## Monday 10 February

### UQ City Campus – Please enter via 308 Queen Street

Please note that for security reasons, swipe access is required to access building levels. Therefore, please ensure you arrive via the main entrance on 308 Queen Street so that UQ staff can swipe you to the correct level.

08:30	Registration	1	1	1	Level 2 Foyer
	PhD / ECR Workshop	Room 227	TH&E Standards Workshop	Room 223	
09:00- 09.30	Welcome Professor Lisa Ruhanen - 2025 CAUTHE Chair		Welcome and introduction		
	Ice Breaker Activity Gabby Walters and Jie Wang		Activating and Collaborative Learning for Engagin		
09:30- 11.00	Session 1 Establishing your Academic Identity This session is designed to encourage PhD's and ECRs to thi as researchers and the journey ahead. We introduce the co research vs the paper mill approach – how to strike the bala demands of metrics and meaningful discovery We also explore the question "What is meaningful and impa Hospitality and Eventsfields" Panel + Q&A	ncept of 'slow' and considered ance between meeting the	<b>Explore theoretical foundations</b> Identify principles for crafting active and collaboration can ensure engaging classes	ative learning and how these	
	<ul> <li>The panel comprises of a selection of established researche themselves in a particular area and how they established th will also aim to understand how the research landscape has worse!</li> <li>Professor Erica Wilson, Pro Vice Chancellor (Acade Cross University, Chair of CAUTHE</li> </ul>	eir researcher profiles. We changed – for better or			

	<ul> <li>Professor Anne Hardy, Professor i</li> <li>Professor Scott McCabe, Professor Co-Editor in Chief, Annals of Touri</li> <li>Chair: Dr Elizabeth Agyeiwaah, Lecturer in</li> <li>Readings;</li> <li>We encourage attendees to read and reflet the best out of this session.</li> <li>Elangoven &amp; Hoffman (2019) The pursuit of "what then?" Journal of Management Inqu https://doi.org/10.1177/10564926198367</li> <li>Benjamin, S., Lee, K. S., &amp; Boluk, K. (2024).</li> <li>trouble" in tourism. Journal of Travel Reseat https://doi.org/10.1177/00472875241276</li> <li>Gard-McGehee, N. (2024). Letter From the How? A Call for a Deep Scholarship Social I https://doi.org/10.1177/00472875241288</li> </ul>	Tourism, University of Queensland ct on these short readings listed below to get of success in academia: Plato's Ghost asks hiry, 1-6 29 Shit has to change, right? A call for "good arch, 542 • Co-Editor: Yes, "Shit's Got to Change." But Movement. Journal of Travel Research, 510 h or perish culture? You have two options only: Annals of Tourism Research (Viewpoint),		
11:00 -	Morning refreshments			
11:30 11:30 - 13:00	Breakout sessions		Explore examples of active and collaborative learning across a subject/unit,	
	Session A (ECRs) – Room 308 (Level 3)	Session B (PhDs) – Room 227	and at the topic level (i.e., learning week) in the areas of pre-class, in-class, and post class.	
	Recognising your Research Career Development Needs: Applying the VITAE Researcher Development Framework Facilitator: Gabby Walters The Vitae Researcher Development Framework (RDF) is a professional development framework for planning, promoting and supporting the personal, professional and career development of	Preparing for your Future Careers Facilitator: Jie Wang This session aims to provide PhD students with valuable insight into the different career options available to them post PhD and how to ensure they are ready for them. While we have some questions pre-prepared for the panel there will be time allocated for Q&A from the audience.		

	researchers in higher education. It articulates the knowledge, behaviours and attributes of successful researchers and encourages them to realise their potential. Come along to this engaging and interactive session where you will get to know the Vitae RDF a little more, understand how to use the Vitae planner tool for career development planning, and participate in two exercises which will help you to assess your interest and capabilities and develop an action plan to formulate actionable goals.	<ul> <li>Panel</li> <li>Professor Brent Ritchie, Dean, University of Queensland Business School</li> <li>Professor Perry Hobson, Director, Breda University of Applied Science (The Netherlands)</li> <li>Dr Allison Anderson, Principle. Episteme Consulting</li> <li>Dr Antje Martins, Chief Training Manager, Earthcheck</li> <li>Chair: Wally Zhang, PhD Candidate, University of Tasmania</li> </ul>		
13:00– 14:00	Lunch			
14:00 – 15:00	The use of Large Language Models (LLMs) the door to countless possibilities in acade drastically boost productivity. But what tru- identify overlooked gaps in both teaching hands-on practice using Generative AI in to turn complex academic papers into fun lea students learn through role-playing scenar quick case studies for in-class discussions a learning. We'll also discuss how GenAI can understanding its ethical application to var analysis. No previous experience with LLMs is need ChatGPT.	eting, University of Queensland Business School is becoming increasingly popular and opening emia. When used responsibly, LLMs can uly sets Generative AI apart is how it can and research. During this session, you'll get eaching and research. We'll explore how it can arning tools, how interactive games can help rios, foster design thinking exercises, generate and how AI can even support work-integrated enrich our research practices by rious phases of project development and data	Design active and collaborative learning across a subject/unit, and at the topic level (i.e. learning week) in the areas of pre-class, in-class, and post class Next steps and close	
15:00 – 16:30	Afternoon Refreshments		Afternoon Refreshments	
	CAUTHE Mentoring Session Collect your afternoon tea, locate your CA	UTHE Mentor and find a space to chat.	Mentoring Session (for those involved)	

16:30 – 17:00	Reflection on day's events Presentation of Awards and Bursaries Close	
17:00	OPTIONAL A Night in Bris-Vegas Gather your newfound colleagues from the workshop and join our UQ CAUTHE hosts for an evening in Bris-Vegas. Workshop participants and conference delegates all welcome. Location of Venues - TBC	

# **Tuesday 11 February**

### Brisbane City Hall – Please enter via Ann Street entrance

6.00 – 8.00	OPTIONAL Self-guided City Symphony walk: <u>City Symphony FAQs – QMF</u>	
7.30- 8.30	Registration	Ithaca Foyer - Level 2
8.30- 9.00	Conference Opening and Welcome Acknowledgement of Country – Mr Cameron Costello, The University of Queensland Welcome from CAUTHE, Professor Erica Wilson Message stick - Associate Professor Andrew Peters, Swinburne University of Technology Official opening, CAUTHE 2025 Convenor, Professor Lisa Ruhanen, The University of Queensland	
9.00- 9.45	Keynote Address – Professor Daniel Scott, University of Waterloo Chair: A/Professor Ya-Yen Sun	Ithaca Auditorium
9.45- 10.30	Keynote Panel: Climate change and the transformation of the tourism, hospitality and event sectors Speakers: Daniel Scott, Professor, University of Waterloo, Canada Susanne Becken, Professor, Griffith University	

