00</p> <p>Enhancing Cultural Heritage Through Festival Tourism: The Synergy between Dali Piano Art Festival and Yunnan Wamao</p> <p>Mingwei Li</p>
12.10-12.30	<p>The Silence of The Sands: Absences within Collective Place Narratives in a Coastal Destination Community</p> <p>Tamara Young Kate Senior Julia Cook</p>	<p>Effects of AI Ingratiation on GAI Carbon Disclosure Practices</p> <p>Tingting Liu Lisa Gao Yanzheng Tuo</p>	<p>Unlocking the Role of Sensescape in Shaping Tourist Emotional Experience</p> <p>Zhaoyu Chen Irene Cheng Chu Chan</p>	<p>Total Hotel Revenue Management Implementation in Australia – Are We There Yet?</p> <p>Antoine Bisson Samuel Vivas Imparato</p>	<p>12.00-12.05</p> <p>Regenerative Tourism and Indigenous Knowledges: Appreciation, Appropriation and Allyship</p> <p>Freya Higgins-Desbiolles</p> <p>12.05-12.30</p> <p>Roundtable Discussion</p>
12.30-13.30	<p><i>Lunch</i> <i>Kedron Room</i></p> <p>OPTIONAL Lunchbox Session: You can't ask that! The CAUTHE no-taboos journal editor session Sara Dolnicar, Scott McCabe, Gabby Walters, Mariana Sigala Collect your lunch from the Kedron Room and meet for the Lunch Box session in the Ithaca Auditorium at 12.45</p>				

WEDNESDAY 12 FEBRUARY

Concurrent Session 8					
	8.1. Critical Studies	8.2. Workforce	8.3. Events	8.4. Risk Recovery & Resilience	8.5. Teaching & Learning
					Lightning Roundtable
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Oscar Vorobjovas-Pinta	Maria Golubovskaya	Leonie Lockstone-Binney	Gabby Walters	Naomi Dale
13.30-13.50	Gender and Involvement in Creativity, a Tourism and Hospitality Perspective <i>Anastasia Kulichyova</i> Pallvi Arora	Nurturing the perfect fit for my job and career: Mentoring in the hospitality context <i>Yijing Lyu</i> Long-Zeng Wu Yijiao Ye Yurong Fan	Measuring Event Impact: Leveraging Opportunities for Transformation in Tourism, Hospitality, And Events <i>Johanna Heinonen</i>	Adapting Crisis Recovery Models to A Multi-Crisis Tourism Industry: The Case of Sri Lanka <i>Madura Thivanka Pathirana</i>	13.30-13.35 Assessment Design in The Era of Generative AI in Higher Education <i>Elaine Yang</i> Rawan Nimri Vishal Rana 13.35-13.40 Curriculum Development in Hospitality: Adopting Design Thinking and Artificial Intelligence Tools to Enhance Educator Digital Competencies <i>Fahri Benli</i> Ngoc Diep Su 13.40-13.45 The Perceived Learning Landscape of Senior Tourism Students at a University in South Africa <i>Uwe Hermann</i>
13.50-14.10	Gaze and Gender: Female Tourists in Commercial Travel Photography <i>Canxi Wu</i> Michael S. Lin Jigang Bao	Solidarity in informality: conceptualising a practice-based meaning of work <i>Kyrie Eleison (Kyle)</i> Munoz Richard N.S. Robinson Greg Marston	Multi-Year Segmentation to Small City Arts Festivals: (Scaf)Folding to Greater Heights <i>Adam Viljoen</i> Martinette Kruger	Contingency and Coping Strategies in Tourism under Weather Adversity in a Nature-Based Destination <i>Valerio Rodrigues de Souza Neto</i> Gui Lohmann Mona Afshardoost	13.45-13.50 The Impact of Lecturers' Charisma on Students' Pro-Sustainable Tourism Behaviors: Mediating Roles of Perceived Environmental Sustainability Demand and Self-Efficacy <i>Nguyen Vu Thanh Tam</i> Tran Ngoc Minh Thu 13.50-13.55 Learning Trajectory Reflections: An Authentic Assessment for Transformative Learning <i>Vizak Gagrat</i> Jenny Panchal Harold John Culala 13.55-14.00 Experiential Learning and the Impact of Cultural Differences in Learning Styles and Learning Outcomes <i>Song Ee Hahn</i> Marlene Pratt Andrew Le
14.10-14.30	Fairytale or Tragedy? Young Women's Career Experiences in Hospitality <i>Maria Golubovskaya</i> Meichi Pan Xinye Qian Tirzahmary S. Vincent Catherine Watkins Linxi Wu Lutong (Annie) Zhang Claire Liu	Investigation on Orientation of Emotional Display Rules towards Emotional Labour Performance among Nature-based Guides <i>Sabal Sahoo</i>	Examining Stakeholder Cooperation and Coordination for Event Leveraging in a College Town <i>Heather Gibson</i> Dahye Jung Brianna Blassneck	Image Repair Strategies During Tourism Crises: The Case of Mexico <i>Eli Avraham</i> Nicolas Keryn	14.00-14.05 Revisiting Professionalism in Hospitality: Contemporary Perspectives from Stakeholders in Hospitality Higher Education <i>Ngoc Diep (Lily) Su</i> Andrew Carruthers 14.05-14.10 Future-Proof Employability and Career Sustainability in Hospitality: A Social Constructivist Approach for Gen Z <i>Georges El Hajar</i> Edwin Tarus Hanneke Assen 14.10-14.15 Searching for Dignity within Hospitality Work: Insights from hospitality management undergraduates in Japan <i>Kate Yoo</i> Tom Baum