10.30- 11.00	Michelle Deger Daniel Walsh, F David Simmons Chair: A/Professor Ya-Yen Morning Refreshments OPTIONAL CAUTHE first-timers' get-t Collect your morning tea	Kedron Room					
Concurre	nt Session 1						1
	1.1. Destination	1.2. AI & Hospitality	1.3. Theoretical	1.4. Migrant		1.5. Climate Change (Lightning Ro	oundtable)
Room	Management Ithaca Auditorium	Brisbane	Perspectives Balmoral	Experiences Sandgate		Sherwood	
Chair	Michelle Whitford		Richard Buning	Tyler Riordan		Susanne Becken	
11.00 - 11.20	Michelle WhitfordAndy LeeWhy The Use of Tourism Indicators is Imperfect but Why We Should Do It AnywayAI-Powered Transformation: Revolutionising New Zealand's F&B IndustrySarah Gardiner Susanne Becken Grant FerresPola Q. Wang Carolin Santoso	Theory in Tourism: making a theoretical contribution to tourism	Skill-Discounted Migrants Employment Journey in Australian Hospitality Sector <b>Ashokkumar</b>	11.00- 11.05 11.05- 11.10	The evolutionary path of tourism carbon er <b>Ya-Yen Sun</b> Futu Faturay Decarbonizing Tourism: A Case Study of Inc <b>Futu Faturay</b> Ya-Yen Sun Lintje Sie		
		· •	Scott McCabe Man Vidyo	<b>Manoharan</b> Vidya Vishnu Danny Soetanto	11.10- 11.15	Global tourism demand dynamics to climat Wanru Zhou Futu Faturay Sally Driml Ya-Yen Sun	
11.20 - 11.40	Network of a Destination Management Organisation in the Tourist Area Life Cycle: The Case of Niseko Town, Japan	Debating the future of luxury hospitality: AI or human touch? <b>Tracy Harkison</b> Andrew Emery	Reflecting on Reflexivity: A Selfless Epistemological Perspective Siqi Emily Lu Elaine Yang	Why and Why Not Tourism and Hospitality? The Case of Tasmanian Skilled Immigrant Entrepreneurs' Market Choices	11.15- 11.20 11.20- 11.25	The Role of Climate Change in Tourism Acro Canada Continents: A Cross-Country Study <i>Harpreet Singh</i> Tourism as a Lens for Climate Change Engag Interaction of Psychological Distance and Is	gement: Exploring the

	<b>Yasuyuki Kanagawa</b> Yusuke Ishiguro		Brent Moyle Sacha Reid	<b>Wei Wally Zhang</b> Can Seng Ooi Heidi Dahles Anne Hardy	11.25- 11.30	Rongjin Tian         Levan Huang         Leveraging AI to Foster Climate Resilience in The Hotel Industry: An         Intelligent Knowledge-Based Model for Predicting Hoteliers'         Sustainability Actions         Li He         Wenjie Ye         Leslie Vella         Geoffrey Lipman
	Scenarios of Evidence- Informed and Evidence- Deficient Policymaking	The Role of AI-powered Virtual Assistants in the Normative Feedback Intervention-Based Hotel Guests' Energy-	Systematic Literature Review and Future Research Agenda on The Governance of Sustainable Destinations	Outdoor Pathways to Social Integration and Belonging: A Study of Iranian Immigrants in	11.30- 11.35	Maya Newell         Climate Crisis and Tourist Attractions: Threats and Opportunities in         Lower Austria         Giancarlo Fedeli         Claudia Bauer-Krösbacher
11.40 - 12.00	40 -     In Tourism     Saving Strategies: A     New Zealand      00     Conceptual Paper     Sochea Nhem     New Zealand       Christof Pforr     Xiwen (Sivin) Xia     Rasoolimanesh     Mercede Sh       Michael Volgger     Xin lin     Kin lin     Kourosh Esfandia	New Zealand <i>Mercede Shavanddasht</i>	11.35- 12.00	Roundtable Discussion		
Concurrer	nt Session 2					
	2.1. Culture	2.2. Social Media	2.3. Children in Tourism	2.4. Tourism & Hospitality Employment	:	2.5. Sustainable & Responsible Behaviour (Lightning Roundtable)
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate		Sherwood
Chair	Tamara Young	Aaron Tham	Candice Harris	Tom Baum		Raymond Rastegar
12.00-	Fueki-Ryūkō and the Authenticity of Japanese Traditional Culture: A Perspective from Practitioners of	Confessions of a Gen X Tik Tok Traveller	Exploring the Complexities of Child- Focused Tourism: Managerial Perspectives	What Influences Employees to Remain in The Tourism Industry? The Case of Australia	12.00- 12.05	From Home to Vacation, can a Change in Place Identity Alter Environmental Responsibility? <b>Dorine Von Briel</b> Anna Zinn Sara Dolnicar
12.20	Chanoyu, Ikebana, and Noh	Allison Anderson	<b>Farima Fehrest</b> Jenny Panchal Anja Pabel	<b>Van Khanh Nguyen</b> Ancy Gamage Riccardo Natoli Esha Thukral	12.05- 12.10	Increasing Tourists' Acceptance of Gamified Technologies to Increase Sustainability
	Kazuyo Marumoto		Laurie Murphy	Joanne Pyke		<b>Giuzel Safiullova</b> Anna Zinn

					12.10- 12.15 12.15-	Danyelle Greene         Sara Dolnicar         Challenging The Notion That Nature Connectedness Triggers         Environmentally Sustainable Behaviour – A Field Experiment         Qingqing Chen         Australian and Chinese preferences for behavioural restrictions to support sustainable marine tourism: A discrete choice experiment in Fiji
12.20- 12.40	Two Wings of The Same Bird: Landscapes Conservation and Cultural Tourism Development: A Case Study of The Historic Centre of Macao	Tik Tokking Antarctica: When viral videos challenge values <b>Anne Hardy</b> Yue Ma Can Seng Ooi	Rethinking tourism development to improve local young people and children's knowledge and cultural capital <i>Md Azmain Muhtasim</i> <i>Mir</i>	Understanding Emotional Labour of Neurodivergent Hospitality Employees: Phenomenological Insights Kritty Ghosh	12.20 12.20- 12.25	Yanyan Dong Michael Burton Abbie Rogers Ethical Decision-Making in Tourism: How Perceived Ethical Image Influences Traveler Behavior Salman Majeed Woo Gon Kim Rawan Nimri
	<b>Ka Hou Kelvin Leong</b> Haoyun Sophia Zhang		Can-Seng Ooi Becky Shelley	Madalyn Scerri Anita Manfreda	12.25- 12.30	Consumer Hypocrisy in Sustainable Tourism: An Investigation of Double Standards in Judging Corporate Social Irresponsibility Madiha Habib Michael Volgger Ross Taplin Aneeshta Gunness
	Post-Covid Cultural Tourism Recovery Needs in Southeast Asia	Locating `Coolcation´in Norwegian Media Narratives: A Generational	Travel Story-Making: A Novel Approach for Engaging Children in	Deconstructing Job Demands and Resources: A Systematic	12.30- 12.35	A Gift or Challenge: Local World Heritage Sites and Determinants of Sustainability Participation Behaviour Geetha Raani S Krishnapillai Filzah Md Isa
12.40- 13.00	<b>Jenny Panchal</b> Denis Tolkach Awangku Hassanal Bahar Bin Pengiran Bagul	halTransformation and ATourism ResearchchDoughnut EconomicsZhuxian (Zoey) LiJassanalPERSPECTIVEElaine Chiao Ling YangPengiranYoung-Sook LeeTruc H. Le	Tourism Research <b>Zhuxian (Zoey) Li</b> Elaine Chiao Ling Yang	Integrative Review of Job Crafting in Hospitality Samuel Vivas Imparato Anita Manfreda Rajka Presbury	12.35- 12.40	"A Creature of Habit or A Whole Different Animal?" - On The Habit- Breaking and Maintaining Potential of Vacations Anna Kristina Zinn Danyelle Greene Sara Dolnicar
	Hera Oktadiana			Νυβκά Ετεςδάτγ	12.40- 13.00	Roundtable Discussion
13.00- 14.00	Lunch					Kedron Room

#### OPTIONAL

#### Lunchbox Session: Reflections on 50 years of TH&E Education

Bob McKercher, David Airey, Heather Gibson, Tom Baum, Alison Morrison

Collect your lunch from the Kedron Room and meet for the Lunch Box session in the Ithaca Auditorium at 13.15

Concurre	oncurrent Session 3								
	3.1. Community Tourism	3.2. Hospitality & CSR	3.3. Responsible Consumption	3.4. Food & Wine	3.5. AI & Robots (Lightning Roundtable)				
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate	Sherwood				
Chair	Denis Tolkach	Michael Volgger	Niki Macionis	Joanna Fountain	Tracy Harkinson				
	Is Community Wellbeing Compatible with Destination	Hotel Employee's Perspectives on 'Going	Crikey! Let's Keep It Cozy Like a Joey in a Pouch: Can Humour or Compassion Encourage		14.00-       14.05       Personalisation in hospitality customer-robot interactions         14.05       Gus Guanrong Liu         Pierre Benckendorff       Gabby Walters				
14.00- 14.20	Management? An Analysis of Regional Tourism Management Planning across Aotearoa New Zealand	Green': Synthesis and Future Research Agenda <b>Rawan Nimri</b> Simone Bianco	Sustainable Heater Use at Hotels? Danyelle Greene Anna Zinn Qingqing Chen	Experiencing The Ages of The Three Crowns Public House: Changing Stabilities in a Traditional UK Pub	Al Perspectives Across Hierarchy: Navigating Adoption Challenges and Opportunities in The Hotel Industry 14.10 <b>Oswin Maurer</b> Claudia Cozzio Francisco Javier Santos Arteaga				
	Susan Houge Mackenzie Brent Lovelock Hannah McKeeman	Brent Moyle Salman Majeed	Reza Serati Marius Portmann Sara Dolnicar	Peter Sanaijora	14.10-The Role of Trust in Customer Attitude and Acceptable Behaviours Toward Using ChatGPT in Tourism: Evidence from Vietnam14.15Van Khanh Nguyen Tien Bich Ma				
	Success Factors of Community Based	Local va dor Decoding The Migration of Business Owners in Rural Tourism: Social Integration and Corporate Social Responsibility Lili Ren Decoding The Migration Beha and Effect Scep Pabl	The Role of Pleasure and Comfort Appeals in Hospitality: A Triangulation Approach to Food Waste Behavioural Intentions and The Moderating Effect of Green Scepticism <b>Safina Naz</b> Xavier Font Pablo Pereira-Doe Marion Karl		14.15- 14.20Perceived service robot support: Scale development and validation Yitong Yu				
14.20- 14.40	Tourism - The Perception of The Local Community in Nueva Esperanza, El Salvador Dirk Reiser			Food Wasteehavioural Intentionsbid The Moderatingfect of Greenepticism <b>Chengkai Yang</b> Lianping Renbilo Pereira-Doe	14.20-John Habib14.25Catherine Prentice Park Thaichon Raj Gururajan				
					14.25- 14.30Exploring flow experience in AI guided tours14.30Fan Liu Lianping Ren				

14.40- 15.00	Entrepreneurship Education and Outcomes for Women in Rural and Remote Nepal <b>Kylie Radel</b> Wendy Hillman	Crafting Connections: How Hospitality Organisations Foster Social Bonds Through Strategic Practices Asha Worsteling David Solnet Maria Golubovskaya Tyler Okimoto	Can We Reduce Hotel- Generated Carbon Emissions by Enticing Guests to Moderate Thermostat Settings? Sara Dolnicar	The Effects of Situational Factors on Coupon Redemption in Hospitality <b>Yong Chen</b> Giuliano Bianchi	14.30- 15.00	Roundtable Discussion
	4.1. Stakeholders	4.2. Pro-Environmental Behaviour	4.3. Emerging Themes	4.4. HOSP & Sustainability		4.5. Food & Restaurants (Lightning Roundtable)
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate		Sherwood
Chair	Perry Hobson	Csilla Demeter	Christian Schott	Elizabeth Agyeiwaah		David Solnet
15.00- 15.20	Socio - Cultural Impacts and Stakeholders Interaction in Jatiluwih UNESCO World Heritage Made Handijaya Dewantara	Playing for the Planet: Using Games to Inspire Eco-Friendly Choices on Family Vacation <b>Sarah Macinnes</b> Sabina Albrecht Sara Dolnicar	Will Post-Covid Tourism be Collaborative and Regenerative in Sijori Region? <b>Denis Tolkach</b> Zilmiyah Kamble Jenny Panchal K Thirumaran	Developing a Comprehensive Sustainability Index for The Hotel Sector <b>Kourosh Esfandiar</b> Mostafa Rasoolimanesh	15.00- 15.05 15.05- 15.10 15.10- 15.15	Food Souvenirs in The Eyes of Tourists and Gift-Receivers Yueying Xu Yueying Wang Exploring sustainable food waste management in the Australian tourism sector Stacey Tabert Chinese Food Therapy's Importance for Tourism and Leisure Industry Yanming Jiang Jörg Finsterwalder Ning Chen
15.20- 15.40	Stakeholder Salience in Destination Management: Evidence from Dunedin, New Zealand <b>Meysam Ramyar</b> Julia N. Albrecht Willem Coetzee	Exploring Pro- Environmental Behaviours in Tourism: A Complete Review <b>Sadaf Rabiee Mary</b> Seyed Mostafa Rasoolimanesh Hana Hadinejad Joanna Pearce	The Impact of Corporate Social Responsibility on Spas' Competitiveness: A Conceptual Model <b>Chi-Tam NGO</b> Thu-Huong Nguyen Anona Armstrong	University Partnership Labels as a Driver of Sustainability Implementation in Hotels <b>Peter Lewin</b> Danyelle Greene Anna Zinn Sara Dolnicar	15.15- 15.20 15.20- 15.25 15.25- 15.30	Impulsive vs. Reflective Pathways: Examining the Impact of Food-Related Factors and Influencer Attributes on Dining Intentions         Choi Peng Cheong         Henrique Fátima Boyol Ngan         From the Outside Looking In: National Cuisines and the Rhetoric of Visual Representation         Rob Richardson         The changing landscape of food and beverage operations in luxury hotels