CONTINUED OVERLEAF

WEDNESDAY 12 FEBRUARY

Concurrent Session 8 (continued)																	
	8.1. Critical Studies	8.2. Workforce	8.3. Events	8.4. Risk Recovery & Resilience	8.5. Teaching & Learning Lightning Roundtable												
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>												
Chair	Oscar Vorobjovas-Pinta	Maria Golubovskaya	Leonie Lockstone-Binney	Gabby Walters	Naomi Dale												
14.30-14.50	Diversity within? The Paradox of Social Dominance and LGBT+ Events <i>Clifford Lewis</i> Faith Ong Girish Prayag	The Cost of Comfort: Preventing Modern Slavery in Hospitality's Business Model <i>Mireia Guix</i> Maryam Lotfi	Understanding Local Governments' Approaches to Placemaking and Events <i>Insun Sunny Son</i>	Building Resilience in Small Tourism and Hospitality Business: Navigating Uncertainty <i>Yudha Eka Nugraha</i> Sacha Reid Aaron Hsiao Yawei Jiang	14.15-14.20 Hospitality and Tourism Education: A Dynamic Lens <i>Alison Morrison</i> 14.20-14.25 Square Peg, Round Hole? Reshaping The Mould of Hospitality Higher Education and Training Through Inclusive Pedagogy <i>Given Angel Marcial</i> Madalyn Scerri Anita Manfreda 14.25-14.30 Exploring the Impact of Work-Integrated Learning on International Students in Australian Hospitality: A Pilot Study Using Colour-Coded Experience Sharing <i>Hazreel Hasmi</i>												
14.50-15.10	"I'm A Mother; I Can't Stay Out That Late" - Struggles of Motherhood Identity in the Tourism and Hospitality Workplace <i>Elizabeth Agyeiwaah</i>	A Recipe for Disaster: Employment Conditions for Chefs in The New Zealand Hospitality Sector <i>David Williamson</i> Geoff Scott Candice Harris	Network dynamics and career trajectories in the festival industry: an analysis of three fringe festivals <i>Kirsten Holmes</i> Jane Ali-Knight Lizette Olivier David Jarman	Perceived Crowding, Risk Perception, and Coping Strategies <i>Chetan Shah</i> Karen Fernandez Sandra Smith	14.30-14.35 Developing vocational identity and belonging in the hospitality workforce of tomorrow – assessing the effectiveness of a curriculum-driven approach <i>Mark Fielding</i> 14.35-14.40 From classroom to cruise: reflections on experiential learning design in tourism studies <i>Johnnel Smith</i>												
15.10-15.30	WAYS OF BEING WELL: THE ROLE OF SAVORING IN TOURIST'S WELLBEING <i>Christian Schott</i>	Is All Work Skilled Work? Capturing the Skills of Platform Work <i>Tyler Riordan</i> Richard N.S. Robinson Gerhard Hoffstaedter	Attendees' Perceptions of Consent for Facial Recognition Technology at Events <i>Eunjung Kim</i> Kijung Choi	Extending the Attribution Theory beyond Situational Crisis Communication Theory: A marketing mix perspective during the COVID-19 <i>Sherif Keryakes</i>	14.40-15.30 Roundtable Discussion												
15.30-16.00	<i>Afternoon Refreshments Kedron Room</i>																
16.00-17.30	SIG Sessions <table border="0"> <tr> <td>Critical approaches</td> <td><i>Ithaca Auditorium</i></td> </tr> <tr> <td>Event studies</td> <td><i>Balmoral</i></td> </tr> <tr> <td>Information & communication technologies</td> <td><i>Ithaca Foyer</i></td> </tr> <tr> <td>Risk, recovery & resilience</td> <td><i>Brisbane</i></td> </tr> <tr> <td>Teaching & learning</td> <td><i>Sandgate</i></td> </tr> <tr> <td>Workforce & employment</td> <td><i>Sherwood</i></td> </tr> </table> <p><i>*SIG coordinators will advise if an optional dinner has been arranged</i></p>					Critical approaches	<i>Ithaca Auditorium</i>	Event studies	<i>Balmoral</i>	Information & communication technologies	<i>Ithaca Foyer</i>	Risk, recovery & resilience	<i>Brisbane</i>	Teaching & learning	<i>Sandgate</i>	Workforce & employment	<i>Sherwood</i>
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Workforce & employment	<i>Sherwood</i>																
	Free evening																
19.30	OPTIONAL If you wish to gather with other CAUTHE delegates and friends, please join us at the Doo Bop Piano Bar, Ground Level, 101 Edward Street																



THURSDAY 13 FEBRUARY

0700	JHTM Editorial Board Breakfast Meeting	<i>Sherwood Room</i>
07.45	<p>OPTIONAL</p> <p>7:45 Brisbane River CityCat Cruise and UQ Tour <i>(For more information click HERE)</i></p> <p>Self-guided walk - City Symphony <i>(For more information click HERE)</i></p>	
08.00-09.00	Brisbane City Hall – Please enter via Ann Street entrance Registration	<i>Ithaca Foyer - Level 2</i>
08:15-9:45	CAUTHE AGM	<i>Sandgate Room</i>
09:45-10:00	Chapter Directors' Meeting	<i>Sandgate Room</i>
10:00-10:45	<p>Keynote Panel: Transforming tourism through equity, diversity and inclusion</p> <p>Dr Faith Ong, Senior Lecturer Tourism Discipline The University of Queensland Business School Dane Cross, COO, Sporting Wheelies Christine Bagnall, Lead Occupational Therapist, Senior Community Inclusion Consultant, Autism Queensland Sandra McLean, Director Partnerships and Engagement, QLD Department of the Environment, Tourism, Science and Innovation</p> <p>Chair: A/Professor Jie Wang, The University of Queensland</p>	<i>Ithaca Auditorium</i>
10:45-11:15	<i>Morning Refreshments</i>	<i>Kedron Room</i>