16:00 16:30       Atternoon Refreshments       Kedron Noom         Concurret       5.1. Community Tourism       5.2. Events       5.3. Technology       5.4. Hotels       5.5. Social Media and Digital Technology (Lightning Routs)       Image: Soc	15.40- 16.00	40 Years of Stakeholder Theory - A Perspective from The Festival and Events Sector <b>Kevin Wallace</b> Eleni Michopoulou	Leveraging IOT-Nudges to Reduce In-Room Heater Electricity Consumption <b>Oscar Yuheng Zhu</b> Sara Dolnicar Angus Gray Bettina Grün Sarah MacInnes Marius Portmann	Does Innovativeness Always Yield Desired Results? Not if It Fails to Generate an Authentic Impression <b>Amir Batouei</b> Ai Ping Teoh	So, What About 'Civic Hospitality'? <b>Erwin Losekoot</b> Geesje Duursma Rodney Westerlaken	15.30- 15.35 15.35- 16.00	Antoine Bisson         George Skell         Francisco Navarrete Garces         How does immersive dining experience affect food consumption value?         Evidence from theme restaurants         Zhenzhen Wang         Lianping Ren         Roundtable Discussion
5.1. Community Tourism5.2. Events5.3. Technology5.4. Hotels5.5. Social Media and Digital Technology (Lightning Roundtable)RoomIthaca AuditoriumBrisbaneBalmoralSandgateSherwoodChairDirk ReiserMonica ChienSarah GardinerJie WangPierre BenckendorffChairDirk ReiserMonica ChienSarah GardinerJie WangEliciting subject well-being in the literary scene: Evidence from online reviewsThe Role of Spiritual Resources in Building Livelihood Resilience in Traditional Tourism VillagesExamining Adaptive Strategies for Festival Delivery and Long-Term SustainabilityNavigating Japan's Smart Tourism: Is Cashies Payment Dreating a New Digital Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEincitiona Intelligent Li Andrew Sivijs Michelle Thompson Bruce PrideauxNavigating Japan's Smart Tourism: Is Cashing a New Digital Divide?Eincotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEincotional Intelligent Li Andrew Sivijs Michelle Thompson Bruce PrideauxNavigating Japan's Smart Tourism: Is Cashing A New Digital Divide?Eincotional Intelligent Li Andrew Sivijs Michelle Thompson Bruce PrideauxSand GardinerEincotional Intelligent Li Andrew Sivijs Andrew Sivijs Anta ManfredaEincotional Intelligent Li Andrew Sivijs Andrew Sivijs Anta ManfredaEincotional Intelligent Li Andrew Sivijs Michelle Thompson Bruce PrideauxEincotional Intelligent Li Andrew Sivijs 		Afternoon Refreshments					Kedron Room
Tourism5.2. Events5.3. Technology5.4. Hotels5.5. Social Media and Digital Technology (Lighthing Roundtable)RoomIthaca AuditoriumBrisbaneBalmoralSandgateChairDirk ReiserMonica ChienSarah GardinerJie WangEliciting subject well-being in the literary scene: Evidence from online reviewsThe Role of Spiritual Resources in Building Livelihood Resilience in VillagesKamining Adaptive Swarthoursm: Is Smart Tourism: Is Cashless Payment Divide?Navigating Japan's Smart Tourism: Is Cashless Payment Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEliciting subject well-being in the literary scene: Evidence from online reviews16.30- Tig Wang Karine DupreAndrew Sivijs Nurture Thems, a Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEliciting subject well-being in the literary scene: Evidence from online reviews16.30- Tig Wang Karine DupreAndrew Sivijs Nurture Thems, a Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEliciting Subject well-being in the literary scene: Evidence from online reviews16.30- Tig Wang Karine DupreAndrew Sivijs Nurture Thems, a Divide?Emotional Intelligent Leaders and How to Nurture Them: A Divide?Eliciting Subject well-being in the literary scene: Evidence from online reviews16.30- Tig Wang Karine DupreAndrew Sivijs Nurture	Concurre	nt Session 5				1	
ChairDirk ReiserMonica ChienSarah GardinerJie WangPierre BenckendorffChairDirk ReiserMonica ChienSarah GardinerJie WangEliciting subject well-being in the literary scene: Evidence from online reviews16.30- Livelihood Resilience in Traditional Tourism VillagesExamining Adaptive Strategies for Festival Delivery and Long-Term SustainabilityNavigating Japan's Smart Tourism: Is cashless Payment Creating a New Digital Divide? Jie YangEmotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEliciting subject well-being in the literary scene: Evidence from online reviews16.30- VillagesAndrew Sivijs Michelle Thompson Bruce PrideauxNavigating Japan's Smart Tourism: Is cashless Payment Creating a New Digital Divide? Jie YangEmotional Intelligent Leaders and How to Participatory Action ResearchIi.30- (16.40Eliciting subject well-being in the literary scene: Evidence from online reviews16.30- VillagesAndrew Sivijs Michelle Thompson Bruce PrideauxNavigating Japan's Smart Tourism: Is cashless Payment Creating a New Digital Divide? Jie YangIii Miao Participatory Action ResearchIii Miao (16.4016.30- Ving Wang Karine DupreAndrew Sivijs Michelle Thompson Bruce PrideauxIii YangCan Retailers Compensate Customers When They Sense a Privacy Threat? The Case of Surveillance Capitalism in Tourism Retail Industry Threat? The Case of Surveillance Capitalism in Tourism Retail Industry Chong Fo Lei		-	5.2. Events	5.3. Technology	5.4. Hotels		5.5. Social Media and Digital Technology (Lightning Roundtable)
16.30- 16.30-The Role of Spiritual Resources in Building Livelihood Resilience in VillagesExamining Adaptive Strategies for Festival Delivery and Long-Term SustainabilityNavigating Japan's Smart Tourism: Is Cashless Payment Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchEliciting subject well-being in the literary scene: Evidence from online reviews16.30- 16.30-The Role of Spiritual Resources in Building Livelihood Resilience in VillagesNavigating Japan's Smart Tourism: Is Cashless Payment Divide?Emotional Intelligent Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action ResearchI6.30- 16.35-Ili Cheng16.30- VillagesAndrew Sivijs Michelle Thompson Bruce PrideauxAndrew Sivijs Michelle Thompson Bruce PrideauxBernardo Manuel Do Carmo Mateus Rajka Presbury Anita ManfredaI.6.30- 16.40- 16.40-I. Miao Can Retailers Compensate Customers When They Sense a Privacy Threat? The Case of Surveillance Capitalism in Tourism Retail Industry	Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate		Sherwood
16.30 16.3016.30 1000000000000000000000000000000000000	Chair	Dirk Reiser	Monica Chien	Sarah Gardiner	Jie Wang		Pierre Benckendorff
	16.50	Resources in Building Livelihood Resilience in Traditional Tourism Villages <b>Yalu Liu</b> Xin Jin Ying Wang Karine Dupre	Strategies for Festival Delivery and Long-Term Sustainability <b>Andrew Sivijs</b> Michelle Thompson Bruce Prideaux	Smart Tourism: Is Cashless Payment Creating a New Digital Divide? Jie Yang	Leaders and How to Nurture Them: A Design Thinking-Based Participatory Action Research <b>Bernardo Manuel Do</b> <b>Carmo Mateus</b> Rajka Presbury Anita Manfreda	16.35 16.35- 16.40 16.40- 16.45	reviews Xinrui Fang Li Cheng Sense of Self in Metaverse Tourism Li Miao Qiao Zhang Juan Du Fiona Xi Yang Can Retailers Compensate Customers When They Sense a Privacy Threat? The Case of Surveillance Capitalism in Tourism Retail Industry Chong Fo Lei Henrique Ngan
16.50- 17.10Leveraging Sustainable Tourism in Village-LevelRejuvenating The Multicultural FestivalFrom Ambition to Action: EmergingTourism Employment Global Value Chains: A16.45- 16.50The Measurements of Customer Emotional Experiences in Internet- Famous Restaurants	16.50-		, ,				

	Destination: A Participatory Modelling Approach <b>Fadjar Hutomo</b> Suyud Utomo Muhammad Fikruzzaman Rahawarin	Experience: The Influence by Event Stakeholders. <i>Effie Steriopoulos</i>	Trends and Challenges in Revenue Management, Business Intelligence, and Artificial Intelligence in The Hospitality Sector <b>Nuno Gustavo</b> Miguel Belo	Stepped, Multi- Directional and Configurational Conceptualisation <b>Tom Baum</b> Richard Robinson Adele Ladkin	16.50- 16.55	Irene Cheng Chu Chan Zhaoyu Chen Daisy X. F. Fan Antecedents and Outcomes of Tourism Live-Streaming Experiences: An Application of the S-O-R Framework Liyong Wang Carolus L. C. Praet Qiumei Chen I Don't Want to See 5-Star Reviews Anymore: Customer Perceived				
					16.55- 17.00	Helpfulness on Online Reviews Anymore: Customer Perceived <b>Eunbi Jo</b> Yawei Jiang Aaron Hsiao Sacha Reid				
17.10- 17.30	Community Priorities for The Future of Tourism in the South Pacific Johanna Loehr Susanne Becken Ross Westoby Christopher Fleming	Blooming Brilliant: Insights into Wine Knowledge and Motivation of Wine Festival Visitors Martinette Kruger Adam Viljoen	Decoding Tourists' Digital Decisions: Eye- Tracking and Think- Aloud Insights into Online Hotel Decision- Making Processes Jiarui Chang	Stakeholder Experiences in Hospitality Work Integrated Learning: A Case Study Of 'BHM ALIVE @ Novotel' Andrew Carruthers	17.00- 17.30	Roundtable Discussion				
17.35	OPTIONAL Guided Walk to Customs House Welcome Reception Meet outside Brisbane City Hall in King George Square									
18.00- 20.00	LUISTOMS HOUSE 399 DUEED STREET									
20.00	OPTIONAL After Party Riverland, Promenade Deck South, 167 Eagle Street Please join us to continue networking and catch up with friends old and new!									

## Wednesday 12 February

#### Brisbane City Hall – Please enter via Ann Street entrance

6.00	Meet at 6am at Kangaro	P <b>TIONAL</b> G <b>uided early morning jog</b> Meet at 6am at Kangaroo Point Green Bridge, corner of Alice & Edward Streets, southern end of the Botanic Gardens. .15am start. Guided, slow jog, 5km scenic loop.						
6.00 – 8.00	OPTIONAL Self-guided City Symphony : <u>City Symphony FAQs – QMF</u>							
7.00- 8.45	Chapter Director's Brea	kfast Meeting					Sherwood Room – Ground Floor	
8.00- 9.00	Registration						Ithaca Foyer - Level 2	
9.00- 10.00	Speakers: Cameron Cos Professor Hea	tello, The University of Que ather Gibson, University of ah Kelly, Queensland Unive	Florida	on and legacy			Ithaca Auditorium	
10.00- 10.30	Morning Refreshments						Kedron Room	
Concurre	nt Session 6							
	6.1. Women in Tourism6.2. Hospitality Employment6.3. Destinations6.4. Services6.5. Events (Lightning Roundtable)							
Room								
Chair								
10.30- 10.50	Empowering Women Entrepreneurs in Tourism Industry:	Investigating the Institutional Logics of Hotel Markets:	Stakeholder Collaboration and Destination Branding	The Enduring Impact of Self-Service Technologies in	10.30- 10.35	The Olympic Games Need a New Model: Let's Ke Sandra Goh	etso It!	