THURSDAY 13 FEBRUARY

Concurrent Session 9					
	9.1. Community & Residents	9.2. Sustainable Tourism	9.3. Employment	9.4. Environment	9.5. EDI
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>	<i>Sandgate</i>
Chair	Freya Higgins-Desbiolles	Mireia Guix	David Williamson	Anna Zinn	Faith Ong
11:15-11:35	Framework Development for Local Destination Competitiveness: Integrating Resource-Based Theory (RBT), Community-Based Tourism (CBT), and Place Identity (PI) Hwieun Choi Yoo-Shik Yoon Mina PARK	Mapping Sustainable Transitions in Tourism Claire Beach Michael SW Lee Sitong (Michelle) Chen Richard Starr Jr.	Sustainable Workforce Development in the Outdoor Industry: Implementing the Action Plan Alexandra Law Madelene Blaer Ancy Gamage Becky Knight Victoria Matthew Cox	A Study on Food Waste among Tourists in Hainan Province Based on Signal Game Model: Distinguishing between Environmentally Conscious Tourists and Non-environmentally Conscious Tourists Zhiren Zeng Jianxing Cai Mingwei Li Jiayu Wang	Travel Experience of Transgender Women: An Exploratory Study Bongkosh Rittichainuwat
11:35-11:55	What do Christmas Islanders want from Tourism? A Choice Experiment of Resident Preferences Regarding the Future Development of their Destination Noreen Breakey Wendy Pham Thomas Magor Karen Hughes Faith Ong	The Challenge with Sustainable Tourism: What to Sustain Robert Mc Kercher	Serving Up a Pint for Pete: Everyday Hospitality Employment and Wages Candice Harris David Williamson	Exploring the Application of Revenue Management Approach to Address Overtourism: Insights from Place Attachment Theory Cindy Heo	Hotel Guest Experience for People with Visual Impairment: Towards a 'Meaningful' Conceptual Model Zangi Dinh Anita Manfreda Catheryn Khoo
11:55-12:15	TBA	Stakeholder Engagement Challenges in Developing a Complex Sustainable Scuba Diving Attraction David Coffey Alexandra Coghlan Sarah Gardiner	Is there anything new under the sun? Tourism workforce policies in the aftermath of the global pandemic Tom Baum Richard Robinson	Balancing Conservation and Tourism: A Choice Experiment on Australians' Preferences for Protected Area Management Thomas Magor Csilla Demeter Brent Ritchie	Accessible Adventure Tourism: Supply-Side Barriers and Opportunities for Developing Inclusive Tourism Belinda Harris Vikki Schaffer
12:15-12:35	How Tourism Social (Expat)preneurs in The Global South Leverage Partnerships to Enhance Social Impact Simone Grabowski Najmeh Hassanli	Indian Diaspora, VFR And Implications for Inclusive and Sustainable Tourism Madelene Blaer Colin Drake	Adaptive Leaders: Shaping the Future of the Hotel Sector Moises Vera Madalyn Scerri Rajka Presbury Simon Pawson	Nudging tourists towards eco-friendly mobility: The role of message frames Richard Hrankai	Negotiating Queer Identities in Antarctica: The Case of Expedition Ship Guides Oscar Vorobjovas-Pinta
12:35-12:55	National Landscapes and Tourism: Opportunities for Change in Local Destination Management Practices Andris Klepers Agita Liviņa Pēteris Lakovskis Linda Ieviņa	The Road to Net Zero: Learnings from two case studies Susanne Becken Johanna Loehr	The hidden costs of retailing VET products and churn on Hospitality RTOs: the intersection of regulation, invisibility and inefficiency Warren Guest	Considering environmental protection in cruise destinations Julia Olsen	Can Hotels Provide a Solution to Homelessness? Stephen Pratt
12:55-13:50	Lunch <i>Kedron Room</i> OPTIONAL Lunch box session: Working with Industry - Tips and Tricks Antje Martins, Natasha Montesalvo Collect your lunch from the Kedron Room and meet for the Lunch Box session in the Ithaca Auditorium at 13:10				