	Enablers, Barriers, and Gender Dynamics <b>Nozomi Saito</b> Kaede Sano Lisa Ruhanen Seiko Shirasaka	Implications for Strategic Groups Research <b>Yu (Jack) Qin</b> Zhipeng Li Bin Li	in Long-Distance Trail Tourism Jane Johnstone Samantha Murdy	Hospitality Services: Lessons from the COVID-19 Pandemic and Future Directions <i>Mengni Fu</i> <i>Charles Arcodia</i> <i>Barry Fraser</i>	10.35- 10.40 10.40- 10.45	A Risk-Based Framework for AI Implementation in Major Events: Implications for Partner Organisations to the 2032 Brisbane Olympic Games Nerada Stern Making room for the Olympic boom: Trends in luxury accommodation in Queensland Australia. Johnnel Smith
10.50- 11.10	Exploring Career Expectations and Barriers for Women in The Hotel Industry in New Zealand <b>Claire Liu</b> Xinye Qian Shelagh Mooney	Exploring the halo effects of art elements in hotels <i>Luyang Wang</i> <i>Lianping Ren</i>	Emotional Connections, Destination Loyalty, and Environmental Sustainability in Tourism: A Conceptual Research Agenda <b>Nina Prebensen</b> Yaozhi Zhang	Satisfaction with Service Recovery, Unforgiveness, and Airline Avoidance <b>Fandy Tjiptono</b> Lin Yang Andhy Setyawan	10.45- 10.50 10.50- 10.55 10.55- 11.00	Resident Perceptions of The Olympic Games Surf Competition: An Ex- Ante Study of Teahupo'o         Mondher Sahli         Marie Delaplace         Maleke Fourati         Vincent DROPSY         Sylvain Petit         Exploring Residents' Views on Festival Impacts in Baguio: Insights from A Pilot Study         Araceli Tamboll         Jenny Panchal         Farima Fehrest         Eliza Joyce Palaroan         The Muslim Tourists' Shared Belief, Emotional Solidarity, and Value Co- creation on Chinese Festival in Halal Destination         Sari Lenggogeni
11.10- 11.30	You've Got the Power! How Tourism Educational Institution Empowers Women and Indigenous Community in Tourism Village Development <i>Hera Oktadiana</i> <i>Novita Widyastuti</i> <i>Sugeng</i>	Challenges and Trends in the Hotel Industry <i>Ajay Khatter</i>	Understanding Families Tourists' Experience of Visiting War Heritage Site <i>Chang Li</i>	I am being good, please forgive my service failure <b>Fandy Tjiptono</b> Chia Yen Yang Christina Kwai Choi Lee Jasmine May Yee Loo	11.00- 11.05 11.05- 11.30	Researching the Lived Experience of Event Practitioners through Hermeneutic Phenomenology <i>Kevin Wallace</i> <i>Carmel Foley</i> <i>Deborah Edwards</i> Roundtable Discussion

	Nurbaeti Nurbaeti					
	Fetty Asmaniati					
Concurre	ent Session 7				<u> </u>	
	7.1. Destinations	7.2. Travel Technologies	7.3. Visitors	7.4. Emerging Themes		7.5. Indigenous Tourism
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate		Sherwood
Chair	Michelle Thompson	Anne Hardy	Karen Hughes	Kirsten Holmes		Andrew Peters
	Exploring the relationship between destination image and young tourists' risk- taking: using self- report and psychophysiological measures <b>Yufan Liu</b> Jie Wang Gabby Walters Laura Ferris	Chinese tourists in Australia: A network analysis of airport and	An Integrated Conceptualization of 'Retro' Products:	Edutainment experience in educational travel:	11.30- 11.35	Building A Sustainable Indigenous Tourism Sector: Understanding Visitor Demand Through Psychophysiological Methods Gabby Walters Lisa Ruhanen Thomas Magor Guanrong Liu
11.30- 11.50		regional visits using geo-located travel blog data <b>Xuna Zhu</b>	Theoretical and Practical Implications for Tourism and Hospitality <b>Zuhui Liao</b> Vincent Tung	attributes and dimensionalities <b>Yanping Feng</b> Lianping Ren Cora Un In Wong	11.35- 11.40	Hear Our Voices: Telling Stories of Country Shea Calvin Tamara Young Margurite Hook
		Abraham Leung	braham Leung Hyejo Hailey Shin		11.40- 11.45	Exploring The Roles of Community-Based Guided Tours in Indigenous Tourism: A Study of The Paiwan Malijeveq Festival in Taiwan <i>Chin-Kuang Chen</i>
	Future Heat Exposure	More Than Just Easy to Use: STT UTAUT and	Recasting personal nostalgia and subjective	Leading within Crisis: Business War	11.45- 11.50	Open Culture and Indigenous Heritage: Pathways to Sustainable Management Giulia Dore Maria Della Lucia
11.50- 12.10	in City Destinations <b>Susanne Becken</b> Daniel Scott Raymond Rastegar	travel experience <b>Mei Hang Fong</b> Henrique Fátima Boyol	vitality with an illustrative case study of Macao <i>Lianping Ren</i>	Volunteer Tourism Chelsea Gill Amy Kenworthy	11.50- 11.55	Long-Term Visioning: Integrating Indigenous Philosophies and Seven Generation Theory in Post-Mining Tourism Strategies Alexandra Connors
	Johanna Nalau	Ngan Cora Un In Wong	, in y Kenworthy	11.55- 12.00	Enhancing Cultural Heritage Through Festival Tourism: The Synergy between Dali Piano Art Festival and Yunnan Wamao <i>Mingwei Li</i>	
12.10- 12.30	The Silence of The Sands: Absences within Collective Place Narratives in a Coastal	Effects of AI Ingratiation on GAI Carbon Disclosure Practices	Unlocking the Role of Sensescape in Shaping Tourist Emotional Experience	Total Hotel Revenue Management Implementation in	12.00- 12.05	Regenerative Tourism and Indigenous Knowledges: Appreciation, Appropriation and Allyship Freya Higgins-Desbiolles

	Destination Community <b>Tamara Young</b> Kate Senior Julia Cook	<b>Tingting Liu</b> Lisa Gao Yanzheng Tuo	<b>Zhaoyu Chen</b> Irene Cheng Chu Chan	Australia – Are We There Yet? <b>Antoine Bisson</b> Samuel Vivas Imparato	12.05- 12.30	Roundtable Discussion			
12.30- 13.30	Sara Dolnicar, Scott McC Collect your lunch from	abe, Gabby Walters, Maria	<b>E no-taboos journal editor se</b> ana Sigala et for the Lunch Box session in		12.45		Kedron Room		
Concurre	nt Session 8			8.4. Risk Recovery &			-		
	8.1. Critical Studies	8.2. Workforce	8.3. Events	Resilience		8.5. Teaching and Learning (Lightning Roundtab	le)		
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate		Sherwood			
Chair	Oscar Vorobjovas- Pinta	Shelagh Mooney	Leonie Lockstone-Binney	Gabby Walters		Naomi Dale			
13.30- 13.50	Gender and Involvement in Gender and Involvement in Gender and Career: Mentoring in	Measuring Event Impact: Leveraging Opportunities	Adapting Crisis Recovery Models to A	13.30- 13.35	Assessment Design in The Era of Generative AI in Higher <b>Elaine Yang</b> Rawan Nimri Vishal Rana				
	Creativity, a Tourism and Hospitality Perspective Anastasia Kulichyova	the hospitality context <b>Yijing Lyu</b> Long-Zeng Wu Yijiao Ye	for Transformation in Tourism, Hospitality, And Events	Multi-Crisis Tourism Industry: The Case of Sri Lanka Madura Thivanka	13.35- 13.40	Curriculum Development in Hospitality: Adopting Desig Artificial Intelligence Tools to Enhance Educator Digital <b>Fahri Benli</b> Ngoc Diep Su	•		
	Pallvi Arora	Yurong Fan	Johanna Heinonen	Pathirana	13.40- 13.45	The Perceived Learning Landscape of Senior Tourism Students at a University in South Africa Uwe Hermann			
13.50- 14.10	Gaze and Gender: Female Tourists in Commercial Travel Photography	Solidarity in informality: conceptualising a practice-based	Multi-Year Segmentation to Small City Arts Festivals: (Scaf)Folding to Greater Heights	Contingency and Coping Strategies in Tourism under Weather Adversity in a	13.45- 13.50	The Impact of Lecturers' Charisma on Students' Pro-Su Behaviors: Mediating Roles of Perceived Environmenta Demand and Self-Efficacy			
	Canxi Wu	meaning of work	Adam Viljoen	Nature-Based Destination		<b>Nguyen Vu Thanh Tam</b> Tran Ngoc Minh Thu			