THURSDAY 13 FEBRUARY

Concurrent Session 10				
	10.1. Wildlife	10.2. Mobility	10.3. Travel Behaviours	10.4. Destinations
ROOM	<i>Ithaca Auditorium</i>	<i>Brisbane</i>	<i>Balmoral</i>	<i>Sherwood</i>
Chair	Mucha Mkono	Thomas Magor	Sebastian Filep	Bob McKercher
13.50-14.10	Ensuring A Sustainable Future for Marine Mammal Tourism in Aotearoa New Zealand Joanna Fountain Michael Lück	Traditional Youth Mobility and Sustainability in Travel Christian Schott	The Role of Curiosity in Travellers' Transformation Bahar Shafiei Char-lee McLennan Shane Mathews	Airport-City Region, Business Ecosystem and The Symbiotic Relationships: Attributes for The Development of Emerging Global City Regions Andrey Pchelkin Bojana Spasojevic
14.10-14.30	Nature-Based and Ecotourism Operators' Motivations and Barriers to Eco-Certification Aaron Tkaczynski Georgia Share	What Does the Public Really Think About E-Scooters? Exploring Residents' and Visitors' Perceptions of Micromobility and the Destination Experience Richard J. Buning Wendy Pham Mireria Guix Milly Chen	Balance Risk and Romance: The Role of Emotions in Female Tourists' Online Self-Disclosure Behaviour Luona Zhao Jie Wang Pierre Benckendorff	Could the Gold Coast Become a Global Hub for Yacht Tourism by Leveraging Opportunities? Aziz Muslu Charles Lemckert Anja Scheffers
14.30-14.50	Misleading Green Claims Influence Tourists' Donations to Wildlife Conservation Manomay Chaskar Gabby Walters Mireia Guix Nicole Cocolas	Travel, Ironman-Style: A Human-LLM Hybrid Approach to Thematic Analysis of The Mobile Experience in Travel Qiao Zhang Li Miao	The Impact of Patriarchy on The Travel Behaviour of Millennial Chinese Women Bohan Liu Daisy Fan Hanaa Osman	Exploring the Role of Environmental Protection in Destination Selection Michelle Thompson Anja Pabel Leonie Cassidy Bruce Prideaux
14.50-15.10	Do or Do Not? Tourism Operators' Eco-Certification Consideration Aaron Tkaczynski Georgia Share	Industry Guest Speaker	A Multi-Focal Model of Chinese Tourists' Well-Being Chris Wong Sebastian Filep Lu Chang Brent Moyle	A Proposal for User Pays Government Guaranteed Insolvency Insurance for Tourism in Australia & New Zealand David Beirman
15.10-15.30	RevPASH: A Lifeline for Struggling Social Enterprise Restaurants in New Zealand Pola Q. Wang Andrew Emery		Examining the Impact of Nostalgia on Behavioral Intentions in Winter Sports Tourism: A Study of Seasonal Demand Variations Shubin Yu Yixuan Ong Juhyeok Jang	A Systematic Review of Immersive Experience in Tourism, Hospitality and Events Minyan Feng Yueying Xu
15.30-16.00	<i>Afternoon Refreshments</i> <i>Kedron Room</i>			
16.00-16.30	CAUTHE's Got Talent <i>Ithaca Auditorium</i> Close out the conference with some of your favourite travel related songs			
16.30-17.00	Conference Close and Awards <i>Ithaca Auditorium</i> CAUTHE Chair, Prof Erica Wilson, Southern Cross University JHTM Editor-in-Chief, Prof Marianna Sigala, The University of Newcastle CAUTHE 2025 Conference Convenor, Prof Lisa Ruhanen, The University of Queensland CAUTHE 2026 Launch			
19.00-23.00	CAUTHE 2025 Conference Dinner Brisbane City Hall, Main Auditorium (Ground Floor) - please enter via King George Square Dress Code - Smart Casual / Tropical Glam			