	Michael S. Lin Jigang Bao	<b>Kyrie Eleison (Kyle)</b> <b>Munoz</b> Richard N.S. Robinson Greg Marston	Martinette Kruger	<b>Valerio Rodrigues de Souza Neto</b> Gui Lohmann Mona Afshardoost	13.50- 13.55 13.55- 14.00	Learning Trajectory Reflections: An Authentic Assessment for Transformative Learning Vizak Gagrat Jenny Panchal Harold John Culala Experiential Learning and the Impact of Cultural Differences in Learning Styles and Learning Outcomes Song Ee Hahn Marlene Pratt Andrew Le
14.10- 14.30	A.10- Meichi Pan A.30 Xinye Qian Tirzahmary S. Vincent Catherine Watkins Linxi Wu	Rules towardsLeveraging in a CollegeEmotional LabourTownPerformance amongHeather Gibson	Image Repair Strategies During Tourism Crises: The Case of Mexico	14.00- 14.05 14.05- 14.10	Andrew Le         Revisiting Professionalism in Hospitality: Contemporary Perspectives         from Stakeholders in Hospitality Higher Education         Ngoc Diep (Lily) Su         Andrew Carruthers         Future-Proof Employability and Career Sustainability in Hospitality: A         Social Constructivist Approach for Gen Z         Georges El Hajal         Edwin Tarus         Hanneke Assen	
				Nicolas Kervyn	14.10- 14.15	Searching for Dignity within Hospitality Work: Insights from hospitality management undergraduates in Japan <i>Kate Yoo Tom Baum</i>
14.30- 14.50	Diversity within? The Paradox of Social Dominance and LGBT+ Events <b>Clifford Lewis</b> Faith Ong Girish Prayag	radox of Social minance and BT+ EventsThe Cost of Comfort: Preventing Modern Slavery in Hospitality's Business ModelUnderstanding Local Governments' Approaches to Placemaking and Eventsfford Lewis ith OngMireia Guix Maryam LotfiInsun Sunny Son	Governments'	Navigating Uncertainty	14.15- 14.20 14.20- 14.25	Hospitality and Tourism Education: A Dynamic Lens          Alison Morrison         Square Peg, Round Hole? Reshaping The Mould of Hospitality Higher         Education and Training Through Inclusive Pedagogy         Given Angel Marcial         Madalyn Scerri
			Insun Sunny Son		14.25- 14.30	Anita Manfreda Exploring the Impact of Work-Integrated Learning on International Students in Australian Hospitality: A Pilot Study Using Colour-Coded Experience Sharing Hazreel Hasmi

14.50- 15.10	"I'm A Mother; I Can't Stay Out That Late" - Struggles of Motherhood Identity in the Tourism and Hospitality Workplace <i>Elizabeth Agyeiwaah</i>	A Recipe for Disaster: Employment Conditions for Chefs in The New Zealand Hospitality Sector <b>David Williamson</b> Geoff Scott Candice Harris	Network dynamics and career trajectories in the festival industry: an analysis of three fringe festivals <i>Kirsten Holmes</i> <i>Jane Ali-Knight</i> <i>Lizette Olivier</i>	Perceived Crowding, Risk Perception, and Coping Strategies <b>Chetan Shah</b> Karen Fernandez Sandra Smith	14.30- 14.35 14.35- 14.40	Developing vocational identity and belonging in the workforce of tomorrow – assessing the effectivenes driven approach <i>Mark Fielding</i> From classroom to cruise: reflections on experientia tourism studies <i>Johnnel Smith</i>	ss of a curriculum-	
15.10- 15.30	WAYS OF BEING WELL: THE ROLE OF SAVORING IN TOURIST'S WELLBEING Christian Schott	Is All Work Skilled Work? Capturing the Skills of Platform Work <b>Tyler Riordan</b> Richard N.S. Robinson Gerhard Hoffstaedter	David Jarman Attendees' Perceptions of Consent for Facial Recognition Technology at Events <b>Eunjung Kim</b> Kijung Choi	Extending the Attribution Theory beyond Situational Crisis Communication Theory: A marketing mix perspective during the COVID-19 Sherif Keryakes	14.40- 15.30	Roundtable Discussion		
15.30- 16.00	Afternoon Refreshment	S					Kedron Room	
16.00- 17.30	OPTIONAL SIG Sessions (room locations tba) Critical approaches Event studies Information & communication technologies Risk, recovery & resilience Teaching & learning Workforce & employment							
17.45	OPTIONAL SIG dinners, as arranged by each SIG co-ordinator (see Registration Desk to add your name to the dinner list)							
19.30	OPTIONAL If you wish to meet other CAUTHE delegates after dinner there will be a gathering at Piano Bar, Ground Level, 101 Edward Street							

# Thursday 13 February

#### Brisbane City Hall – Please enter via Ann Street entrance

6.00 – 8.00	OPTIONAL Self-guided City Symphony : <u>City Symphony FAQs – QMF</u>							
7.45	OPTIONAL Brisbane River Cruise and UQ Campus Tour Meet at North Quay Ferry Terminal, CBD Return by 9.45am More info <u>HERE</u>							
7.00- 8.00	JHTM Editorial Board meeting					Sherwood Room		
8:15- 9:45	CAUTHE AGM					Sandgate Room		
9:45- 10:00	Chapter Directors' Meeting					Sandgate Room		
10:00- 10:45	Speakers: Dane Cross, COO, Sporting Dr Caitlin Taggart, Commu	n through equity, diversity and inclusio g Wheelies Inity Inclusion, Autism Queensland Partnerships and Engagement, QLD Dep		Science and Innovation		Ithaca Auditorium		
10:45- 11:15	Morning Refreshments					Kedron Room		
Concurr	ent Session 9	Γ	Γ	Γ	1			
	9.1. Community and Residents	9.2. Sustainable Tourism	9.3. Employment	9.4. Environment		9.5. EDI		
Room	Ithaca Auditorium	Brisbane	Balmoral	Sandgate	-	herwood		
Chair	Freya Higgins-Desbiolles	Mireia Guix	David Williamson	Anna Zinn		aith Ong		
11:15- 11:35	-35 Destination Competitiveness: Integrating Resource-Based Theory Industry: Implementing the Action on Signal Game Model:							
L		Claire Beach	Plan	Distinguishing between	Bongkosh Ritt	ichumuwut		

	(RBT), Community-Based Tourism (CBT), and Place Identity (PI) <i>Hwieun Choi</i>	Michael SW Lee Sitong (Michelle) Chen Richard Starr Jr.	Alexandra Law Madelene Blaer Ancy Gamage Becky Knight Victoria Matthew Cox	Environmentally Conscious Tourists and Non-environmentally Conscious Tourists <b>Zhiren Zeng</b> Jianxing Cai Mingwei Li Jiayu Wang	
11.35- 11.55	What do Christmas Islanders want from Tourism? A Choice Experiment of Resident Preferences Regarding the Future Development of their Destination <b>Noreen Breakey</b> Wendy Pham Thomas Magor Karen Hughes Faith Ong	The Challenge with Sustainable Tourism: What to Sustain <b>Robert McKercher</b>	Serving Up a Pint for Pete: Everyday Hospitality Employment and Wages <b>Candice Harris</b> David Williamson	Exploring the Application of Revenue Management Approach to Address Overtourism: Insights from Place Attachment Theory <i>Cindy Heo</i>	Hotel Guest Experience for People with Visual Impairment: Towards a 'Meaningful' Conceptual Model <b>Zangi Dinh</b> Anita Manfreda Catheryn Khoo
11.55- 12.15	Tourism Involvement and Residents' Quality of Life: Exploring the Dynamics of Tourism in French Polynesia <b>Stephen Pratt</b> Mondher Sahli Andrea Saayman	Stakeholder Engagement Challenges in Developing a Complex Sustainable Scuba Diving Attraction <b>David Coffey</b> Alexandra Coghlan Sarah Gardiner	Is there anything new under the sun? Tourism workforce policies in the aftermath of the global pandemic <b>Tom Baum</b> Richard Robinson	Balancing Conservation and Tourism: A Choice Experiment on Australians' Preferences for Protected Area Management <b>Thomas Magor</b> Csilla Demeter Brent Ritchie	Accessible Adventure Tourism: Supply-Side Barriers and Opportunities for Developing Inclusive Tourism <b>Belinda Harris</b> Vikki Schaffer
12.15- 12.35	How Tourism Social (Expat)preneurs in The Global South Leverage Partnerships to Enhance Social Impact Simone Grabowski Najmeh Hassanli	Indian Diaspora, VFR And Implications for Inclusive and Sustainable Tourism <i>Madelene Blaer</i> <i>Colin Drake</i>	Adaptive Leaders: Shaping the Future of the Hotel Sector <b>Moises Vera</b> Madalyn Scerri Rajka Presbury Simon Pawson	Nudging tourists towards eco- friendly mobility: The role of message frames <b>Richard Hrankai</b>	Negotiating Queer Identities in Antarctica: The Case of Expedition Ship Guides <i>Oscar Vorobjovas-Pinta</i>
12.35- 12.55	National Landscapes and Tourism: Opportunities for Change in Local Destination Management Practices	The Road to Net Zero: Learnings from two case studies	The hidden costs of retailing VET products and churn on Hospitality	Considering environmental protection in cruise destinations	Can Hotels Provide a Solution to Homelessness?

	S Andris Klepers Agita Līviņa Pēteris Lakovskis Linda Ieviņa	usanne Becken	RTOs: the intersec invisibility and iner <i>Warren Guest</i>	-	Julia Olsen		Stephen Pratt	
12.55- 13.50	Lunch 2.55- OPTIONAL							
Concurr	rent Session 10 10.1. Wildlife	10.2. Mobilit		10.2 T	ravel Behaviours		10.4. Destinations	
Room	Ithaca Auditorium	Brisbane	.y	10.5. 1	Balmoral			
Chair	Mucha Mkono	Thomas Mag	or	Se	bastian Felip		Sandgate Bob McKercher	
13.50- 14.10	Ensuring A Sustainable Future for Marin Mammal Tourism in Aotearoa New Zeala Joanna Fountain Michael Lück		id Sustainability	The Role of Curios Transformation <b>Bahar Shafiei</b> Char-lee McLenna Shane Mathews		The Symb		
14.10- 14.30	Nature-Based and Ecotourism Operators Motivations and Barriers to Eco-Certifica <b>Aaron Tkaczynski</b> Georgia Snare	Percentions of Mucromobility	s' and Visitors'			Could the Gold Coast Become a Global Hu for Yacht Tourism by Leveraging Opportunities? <i>Aziz Muslu</i> <i>Charles Lemckert</i> <i>Anja Scheffers</i>		
14.30- 14.50	Misleading Green Claims Influence Touri Donations to Wildlife Conservation <i>Manomay Chaskar</i>	sts' Travel, Ironman-Style: A Hum Approach to Thematic Analys Experience in Travel			riarchy on The Travel ennial Chinese Women	Protection	the Role of Environmental n in Destination Selection <b>Thompson</b>	

	Gabby Walters Mireia Guix Nicole Cocolas	<b>Qiao Zhang</b> Li Miao	Daisy Fan Hanaa Osman	Anja Pabel Leonie Cassidy Bruce Prideaux			
14.50- 15.10	Mapping Avitourism Research: A Systematic Literature Review and Future Priorities For South Africa <i>Hilary Kennedy Nji Bama</i> <i>Athi Ndita</i> <i>Elhaam Abrahams</i>		A Multi-Focal Model of Chinese Tourists'A Proposal for User Pay Guaranteed Insolvency in Australia & New Zeal Sebastian Filep Lu Chang Brent MoyleDavid Beirman				
15:10- 15:30	RevPASH: A Lifeline for Struggling Social Enterprise Restaurants in New Zealand <b>Pola Q. Wang</b> Andrew Emery	Industry Guest Speaker	Examining the Impact of Nostalgia on Behavioral Intentions in Winter Sports Tourism: A Study of Seasonal Demand Variations Shubin Yu Yixuan Ong Juhyeok Jang	A Systematic Review of Imm in Tourism, Hospitality and I <b>Minyan Feng</b> Yueying Xu			
15:30- 16:00	Afternoon Refreshments				Kedron Room		
16.00- 16.30	<b>CAUTHE's Got Talent</b> Close out the conference with some of your fav	vourite travel related songs			Ithaca		
16.30- 17.00	Conference Close and Awards       Ithaca         CAUTHE Chair, Prof Erica Wilson       JHTM Editor-in-Chief, Prof Marianna Sigala         CAUTHE 2025 Conference Convenor, Prof Lisa Ruhanen, The University of Queensland       CAUTHE 2026 Launch						
19.00- 23.00	<b>CAUTHE 2025 Conference Dinner</b> Dress Code - Tropical Glam				Brisbane City Hall, Main Auditorium (Ground Floor)		